

Туре	Versions	Last Updated
Application	9.5	17 March 2024
Help Guide	9.5:2	16 April 2024

Introduction

MemberCheck is an AML/CTF compliance service designed to enable you to check your client, customer or member ("individual") records against global sanction and politically exposed person lists, in an efficient and cost-effective manner, obtaining immediate and up-to-date feedback on the potential exposure of individuals to money laundering / terrorism financing activities.

MemberCheck is a secure and comprehensive web-based solution, which is pre-configured with Acuris Risk Intelligence data for receiving PEP and sanctioned entities watchlists.

The service assists reporting entities in meeting their obligations under the AML/CTF Act 2006 (Australia), the AML/CFT Act 2009 (New Zealand) and other AML/CTF legislation worldwide.

Multi-region Service

Service Region	Link	Release Version
Asia Pacific (Australia)	https://app.membercheck.com	9.5
Asia Pacific (Indonesia)	https://app.id.membercheck.com	9.5
Europe (Germany)	https://app.eu.membercheck.com	9.5

Service Region	Link	Release Version
Middle East (Oman)	https://app.z.membercheck.com	9.5

Supported Browsers

MemberCheck is best viewed using recent versions of major browsers such as

- Mozilla Firefox
- Google Chrome
- Microsoft Edge and
- Apple Safari.

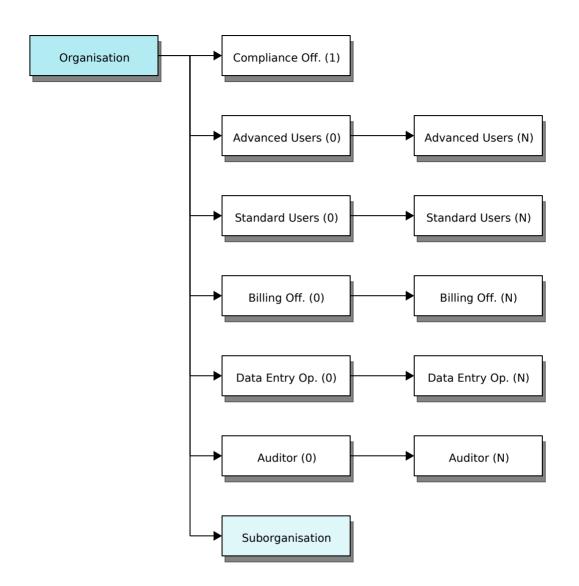
User Roles and Permissions

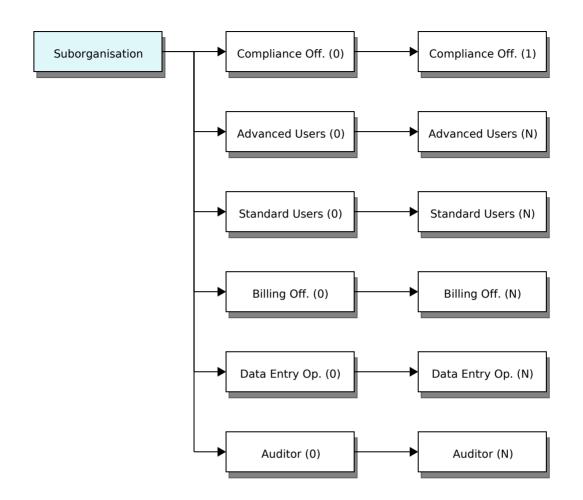
User Roles

Access to the system is regulated by assigning users to one of the role-based user types. Users may be assigned to multiple suborganisations, however, they will retain the same user role type across these suborganisations.

Each organisation and suborganisation can have multiple users without limit. However, each organisation or suborganisation can only have **1 Compliance Officer** assigned .

Role	Number of users (per organisation or suborganisation)
Compliance Officer	1
Advanced User	Unlimited
Standard User	Unlimited
Billing Officer	Unlimited
Data Entry Operator	Unlimited
Auditor	Unlimited





The roles are summarised as follows from highest level of access to lowest.

Role

Overview

Compliance Officer -

One per organisation or suborganisation

- · Set up and manage organisations and organisation hierarchies.
- Set up and manage MemberCheck users.
- Scan member against the watchlists, in single scans or in batch file scans.
- Scan corporate entities against the watchlists, in single scans or in batch file scans.
- Review results of ALL scans conducted by any user, for all organisations for which he/she is the Compliance Officer.
- Implement due diligence decisions on scan matches and allocate assessed risk to true matches.
- Generate activity reports, which summarise the organisation's scanning activity.
- Generate due diligence reports, which show scan match results, due diligence decisions and assessed risk allocated.
- View and edit own and all user details, for all organisations he/she is assigned.
- Receives email notification of the results of each scan performed for any of the organisations in the hierarchy for which he/she is the Compliance Officer, unless an alternative Organisation email have been set up for the organisation to receive scan notifications.

Advanced User

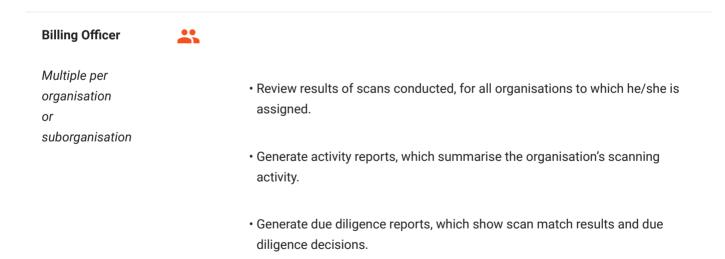
Multiple per organisation or suborganisation

- Scan members against the watchlists, in single scans or in batch file scans.
- Scan corporate entities against the watchlists, in single scans or in batch file scans.
- Review results of ALL scans conducted by any user, for all organisations to which he/she is assigned.
- Implement due diligence decisions on scan matches and allocate assessed risk to true matches.
- Generate activity reports, which summarise the organisation's scanning activity.
- Generate due diligence reports, which show scan match results, due diligence decisions and assessed risk allocated.
- · View and edit own user details.

Standard User

Multiple per organisation or suborganisation

- Scan members against the watchlists, in single scans or in batch file scans.
- Scan corporate entities against the watchlists, in single scans or in batch file scans.
- Review results of scans conducted by self, for all organisations to which he/ she is assigned.
- Implement due diligence decisions on scan matches and allocate assessed risk to true matches.
- Generate activity reports, which summarise the organisation's scanning activity.
- Generate due diligence reports, which show scan match results, due diligence decisions and assessed risk allocated.
- · View and edit own user details.



· View and edit own user details.

Data Entry Operator	
Multiple per organisation	• Scan members against the watchlists, in single scans or in batch file scans.
or suborganisation	 Scan corporate entities against the watchlists, in single scans or in batch file scans.
	• View and edit own user details.

Auditor	•••	
Multiple per organisation or suborganisation		• Read-only access to all features available to the Compliance Officer

Feature Permission Matrix

The table below provides an overview of access by user role:

Feature	Compliance Officer	Advanced User	Standard User	Billing Officer	Data Entry Operator	Auditor
Run single scans for individuals	\checkmark	\checkmark	\checkmark	×	\checkmark	×
Run batch scans for individuals	\checkmark	\checkmark	\checkmark	×	\checkmark	×
Run corporate single scans	\checkmark	\checkmark	\checkmark	×	\checkmark	×
Run corporate batch scans	\checkmark	\checkmark	~	×	\checkmark	×
View scan results run by ownself	\checkmark	\checkmark	\checkmark	\checkmark	×	×

View scan results run by others	\checkmark	\checkmark	×	\checkmark	×	\checkmark
Perform due diligence	~	~	✓ Own scans	×	×	×
View due diligence decisions	~	~	✓ Own scans	×	×	~
View reports	~	\checkmark	~	\checkmark	×	\checkmark
View Dashboard	\checkmark	\checkmark	~	\checkmark	×	\checkmark
View Users in organisation	\checkmark	×	×	×	×	\checkmark
Manage Users (add, edit, deactivate)	~	×	×	×	×	×
View Organisation settings	\checkmark	\checkmark	×	×	×	\checkmark
Manage Organisation (add, edit, deactivate)	~	×	×	×	×	×
Manage Data (delete scans history)	~	×	×	×	×	×

User Permissions

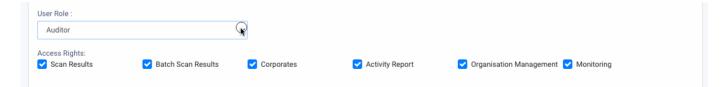
Permissions for an individual user can be further refined and restricted by Access Rights.

Access Rights

Description

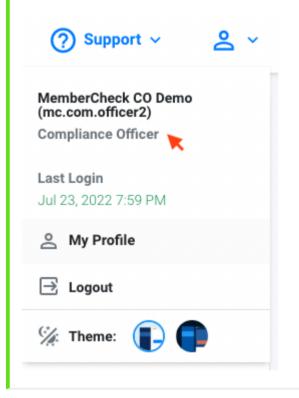
Single Scan	Permission to perform single scans for individuals.
Scan Results	Permission to view scan results.
Batch Scan	Permission to perform batch scans for individuals.
Batch Scan Results	Permission to view batch scan results
Corporates	Access to Corporate scan functionality. This is used in addition to the above permissions to enable the user to run corporate scans, view corporate scan results, run corporate batch scans and view corporate batch scan results.
Due Diligence Decisions	Permission to perform due diligence decisions. The user may be able to view the final match decision but is not able to view history of due diligence decisions and comments.
Due Diligence Report	Permission to view the Due Diligence Reports for individuals and corporates.
Activity Report	Permission to view the Activity Reports for individuals and corporates.
Organisation Management	Permission to manage organisation settings. This applies to Compliance Officers of a suborganisation.
Data Management	Permission to remove scan data. This applies to Compliance Officers of a suborganisation.
Monitoring	Permission to access the ongoing monitoring features including adding scans to the monitoring list.

Example of user roles and the relevant access rights available for each role.



Which user role are you assigned to?

If you are unsure which user role you have been assigned to, you can check this through the profile drop down menu in the top right corner, or in **My Profile**.



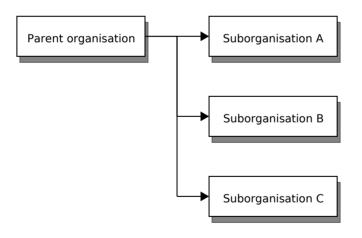
Set Up Suborganisations

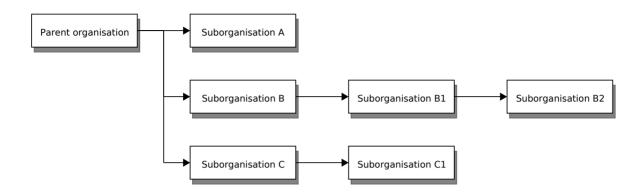
Permissions

Compliance	Advanced	Standard	Data Entry	Billing	Auditor
Officer	User	User	Operator	Officer	
-	×	×	×	×	×

The **Compliance Officer** of the parent organisation can set up multiple suborganisations for different departments or for specific scan criteria and sanction lists based on your organisation's anti-money laundering and risk compliance obligations. The suborganisation structure can be flat and wide, or deep and nested, depending on your preference.

Example of an organisation hierarchy within the system with a flat suborganisation setup:





Example of an organisation hierarchy with nested suborganisation setup:

Each suborganisation can have its own **Compliance Officer** (CO) responsible for managing the suborganisation's profile, scan settings, and associated users. These Compliance Officers have access to and can manage the details of any suborganisation within their purview. The table below illustrates an example of access to suborganisations should different Compliance Officers be designated for the organisation hierarchy mentioned above.

Compliance Officer	Access to organisation
CO of Parent Org	All (Parent Org, A, B, C, B1, C1, B2)
CO of Suborganisation A	Suborganisation A
CO of Suborganisation B	Suborganisation B and all its suborganisations (B1, B2)
CO of Suborganisation C	Suborganisation C and its suborganisation (C1)
CO of Suborganisation B1	Suborganisation B1
CO of Suborganisation C1	Suborganisation C1
CO of Suborganisation B2	Suborganisation B2

To create a suborganisation and associate a user to the new suborganisation, you must **first** create the suborganisation. Once created, you can create the user account, or select an existing user, and assign the user to the new suborganisation.

Important Information:

- Each organisation or suborganisation can only be allocated **1 Compliance Officer**.
- You can assign different Compliance Officers to different suborganisations.
- **Compliance Officers** can view and manage details of any suborganisation within their purview.
- A suborganisation cannot be transferred or moved once created.
- A suborganisation cannot be deleted once created, but can be deactivated.
- A user account must be assigned to an existing organisation.

You can manage organisation and users within the **Administration** section of the site.

Create a Suborganisation

Within **Administration > Organisations**, select the parent organisation from the list to create the new suborganisation. This can be the root parent organisation or another suborganisation to create a nested suborganisation structure.

In the example, we create a new suborganisation, assign existing users, and adjust the scope of the watchlists.

🛆 Individual Scan	2 organisations found. Select a row to view details.			
Q Single Scan	Name	Î↓ Parent Org	^{↑↓} Email	^{↑↓} Status ^{↑↓}
🔲 🛛 Batch Scan	Demo IDV (DEMORY)	a a chi o ng	scan-notifications@membercheck.com	Active
ා Scan Results	পূল্ল MemberCheck Demo Company (MCDEMO)			Active
4] Batch Scan Results	Add New Sub-Organisation			
Monitoring Results				
🏛 Corporate Scan				
Q Single Scan				
📾 Batch Scan				
න Scan Results				
但 Batch Scan Results				
Monitoring Results				
Reports				
Monitoring List				
Organisations				
Users				
🛢 🛛 Data Management				

To create a *new user account* to assign to the suborganisation, refer out **Getting Started > Set Up** Users.

Set Up Users

Permissions

Compliance	Advanced	Standard	Data Entry	Billing	Auditor
Officer	User	User	Operator	Officer	
1	×	×	×	×	×

Each organisation and suborganisation can have multiple users without limit. However, each organisation or suborganisation can only have **1 Compliance Officer** assigned.

Role	Number of users (per organisation or suborganisation)
Compliance Officer	1
Advanced User	Unlimited
Standard User	Unlimited
Billing Officer	Unlimited
Data Entry Operator	Unlimited
Auditor	Unlimited

The user roles and their access permissions are described in **Overview > User Roles**.

Create New User and assign to Suborganisation

If a new user account is required, create the suborganisation first before creating the new user account.

In the example, we create the new user account and then assign the user to the relevant organisation or suborganisation.

81	ndividual Scan	Find Users:									
۹	Single Scan	Organisation: All	Access Rights: All	Role: All	Status: All						^
	Batch Scan	Username:			Email:		First Name:				
	Butth ocum	(All or part of username)			(All or part of email)		(All or part of first name)				
୭	Scan Results	Last Name:			Organisation:				Access Rights:		
ළු	Batch Scan Results	(All or part of last name)			All			~	All		~
		Role:		~	Status:	Ac	ive Inactive	Locked			
٢	Monitoring Results	All		Ť	0	Au	inde une	Locked			
Â	Corporate Scan										
Q	Single Scan	Search Clear	Download CSV	4 user	s found. Select a	row to v	ew details.				
	Batch Scan										
	Datch Stan										
୭	Scan Results	Username ↑↓	Full Name	î↓ Role		Ť↓	Email		^{↑↓} Last Login	^{↑↓} Status	↑↓
ළු	Batch Scan Results	demo.aaron /	Aaron D Ackersley	Stand	ard User		demo.aaron@mer	nbercheck.com	2020-04-07T12:58:	7 Active	
	Monitoring Results	demo.amelie	Amelie D Armstrong	Advan	ced User		demo.amelie@me	mbercheck.com	2020-09-09T17:19:3	8 Active	
•		demo.anita	Anita D Amrat	Standa	ard User		demo.anita@mem	bercheck.com	2019-11-25T13:24:3	3 Active	
Ľ	Reports	mc.com.officer	May Smith	Comp	liance Officer		demo.may@meml	percheck.com	2021-06-04T15:46:4	2 Active	
٢	Monitoring List	Add Nex(User									
6 4	dministration										
		First Name :		Last Name				Address :			
4	Organisations	Required Field		Required Fi	eld						
	Users	Postal Address :		Phone Num	Number : Fax Number :						
8	Data Management										
8	Data Management										
		Username : Required Field		Email : Required Fi	eld						
		MFA :									
		Disabled	~								
		Organisation(s):									
		User Role :									
		Please select - required		~							
		Add Cancel									
		Gander									

You can select multiple organisations or suborganisations to assign to the user as appropriate.

Setup and Customise Scan Settings

Permissions

Compliance	Advanced	Standard	Data Entry	Billing	Auditor
Officer	User	User	Operator	Officer	
	0	×	×	×	0

Settings and Policies

A number of settings and policies can be applied to streamline and standardise the scanning and matching process, in accordance with the appropriate AML/CTF or AML/CFT legislation. They can be applied at organisation level to have preset settings, or set as User Defined to provide flexibility for the authorised user to adjust prior to scanning.

Customisation of the scan settings and policies may significantly reduce the number of false positive matches, enabling a more targetted and refined screening process.

The following scan settings and policies listed below affect matching and is recommended to be reviewed.

- Watchlist category selection to define scope of screening
- Name Match type for exact or close matches on names
- · Close name match rate threshold for relevant of results
- · Whitelist policy to take into consideration due diligence decisions
- Country of residence policy to match using location information available in the watchlist profiles
- **Default country of residence** to nominate a default country where the screened individual's country of residence in the address cannot be identified
- **Politically Exposed Person (PEP) jurisdiction policy** to enable exclusion of PEPs and RCAs (Relatives and Close Associates) within specific countries e.g. domestic PEPs.
- Ignore Date of Birth Policy to enforce matching of Date of Birth or Year of Birth

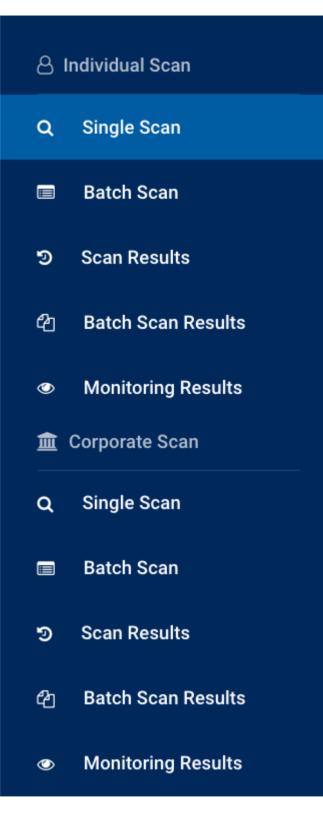
For details of the settings and policies, please refer to Scan Settings in Guides > Administration > Manage Organisation.

Single Scans of Individuals

Permissions

Compliance	Advanced	Standard	Data Entry	Billing	Auditor
Officer	User	User	Operator	Officer	
1	1	-	1	×	×

You can screen for PEP & Sanction, Law Enforcement, Regulatory Enforcement and Adverse Media checks for an individual person as well as ID Verification screening via **Individual Scan > Single Scan**.



Before Running a Scan

To perform a scan of a person, you will need to check or select the following before entering details:

1. Organisation

- 2. Scan service type
- 3. Scan settings

Organisation

If you are part of a multi-level organisation structure, select the organisation which you would like to run the check for from the drop-down list for **Organisation**.

If you are part of a single level organisation, you do not need to do anything for this step.

Scan Service Type

If your organisation and user account has been enabled with additional scan services, you have the option to select these services such as ID Verification.

By default, PEP and Sanctions is selected.

Scan Settings

There are multiple settings provided to manage the scope and coverage of PEP, sanction and adverse media screening as per your organisation's risk level compliance requirements.

Compliance Officers can predetermine and preset these settings or set them to be user defined to enable the settings to be changed during scanning. These settings are defined in the **Organisation Settings**.

Scan Setting Details and Description

Option	Description				
--------	-------------	--	--	--	--

 Name
 Used to determine how closely a watchlist profile must match a person's name before being consider

 Match Type
 The options are Exact, Exact (Including Middle Name) or Close.

Exact

Scan results show matches where the First and Last Name match exactly. Middle names are also tak Middle Name matching does not eliminate watchlist entities with no middle name. Scan results include

- The First and Middle and Last Name match exactly.
- The First and Last Name match exactly and the watchlist record Middle Name contains the Midd
- The First and Last Name match exactly and the watchlist record has no Middle Name.
- The First and Last Name match exactly and the Middle Name does not match.

Exact (Including Middle Name)

- The First and Middle and Last Name match exactly.
- · The First and Last Name match exactly and the watchlist record Middle Name contains the Midd
- The First and Last Name match exactly and the watchlist record has no Middle Name.

Close

• The First Name and Last Name or Latin-based Full Name match based on phonetic matching alg sounding names) and fuzzy searches. Middle Names and Original Script Names (non-Latin basec Cyrillic, Chinese, Korean etc) are ignored. Match RateIf Close Name Match Type is selected, this can be used to control the results by setting a match rateA higher threshold will return results with minor variations whereas a lower threshold will return larger
sound of the name.

Example: The name John at various thresholds:

- 100%>: John .
- •80%: John, Johnnie, Johnny.
- 50%: John, Johnnie, Johnny, Jon, Joan, Jonah, Jean, Jan, Joanne, Joanna, Janie, Gena,
- •1%: John, Johnnie, Johnny, Jon, Joan, Jonah, Jean, Jan, Joanne, Joanna, Janie, Gena, (Jayne, Juan etc.

Example: The first name and last name Richard JOHN at various thresholds (asterisk indicates exister middle name or last name and may not contain Richard or John):

- 100%: Richard JOHN, Richard * JOHN, John RICHARD, John * RICHARD, Richard John *.
- 80%: Richard JOHN, Richard * JOHN, John RICHARDS, John * RICHARDS, John RICHARDSON, John REICHARDT.
- 50%: Richard JOHN, Richard * JOHN, Richard John *, John Richard *, John * RICHARD, Ju John * RICHARDS, John RICHARDSON, John * RICHARDSON, John REICHARDT, Jon RICHARDS, J Johnny RICHARDSON, * John RICHARDS, John ROCHARD, Joan RICHARDS etc.
- 1%: Richard JOHN, Richard * JOHN, Richard John *, * Richard JOHN, John Richard *, Joh RICHARDS, John * RICHARDS, John RICHARDSON, John * RICHARDSON, John REICHARDT, Jon RI RICHARDSON Johnny RICHARDS, Johnny RICHARDSON, * John RICHARDS, John ROCHARD, Joan R RICHARD, Joanne RICHARD, Joanne RICHARDS, Joanne RICHARDSON, Richard JANE, Jayne RICH Jean-Pierre RICHARD, Jean-paul RICHARD, June RICHARD, June RICHARDS, June RICHARDSON Richard GENAO, Richard GIANNI. Juan RICHARTE etc.

WhitelistIf Due Diligence has previously been carried out, profiles marked as No Match are whitelisted, and caPolicyexcluded from being returned and displayed. This can help eliminate match results previously determ
match.

This option requires a Client ID to be associated with the person during scanning for identification.

The options are:

• Apply : Whitelisted profiles marked as No Match for the person being scanned are excluded and

• Ignore : Display all results regardless of previous due diligence decisions.

(Country	Used for matching the Country in the Address of the person with the locations associated with the m_{i}
of)	requires the Country to be specified in the Address field when scanning for the person.
Residence	
Policy	The options are:

- Apply to All: Apply the matching of country to all profiles for all categories.
- Apply to PEP : Apply the matching of country only to profiles with the category PEP (Politically I
- Apply to POI: Apply the matching of country only to profiles with the category POI (Profile of II
- Apply to RCA : Apply the matching of country only to profiles with the category RCA (Relatives c
- Apply to SIP (incl.TER): Apply the matching of country only to profiles with the category SIP Person), which includes Terrorism.
- Ignore : Display all results regardless of whether the country matches with the profiles.

Default Country of Residence	Used for nominating a Country of Residence for an individual's address where a country cannot be ide which are not blank but do not contain an identifiable country, if a Default Country of Residence has be be automatically assigned to the individual as the Country of Residence. This setting is defined by the Compliance Officer in the Organisation Settings .
Apply to blank Addresses	Used in conjunction with Residence Policy and Default Country of Residence , this is used for elimina where the individual's Country of Residence is not found in any of the Locations in the matching entity. This option applies the preset Default Country of Residence to blank addresses during PEP and Sanct
PEP Jurisdiction	Used for eliminating match results where the country of jurisdiction of the PEP profile in the watchlist excluded (e.g. domestic PEPs). One or more countries for inclusion or exclusions may be defined by t in the Organisation Settings > PEP Jurisdiction Countries . The options are: • Apply : Apply policy for either inclusion or exclusion of specific PEP jurisdictions. • Ignore : Ignore any exclusion of PEP jurisdictions.
Exclude Deceased	Used for eliminating match results where the person is recorded as deceased.

Persons The options are:

- Yes : Exclude deceased persons from matching results.
- No : Include deceased persons in matching results.

Web Search	Perform additional search for adverse media on third party search engines e.g. Google search. This o independent search for adverse media to the existing adverse media sources within PEP and Sanctio The options are: • Yes : Run the scan on available search engines for adverse media. • No : Do not run additional independent adverse media search.
FATF Jurisdiction Risk	 Perform additional search to include technical compliance and effectiveness ratings, based on FATE i countries linked to matched profiles. The options are: Yes : Include FATF Jurisdiction Risk rating information. No : Do not include FATF Jurisdiction Risk rating information.
Watchlists	Scope of watchlist categories the organisation has defined for the new scan. This list is provided as in cannot be changed during scanning. The Compliance Officer can edit this list in Organisation Settings > List Access .

Running a Single Scan

PEP, Sanction and Adverse Media screening

To start screening an individual for PEP, sanctions and adverse media, the following are necessary information:

- First Name and Last Name or Full Name or Original Script Name
- Client ID (check conditions below)

• Date of Birth (check conditions below)

Client ID

Formerly "Member Number". A unique reference identifier for the individual is required if you want to add the person for ongoing monitoring or perform due diligence.

You may use a Customer Reference or Client Account ID or any unique identifer for the person.

In cases where individuals do not have and never will have a Client ID, such as staff for example, arbitrary Client IDs can be used and prefixed by a letter, or letters, to distinguish them from your regular client base.

In cases where individuals may be allocated a unique identifier in the future, such as new clients for example, an arbitrary number should not be allocated. The prospect or client number that will be allocated to the individual when they become a 'new client' should be used as the Client ID for scanning and monitoring purposes. In this way due diligence decisions will be allocated to the real client number and subsequently the whitelist will also be appropriately applied to that Client ID.

Date of Birth

The Date of Birth will be required during scanning if your **Compliance Officer** has enabled this feature in the **Organisation Settings > Ignore Blank DOB**.

The more information you are able to provide for the person will enable more targetted matches and improve the results returned.

Providing Scan Information

You can provide information of the individual in the following fields:

First Name	Conditional	255 char	First name or Given name of the individual. This field is <i>Mandatory</i> , unless you are entering an Original Script Name or Full Name .
			Where only the initial of the first name is available, you can enter the letter followed by an asterisk.
			Example:
			• K * will return matching profiles containing first names such as Kay, Karim, Ken, Kennard, Kennedy, Kenneth, Kevin etc
			• Ken* will return matching profiles containing first names such as Ken, Kennard, Kennedy, Kenneth etc

Middle Name	Optional	255 char	If the individual has multiple middle names, enter all middle names separated by spaces.
Last Name	Conditional	255 char	Last Name or Surname or Family Name of the individual.
			This field is mandatory, unless you are entering an Original Script Name or Full Name.
			If all a finally date to be a structure of the second structure of the second structure in the second structure in the second structure is the second structure of the second structure is the second

If the individual has a single mononymous name, enter the name in this field.

Original Script Name/Full Name	Conditional	255 char	Non-Latin names such as Cyrillic, Hebrew, Chinese, Korean, Japanese, Arabic, Indian names etc in original script should be entered in this field due to different matching algorithms in the system. You can also enter Latin-based full name in this field if you are not able to separate the individual's name into First, Middle and Last, or if you are uncertain of the order of the First and Last Name.
			Unless you are entering the First and Last Name , this field is mandatory.
			This field can be hidden if the Original Script Search/Full Name setting is disabled by the Compliance Officer in the Organisation Settings.
Gender	Optional	-	Select from the drop down list. Options are:
			• Male (M)
			• Female (F)
			• Unspecified (X)
			Matches will include entities with no gender recorded or other values such as Unknown, Not specified or Transgender, etc.
Date of Birth	Conditional	10 digits	Use the format DD/MM/YYYY or YYYY.
		with "/" or 4	Matching will be performed on date of birth or year of birth.
		digits	This field is mandatory if the Compliance Officer has enabled the feature to ignore blank DOBs in the Organisation Settings.

Client ID	Conditional	100 char	Unique identifier for the individual such as Customer Reference Number or Account ID. This unique ID is associated with due diligence decisions and ongoing monitoring updates. Retaining the same Client ID for an individual will assist with tracking changes.
			This field is mandatory if the Compliance Officer has enabled the update monitoring list feature or if you have elected to perform due diligence and monitoring.
			If you do not have a Client ID to uniquely identify and track the individual, you are welcome to use the auto-generate function to suggest an identifier ($>$).
Country of Residence (Address)	Optional	255 char	There are no restrictions imposed on the format. Only the identified country in the Address is used for comparing country of residence when the Residence Policy is applied.
ID Number	Optional	100 char	Use this field to refine and target your search for identification numbers like Passport Number, National ID, VAT/Tax Number, and Professional Registration Number. The watchlist profile must contain the identifier and contain the entered identifier to be returned as a result. We recommend using this with caution.
Email Address	Optional	128 char	Optionally, enter an email address for the individual to run a check for compromised information in known data breaches. This search is provided as supplementary information about the individual and is not required as part of the AML KYC regulatory compliance checks.

Update Monitoring List	Optional -	To add the member to ongoing monitoring, select this check box to add the member to the Monitoring List. Only members with a Client ID will be able to be monitored by the system.
		Where the Compliance Officer has set the monitoring settings to be automatically added during scans, you will be displayed an appropriate message. Any scans with a Client ID will automatically be added for ongoing monitoring.
		Note: This option is only visible if your organisation and user account is enabled for monitoring.

ID Verification (IDV)

Customer identity verification consists of 2 key processes: **ID Check** (document verification) and **FaceMatch** (biometric facial matching).

You can verify the identity of an individual using either or both options as part of the ID Verification service.

To screen an individual for ID Verification (name, address, date of birth), you will need the following to get started:

- First Name and Last Name or Original Script Name (check conditions below)
- Date of Birth
- · Mobile Number or Email Address for biometric facial matching

When is Original Script Name required

The requirement for **First Name, Middle Name and Last Name**, or **Original Script Name** depends on the Country selected for verification.

All countries require First and Last Name, except China. If China is selected as the Country of verification, then the Original Script Name should be entered.

Methods for ID Verification and face matching

You can run the ID Verification on behalf of the individual or have the verification completed by the individual themselves. For biometric facial matching, this must be completed by the individual themselves.

Options:

- Run the verification yourself
- · SMS the verification to the individual
- · Email the verification to the individual

If you opt to run the verification yourself, you will be presented with the option to email the biometric facial matching to the individual within this process.

Providing Scan Information

You can fill in information of the individual in the following fields to initiate the ID Check and FaceMatch processes. Depending on the IDV option selected, you will be required to provide some information. For biometric face matching, the individual will need to complete the verification themselves on their own device or computer with a camera:

Field	Required	Field Limit	Description
Country of Verification	Required	-	Country for source of verification of the individual's details.
Mobile Number	Conditional	14 digits	If you have selected to SMS the verification, select the country prefix and enter the individual's mobile number to receive the SMS with a URL to complete the verification process.
Email Address	Conditional	128 characters	If you have selected to Email the verification, enter the individual's email address to receive the email with a URL to complete the verification process.
First Name	Required	255 char	First name or Given name of the individual. <mark>If there are</mark> multiple names for the given name, enter the first name into this field and the additional names into Middle Name .
Middle Name	Optional	255 char	If the individual has multiple middle names, enter all middle names separated by spaces.
Last Name	Required	255 char	Last Name or Surname or Family Name of the individual.
Original Script Name	Conditional	255 char	Script Name. This only applies to identity verifications for Chinese data sources.

```
        Date of Birth
        Optional
        10
        Enter the individual's date of birth in the format DD/MM/YYYY
```

You can run PEP & Sanction or ID Verification scans separately or combine both within a single scan.

Selecting these scan options will present relevant fields and filters for screening.

		⑦ Support ∽ ≙°∽
1. Service	2. PEP and Sanctions	
ganisatio (2 organisations found. Select	an organisation from list):	
MemberCheck Demo PEP IDV (DEMOPEPIDV)		
ne scan will be run for MemberCheck Dem	TO PEP IDV with Organisation ID DEMOPEPIDV.	
vant to Scan:		
	8-	
=Q		
PEP and Sanctions	ID Verification	
Screen your customers and applicants against global PEP, Sanctions and Adverse	Verify the identity of your customers and applicants through verification of	
Media sources.	document information and biometric face matching.	
Continue		

If you have opted to send the verification for the individual to complete themselves, the email or SMS will contain your organisation name.

Examples of the Email and SMS received by the individual, "MOCK PASS", to perform the verification from company "MemberCheck Demo PEP IDV":



HI MOCK PASS

MemberCheck Demo PEP IDV has requested that you verify your identity. To begin please click the button below.

Start verification

This request was sent from support@membercheck.com.

ιUj

Today 12:55

Hi MOCK, MemberCheck Demo PEP IDV has requested that you verify your identity using the MemberCheck service. Please click on the link: <u>https://vstaging.realaml.com/</u> 8721bc341b20459a90511113c4 81f457, to begin. If you need assistance please email support@membercheck.com





Text Message

Duplicate ID Verification detection

To minimise accidental duplicate scans for ID Verification which may send multiple SMS requests to your customer or applicant to verify themselves, the system has a built-in duplicate detection mechanism. This mechanism will detect for the same name (First, Middle, Last or Full Name) being scanned within a period of 24 hours within your organisation.

You can opt to continue or cancel to stop the duplicate scan.

i) Getting access to a demo account

If you would like to trial the ID Verification service, please contact your MemberCheck Account Manager or support@membercheck.com

Quick How-To Guides

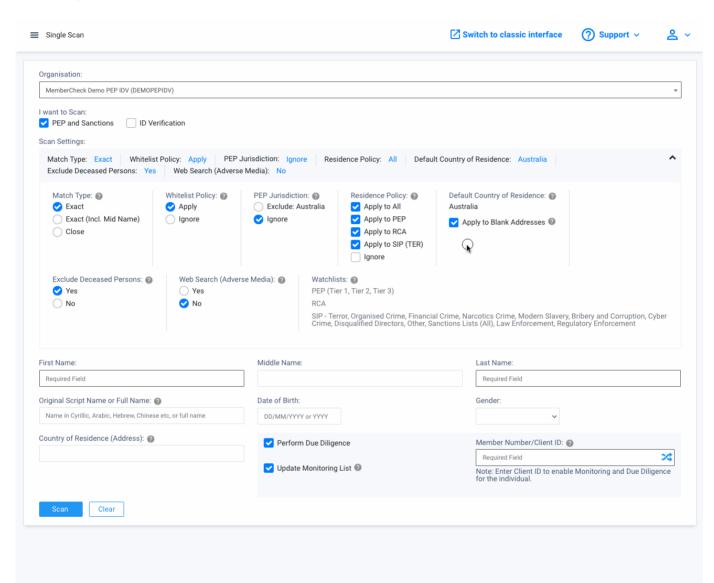
Screen by separate First, Middle and Last Name

Example of screening with **First Name**, **Middle Name**, **Last Name** and with a **Client ID** for monitoring and due diligence for recording of assessed risk.

Single Scan		Switch to classic interface (?) Support	~ 2
Organisation:			
MemberCheck Demo PEP IDV (DEMOPEPIDV)			
I want to Scan: PEP and Sanctions DVerification Scan Settings:			
	PEP Jurisdiction: Ignore Residence Policy: All	Default Country of Residence: Australia	€ •
	verse Media): No		-
Exclude Deceased Persons: Yes Web Search (Adv	verse Media): No Middle Name:	Last Name:	-
Exclude Deceased Persons: Yes Web Search (Adv		Last Name: Required Field	
Exclude Deceased Persons: Yes Web Search (Adv First Name: Required Field			
Exclude Deceased Persons: Yes Web Search (Adv First Name: Required Field	Middle Name:	Required Field	
Exclude Deceased Persons: Yes Web Search (Adv First Name: Required Field Original Script Name or Full Name: @	Middle Name:	Required Field Gender:	

Screen by Full Name

Example of screening with **Full Name** and with a **Client ID** for monitoring and due diligence for recording of assessed risk.



Screen by Original Script Name with additional web search

Example of screening with **Original Script Name** and with a **Client ID** for monitoring and due diligence for recording of assessed risk.

Single Scan	Switch to classic interface	O Support ~	2 `	
Organisation:				
MemberCheck Demo PEP IDV (DEMOPEPIDV)				Ŧ
I want to Scan: PEP and Sanctions ID Verification Scan Settings:				
Match Type: Exact Whitelist Policy: Apply PER Exclude Deceased Persons: Yes Web Search (Advertised) Yes	P Jurisdiction: Ignore Residence Policy: All se Media): No	Default Country of Residence: Australia	Ð	*
First Name:	Middle Name:	Last Name:		
Required Field		Required Field		
Original Script Name or Full Name: 🝘	Date of Birth:	Gender:		
Name in Cyrillic, Arabic, Hebrew, Chinese etc, or full name	DD/MM/YYYY or YYYY	~		
Country of Residence (Address): 🝘	✓ Perform Due Diligence	Member Number/Client ID:)	
	✔ Update Monitoring List @	Required Field Note: Enter Client ID to enable for the individual.	e Monitoring and Due Dili	gence

Screen with additional web search

Example of screening with **First Name**, **Last Name** with the option to include additional web search.

Single Scan				Switch to classic interface	? Support ~
Organisation:					
MemberCheck Demo PEP IDV (DEMOP	EPIDV)				
want to Scan: PEP and Sanctions ID Ve	erification				
Scan Settings:					
Match Type: Exact Whitelis Exclude Deceased Persons: Yes		-	sidence Policy: All Defau	It Country of Residence: Australia	
C Exact C Apply		PEP Jurisdiction: @ Exclude: Australia Ignore	Residence Policy: Apply to All Apply to PEP Apply to RCA Apply to SIP (TER) Ignore	Australia Apply to Blank Addresses @	
Exclude Deceased Persons: @	Web Search (Adver		ists: 🕐		
♥ Yes ○ No	Yes✓ No	RCA	er 1, Tier 2, Tier 3) rror, Organised Crime, Financia Disqualified Directors, Other, Sa	al Crime, Narcotics Crime, Modern Slavery, anctions Lists (All), Law Enforcement, Reg	Bribery and Corruption, Cybe ulatory Enforcement
○ No	<u> </u>	RCA		al Crime, Narcotics Crime, Modern Slavery, anctions Lists (All), Law Enforcement, Reg Last Name:	Bribery and Corruption, Cybe ulatory Enforcement
Νο	<u> </u>	RCA SIP - Te Crime, I			Bribery and Corruption, Cybe ulatory Enforcement
No irst Name: Required Field	No No	RCA SIP - Te Crime, I		Last Name:	Bribery and Corruption, Cybe ulatory Enforcement
No First Name: Required Field	No	RCA SIP - Te Crime, I Middle Name:		Last Name: Required Field	Bribery and Corruption, Cybe ulatory Enforcement
No First Name: Required Field Driginal Script Name or Full Name: Name in Cyrillic, Arabic, Hebrew, Chines	No No	RCA SIP - Te Crime, I Middle Name:	rror, Organised Crime, Financia Disqualified Directors, Other, Sa	Last Name: Required Field Gender:	
No First Name: Required Field Driginal Script Name or Full Name: Name in Cyrillic, Arabic, Hebrew, Chines	No No	RCA SIP - Te Crime, I Date of Birth: DD/MM/YYYY or YYYY Perform Due Dilige	ence	Last Name: Required Field Gender:	
No First Name: Required Field Driginal Script Name or Full Name:	No No	RCA SIP - Te Crime, I Date of Birth: DD/MM/YYYY or YYYY	ence	Last Name: Required Field Gender:	2
No First Name: Required Field Driginal Script Name or Full Name: Name in Cyrillic, Arabic, Hebrew, Chines	No No	RCA SIP - Te Crime, I Date of Birth: DD/MM/YYYY or YYYY Perform Due Dilige	ence	Last Name: Required Field Gender: Member Number/Client ID: Required Field Note: Enter Client ID to enabl	2

Screen without due diligence or monitoring

Example of screening with **First Name**, **Middle Name**, **Last Name** without monitoring and due diligence for the individual.

Ξ Single Scan		Switch to classic interface	O Support ~	2
Organisation:				
MemberCheck Demo PEP IDV (DEMOPEPIDV)				Ŧ
I want to Scan: PEP and Sanctions ID Verification Scan Settings:				
Match Type: Exact Whitelist Policy: Apply PEP Exclude Deceased Persons: Yes Web Search (Adverse	-	efault Country of Residence: Australia		*
First Name:	Middle Name:	Last Name:		
Required Field		Required Field		
Original Script Name or Full Name: 🍘	Date of Birth:	Gender:		
Name in Cyrillic, Arabic, Hebrew, Chinese etc, or full name	DD/MM/YYYY or YYYY	~		
Country of Residence (Address): 🕖	Perform Due Diligence	Member Number/Client ID:		
	✓ Update Monitoring List Ø	Required Field Note: Enter Client ID to enable	e Monitoring and Due Dilig	24 gence
		for the individual.	,	

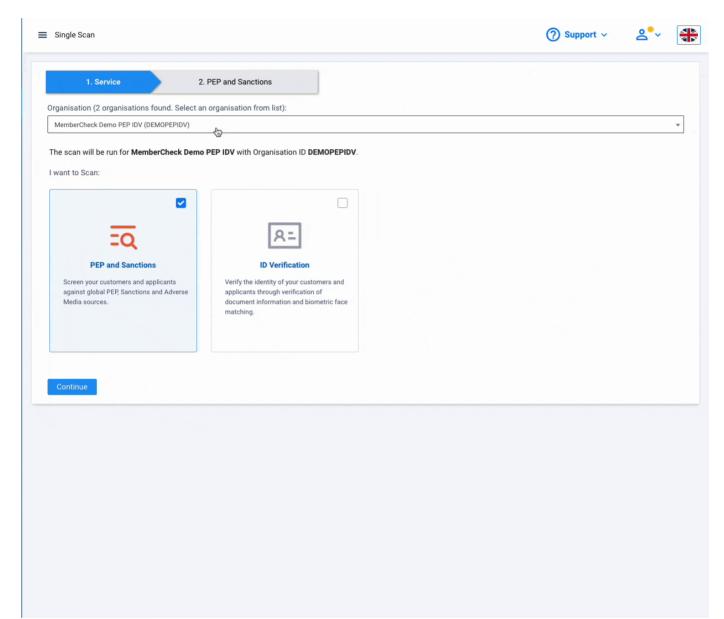
Screen to exclude domestic PEPs

Example of screening with **First Name** and **Last Name** and the exclusion of domestic PEPs, in this example, Australia is defined in the list of countries in **PEP Jurisdiction - Exclude** in Organisation Settings.

E Single Scan		Switch to classic interface	? Support ~	2
Organisation:				
MemberCheck Demo PEP IDV (DEMOPEPIDV)				
I want to Scan: PEP and Sanctions ID Verification Scan Settings:				
Match Type: Exact Whitelist Policy: Apply PEP Exclude Deceased Persons: Yes Web Search (Adverse	-	ult Country of Residence: Australia	(F)	~
First Name:	Middle Name:	Last Name:		
Required Field		Required Field		
Driginal Script Name or Full Name: 🍘	Date of Birth:	Gender:		
Name in Cyrillic, Arabic, Hebrew, Chinese etc, or full name	DD/MM/YYYY or YYYY	~		
Country of Residence (Address): 🕜	✓ Perform Due Diligence	Member Number/Client ID:)	~
	✓ Update Monitoring List Ø	Note: Enter Client ID to enable for the individual.	e Monitoring and Due Dilio	
Scan				

Run Customer ID Verification on behalf of the individual

Example of a document verification check (ID Check) on behalf of an individual. This option provides the quickest turnaround time for results. Results sometimes may take up to a few minutes for processing to complete.

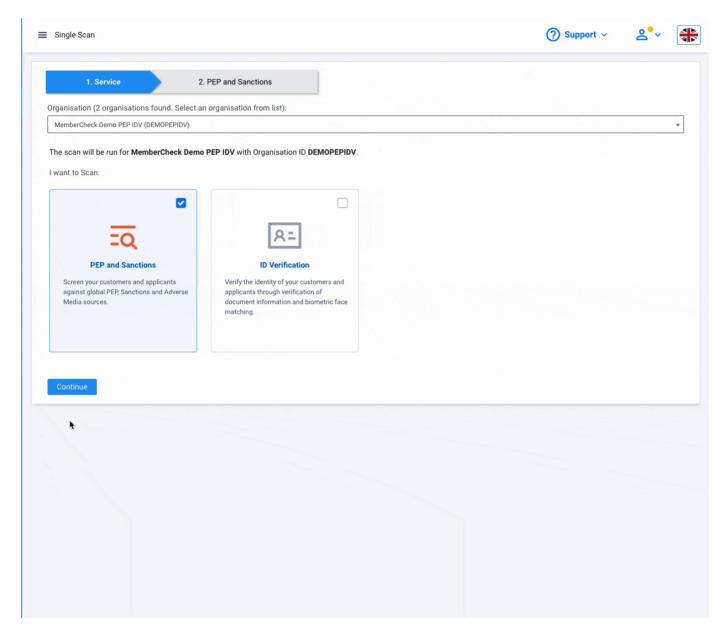


A Result status of N/A or Not Available

If you only see statuses of N/A (not available) and do not see any conclusive results at the bottom of the screen, the verification process may still be in progress. In this case, navigate to the **Scan Results** screen to refresh and view the latest status, noting that it may take some time depending on the data sources and services.

Email Customer ID Verification to the individual

Example of a document verification check (ID Check) request to be sent to the individual to complete via email. Until the individual completes the verification, the status of this will remain as Pending



Common Questions

What if the individual has a mononymous single name?

If the individual only has a mononymous name, you can either:

- A: Enter a dash 🗧 in the First Name field and enter the single name into the Last Name field, or
- B: Enter the name into the Original Script/Full Name field.

The first approach (A) will return results with profiles where it only contains the mononymous name, or where **Last Name** matches, whereas the latter approach (B) may return additional results where names containing the entered text are returned.

Why can't I change the scan settings?

The Compliance Officer for your organisation may have preset the scan settings based on the organisation's risk and compliance obligations. For any changes to these settings, your Compliance Officer can review these settings at **Administration > Organisations > {Organisation Name} > Settings**.

I do not see any monitoring options during scan

Your organisation or your user account is likely not enabled for the ongoing monitoring service.

Check with your organisation's Compliance Officer for access.

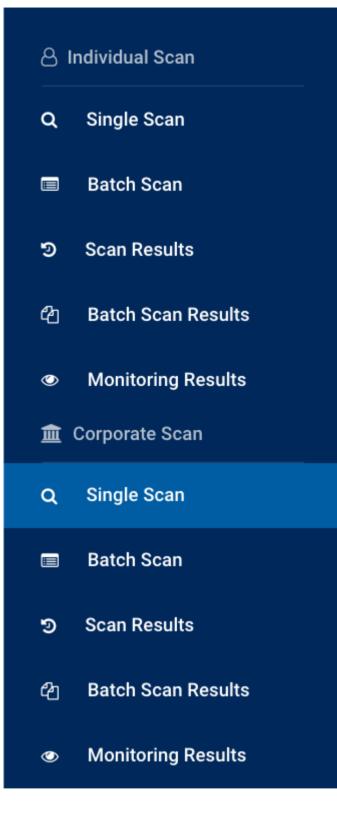
If you are a Compliance Officer or manage the MemberCheck service on behalf of your organisation, get in touch with your MemberCheck Account Manager or at sales@membercheck.com to enquire about this service.

Single Scans of Corporates

Permissions

Compliance	Advanced	Standard	Data Entry	Billing	Auditor
Officer	User	User	Operator	Officer	
/	1		1	×	×

You can screen for Sanction, Law Enforcement, Regulatory Enforcement and Adverse Media checks for a business or corporate via **Corporate Scan > Single Scan**.



Before Running a Scan

To perform a scan of a business or corporate, you will need to check or select the following before entering details:

1. Organisation

- 2. Scan service type
- 3. Scan settings

Organisation

If you are part of a multi-level organisation structure, select the organisation which you would like to run the check for from the drop-down list for **Organisation**.

If you are part of a single level organisation, you do not need to do anything for this step.

Scan Service Type

If your organisation and user account has been enabled with additional scan services, you have the option to select these services such as Know Your Business screening.

By default, Sanctions and Adverse Media is selected.

Scan Settings

There are settings provided to manage the scope and coverage of sanction screening as per your organisation's risk level compliance requirements.

Compliance Officers can predetermine and preset these settings or set them to be user defined to enable the settings to be changed during scanning. These settings are defined in the **Organisation Settings**.

Scan Setting Details and Description

Option Description

NameUsed to determine how closely a watchlist profile must match the company name before being considMatch Type

Stopwords (i.e. incorporated, pty) are ignored and excluded from matching. Special characters (excer, punctuation are ignored in Close name match scans.

Exact

Scan results show matches where the watchlist record name is exactly the same as that entered in th

Close

Scan results show matches where the watchlist record name is matched based on phonetic matching

Match RateIf Close Name Match Type is selected, this can be used to control the results by setting a match rateA higher threshold will return results with minor variations in the name whereas a lower threshold will

Example 1: The name Greenoil at various thresholds could return these variations:

- 100%: Greenoil
- •80%: Greenoil
- 50%: Greenoil, Greenwill, Greenlay, Greenhill
- 30%: Greenoil, Greenwill, Greenlay, Greenhill, Greenall, Greenhall, Greenwell, Green]
- 10%: Greenoil, Greenwill, Greenlay, Greenhill, Greenall, Greenhall, Greenwell, Green Cornwall etc

Example 2: The name Bayer at various thresholds:

- •100%: Bayer
- 80%: Bayer
- 50%: Bayer, Baer, Payeer
- •30%: Bayer, Baer, Payeer, Bauer, Beyer, Bower, Buyer, Beer, Veier
- •10%: Bayer, Baer, Payeer, Bauer, Beyer, Bower, Buyer, Beer, Veier, Bayard, Barre, Bea

Whitelist Policy	If Due Diligence has previously been carried out, profiles marked as No Match are whitelisted, and ca eliminate match results previously determined to not be a true match.
	This option requires an Client ID to be associated with the company during scanning for identifica
	The options are:
	• Apply : Whitelisted profiles marked as No Match for the company being scanned are excluded a
	• Ignore : Display all results regardless of previous due diligence decisions.
Country of Operation Policy	Used for matching the Country of the company with the locations associated with the matching profil field when scanning for the corporate entity. The options are:
	 Apply to All: Apply the matching of country. Ignore: Display all results regardless of whether the country matches with the profiles.
Default Country of Operation	Used for nominating a Country of Operation where a country cannot be identified. For addresses whic Operation has been nominated, it will be automatically assigned to the corporate entity as the Country This setting is defined by the Compliance Officer in the Organisation Settings .
Apply to blank Addresses	Used in conjunction with Country of Operation Policy and Default Country of Operation . This is used in any of the Locations in the matching entity's profile. This option applies the preset Default Country of Operation to blank addresses during Sanction scans

Web Search (Adverse Media)	Extend the search for additional adverse media on Google. The options are:
	 Yes : Run the scan on available search engines for adverse media. No : Do not run additional adverse media search.
FATF Jurisdiction Risk	Perform additional search to include technical compliance and effectiveness ratings, based on FATF The options are:
	 Yes : Include FATF Jurisdiction Risk rating information. No : Do not include FATF Jurisdiction Risk rating information.
Watchlists	Scope of watchlist categories the organisation has defined for the new scan. This list is provided as i The Compliance Officer can edit this list in Organisation Settings > List Access .

Running a Single Scan

Sanction and Adverse Media screening

To start screening a company, the following are necessary information:

- Company Name
- Client ID (check conditions below)

Optional

Registration Number

Country of Operation

Client ID

Formerly "Entity Number". A unique reference number or profile name for the company is required if you want to add the company for ongoing monitoring or perform due diligence.

You may use a Company Reference or Account ID or a profile name to keep track of this entity.

In cases where a company may be allocated an account number in the future, such as new clients for example, an arbitrary number should not be allocated. The prospect or company number that will be allocated to the company when they become a 'new client' should be used as the Client ID for scanning purposes. This way, due diligence decisions will be allocated to the account and subsequently the whitelist will also be appropriately applied to that Client ID.

Providing Scan Information

You can provide information of the company in the following fields:

Field	Required	Field Limit	Description
Company Name	Mandatory	255 char	This field is <i>Mandatory</i> . Text which falls within the stopwords will be ignored e.g. incorporated and pty.
			Stopwords can be customised within the Organisation administration settings.
			Wildcard search is supported if you are uncertain of the company suffix. Append the asterisk ($*$) to the end of the company name.
Registration Number	Optional	100 char	Company's unique identifier including Business Registration Number, OFAC Unique ID, SIC Number, DUNS number, VAT/Tax Number, and IMO number for shipping vessels. The Registration Number entered will be used in the matching process and Company Name matches will be returned if the Registration Number is contained in the watchlist record. Entering a Registration Number can significantly reduce false matches to target the search for an organisation.

Country of Operation (Address)	Optional	Batch File and API: 255 char	Select the country of operation or registration from the drop down list. If entering this information via the CSV or XML batch file, or REST API , you can enter the ISO 3166-1 2-letter country code, country name or the full address, however, only the country will be used during matching.
Client ID	Conditional	100 char	Unique identifier for the company such as Company Reference Number or Account Number or profile name. This unique ID is associated with due diligence decisions and ongoing monitoring updates. Retaining the same Client ID for the company will assist with tracking of changes. This field is mandatory if the Compliance Officer has enabled the update monitoring list feature or if you have elected to record due diligence decisions and monitoring.
			If you do not have a Client ID to uniquely identify and track the company, you are welcome to use the auto-generate function to suggest an identifier ($\stackrel{\scriptstyle imes}{}$).

Wildcard search for Company Names

If you are uncertain of the official or full entity name including the suffix, or if there are additional branch or division information which may be included in the company name, you may use the wildcard search by appending an asterisk (*) to the end of the name.

For example, searching for **Bank of America** * will match with the following profiles:

- Bank of America
- Bank of America Corporation
- Bank of America Hawaii
- Bank of America Investment Services
- Bank of America N.A.
- Bank of America, National Association etc.

Know Your Business

The Know Your Business verification consists of 2 processes: Know Your Business (verify company details) and Ultimate Beneficial Owner (identify shareholders and beneficial owners of the business).

To run a business check for a company, you will need the following to get started:

- · Company Name or business Registration Number
- Jurisdiction of Registry (Country or Country-State)

Searching by Registration Number

The ability to search by Registration Number is dependent on the jurisdiction registry and is not within the control of MemberCheck.

Providing Scan Information

You can provide information of the individual in the following fields:

Field	Required	Field Limit	Description
Country	Required	-	Jurisdiction or Country where the business is registered in.
State	Mandatory	-	Some countries have different jurisdictions separated by state e.g. United States - Alaska, Canada - British Columbia etc
Company Name	Conditional	255 char	Name of business. This field is <i>Mandatory</i> , unless you are entering a Registration Number .
Registration Number	Conditional	100 char	Business registration number. This field is <i>Mandatory</i> , unless you are entering a Registration Number .

You can run the Sanction scans or Know Your Business scans separately or together within a single scan.

After running a scan for Know Your Business and having identified the correct profile matching your search, you will need to request for the relevant information for your verification to complete the KYB scan:

- Request for the specific documents All historical documents available of the business from the jurisdiction registry will be available for selection.
- Request for company details and UBO Enhanced profile details including shareholders and beneficial owners.

Ensure you complete the KYB process

If you do not complete either of these 2 actions above, you will only be able to view the company searched without any supporting information or evidence for verification.

1. Search for a company

After searching for a company, you will be presented with company profiles matching your search.

2. Request for documentation

Once you have identified the company record you are searching for, select **View Document** to see a list of available documents from the jurisdiction registry. Each document will display the associated cost where you can request and download the document.

Sample reports of the various types of documents can be previewed before purchasing. Where sample reports are available, you will see a pop-up tooltip when hovering your mouse over the Document Title. Click on the Document Title to preview the PDF.

Document availability

Most of these documents may take some time to be delivered from the registry. Please give this process some time before checking the **Scan Results** screen for access to the documents.

3. Request for company details and UBO

Within each company profile, there is the option to request for additional company details that contain shareholders and beneficial owners. Select **Get Details and UBO** to request the enhanced company profile.

i Availability of UBO information

Though we strive to provide this information for as many jurisdictions as possible, it may not be available for all, and there could be instances where it is unavailable.

Quick How-To Guides

Screen by Company Name and Registration Number

Screen by Company Name with additional web search and jurisdiction risk check

Run a Know Your Business check

Run a business check to verify and understand the company using the Know Your Business (KYB) and Ultimate Beneficial Owner (UBO) features.

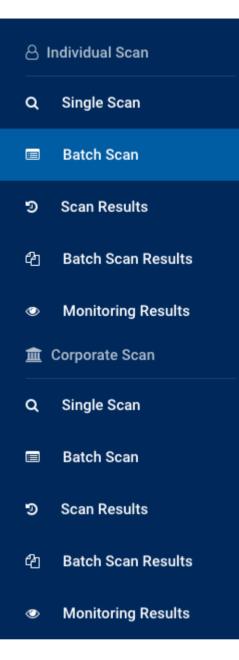
Run a Know Your Business check

Batch Scans for Individuals

Permissions

Compliance	Advanced	Standard	Data Entry	Billing	Auditor
Officer	User	User	Operator	Officer	
1			1	×	×

You can screen for PEP & Sanction, Law Enforcement, Regulatory Enforcement and Adverse Media checks for individuals in volume via **Individual Scan > Batch Scan**.



Before Running a Scan

To perform a batch scan of individuals, you will need to check or select the following, and have your CSV or XML batch file prepared:

- 1. Organisation
- 2. Scan settings
- 3. Batch file in CSV or XML format (UTF-8 encoded recommended)

CSV or XML batch file templates

To help you get started, you can download CSV and XML templates and sample batch files here.

Organisation

If you are part of a multi-level organisation structure, select the organisation which you would like to run the check for from the drop down list for **Organisation**.

If you are part of a single level organisation, you do not need to do anything for this step.

Scan Settings

There are multiple settings provided to manage the scope and coverage of PEP & Sanction screening as per your organisation's risk level compliance requirements.

Compliance Officers can predetermine and preset these settings or set them to be user defined to enable the settings to be changed during scanning. These settings are defined in the Organisation Settings.

Scan Setting Details and Description

Option Description

 Name
 Used to determine how closely a watchlist profile must match a person's name before being consider

 Match Type
 The options are Exact, Exact (Including Middle Name) or Close.

Exact

Scan results return matches where the First and Last Name match exactly. Middle names are also tak Middle Name matching does not eliminate watchlist entities with no middle name. Scan results include

- The First and Middle and Last Name match exactly.
- The First and Last Name match exactly and the watchlist record Middle Name contains the Midd
- The First and Last Name match exactly and the watchlist record has no Middle Name.
- The First and Last Name match exactly and the Middle Name does not match.

Exact (Including Middle Name)

- The First and Middle and Last Name match exactly.
- · The First and Last Name match exactly and the watchlist record Middle Name contains the Midd
- The First and Last Name match exactly and the watchlist record has no Middle Name.

Close

• The First Name and Last Name match based on a phonetic matching algorithm (similar sounding searching (spelling variations). Middle Names are ignored.

Match RateIf Close Name Match Type is selected, this can be used to control the results by setting a match rateA higher threshold will return results with minor variations whereas a lower threshold will return larger
sound of the name.

Example: The name John at various thresholds:

- 100%: John .
- •80%: John, Johnnie, Johnny.
- 50%: John, Johnnie, Johnny, Jon, Joan, Jonah, Jean, Jan, Joanne, Joanna, Janie, Gena,
- 1%: John, Johnnie, Johnny, Jon, Joan, Jonah, Jean, Jan, Joanne, Joanna, Janie, Gena, (Jayne, Juan etc.

Example: The first name and last name Richard JOHN at various thresholds (asterisk indicates exister middle name or last name and may not contain Richard or John):

- 100%: Richard JOHN, Richard * JOHN, John RICHARD, John * RICHARD, Richard John *.
- 80%: Richard JOHN, Richard * JOHN, John RICHARDS, John * RICHARDS, John RICHARDSON, John REICHARDT.
- 50%: Richard JOHN, Richard * JOHN, Richard John *, John Richard *, John * RICHARD, J. John * RICHARDS, John RICHARDSON, John * RICHARDSON, John REICHARDT, Jon RICHARDS, J. Johnny RICHARDSON, * John RICHARDS, John ROCHARD, Joan RICHARDS etc.
- 1%: Richard JOHN, Richard * JOHN, Richard John *, * Richard JOHN, John Richard *, Joh RICHARDS, John * RICHARDS, John RICHARDSON, John * RICHARDSON, John REICHARDT, Jon R: RICHARDSON Johnny RICHARDS, Johnny RICHARDSON, * John RICHARDS, John ROCHARD, Joan R RICHARD, Joanne RICHARD, Joanne RICHARDS, Joanne RICHARDSON, Richard JANE, Jayne RICH Jean-Pierre RICHARD, Jean-paul RICHARD, June RICHARD, June RICHARDS, June RICHARDSON Richard GENAO, Richard GIANNI. Juan RICHARTE etc.

WhitelistIf Due Diligence has previously been carried out, profiles marked as No Match are whitelisted, and caPolicyexcluded from being returned. This can help eliminate match results previously determined to not be

This option requires a Client ID to be associated with the person.

The options are:

• Apply : Whitelisted profiles marked as No Match for the person being scanned are excluded and

• Ignore : Display all results regardless of previous due diligence decisions.

(Country of) Residence Policy	Used for matching the Country in the Address of the person with the locations associated with the ma requires the Country to be specified in the Address field when scanning for the person. The options are:
	• Apply to All: Apply the matching of country to all profiles for all categories.
	• Apply to PEP : Apply the matching of country only to profiles with the category PEP (Politically I
	• Apply to POI: Apply the matching of country only to profiles with the category POI (Profile of II
	• Apply to RCA : Apply the matching of country only to profiles with the category RCA (Relatives c
	• Apply to SIP (incl.TER): Apply the matching of country only to profiles with the category SIP Person), which includes Terrorism.
	• Ignore : Display all results regardless of whether the country matches with the profiles.
Default Country of Residence	Used for nominating a Country of Residence for an individual's address where a country cannot be ide which are not blank but do not contain an identifiable country, if a Default Country of Residence has the automatically assigned to the individual as the Country of Residence.
	This setting is defined by the Compliance Officer in the Organization Settings

This setting is defined by the Compliance Officer in the Organisation Settings.

Apply to blank Addresses	Used in conjunction with Residence Policy and Default Country of Residence , this is used for elimina where the individual's Country of Residence is not found in any of the Locations in the matching entity. This option applies the preset Default Country of Residence to blank addresses during PEP and Sanct
PEP Jurisdiction	Used for eliminating match results where the country of jurisdiction of the PEP profile in the watchlist domestic PEPs. One or more countries for exclusions may be defined by the Compliance Officer in the Settings > PEP Jurisdiction - Exclude . The options are:
	 Exclude : Excludes from matching, PEPs with locations within the defined PEP Jurisdiction exclu Ignore : Ignore any exclusion of PEP jurisdictions.

Exclude	Used for eliminating match results where the person is recorded as deceased.
Deceased	
Persons	The options are:

- Yes : Exclude deceased persons from matching results.
- No : Include deceased persons in matching results.

 FATF
 Perform additional search to include technical compliance and effectiveness ratings, based on FATF I

 Jurisdiction
 countries linked to matched profiles.

 Risk
 Image: Countries Cou

The options are:

- Yes : Include FATF Jurisdiction Risk rating information.
- No : Do not include FATF Jurisdiction Risk rating information.

Running a Batch Scan

To start screening for multiple individuals using a batch file, the following are necessary information:

- Organisation ID
- · First Name and Last Name or Full Name or Original Script Name
- · Client ID (check conditions below)
- Date of Birth (check conditions below)

i Client ID

Formerly "Member Number". A unique reference identifier or profile name for the individual is required if you want to add the person for ongoing monitoring or perform due diligence.

You may use a Customer Reference or Client Account ID or any unique identifier for the person.

In cases where individuals do not have and never will have a Client ID, such as staff for example, arbitrary Client IDs can be used and prefixed by a letter, or letters, to distinguish them from your regular client base.

In cases where individuals may be allocated a Client ID in the future, such as new clients for example, an arbitrary number should not be allocated. The client number that will be allocated to the individual when they become a 'new client' should be used as the Client ID for scanning purposes. In this way, due diligence decisions will be allocated to the real client identifier and subsequently the whitelist will also be appropriately applied to that Client ID.

Date of Birth

The Date of Birth will be required during scanning if your **Compliance Officer** has enabled this feature in the **Organisation Settings > Ignore Blank DOB**.

The more information you are able to provide for the person will enable more targetted matches and improve the results returned.

Batch files are processed asynchronously. Once the system has completed the upload, it will process the file in the background, enabling you to navigate to other areas of the site, or start uploading another batch file.

Quick How-To Guides

Upload and scan batch file

Upload a CSV, XML or ZIP of the batch file and preview the contents of the file before running the scan. The formatting of the batch file will be validated during this process.

Setter MEMBER CHECK	≡ Batch Scan (?) Support ~ 🖓 🙎	✓
INDIVIDUAL SCAN	Organisation (5 organisations found. Select an organisation from list):	
A Single Scan	Demo MemberCheck PEP (DEMOPEP)	*
Batch Scan	Scan Settings: Match Type: Exact Whitelist Policy: Apply PEP Jurisdiction: Exclude: None Residence Policy: Apply to PEP Default Country of Residence: Australia Exclude Deceased Persons: Yes	~
ວ Scan Results	The batch file will be run for Demo MemberCheck PEP with Organisation ID DEMOPEP	
合 Batch Scan Results	Upload a CSV or XML Batch File:	
Monitoring Results	ź	
CORPORATE SCAN	Drag and drop a file here or click	
🏛 Single Scan	Note: Batch files should be in CSV or XML format. ZIP compression of these formats are also acceptable. For assistance in creating these batch files, refer to the Help Guide for batch file templates and samples.	
Batch Scan	Update Monitoring List Preview and Scan	
ා Scan Results	Preview and scall	
쉽 Batch Scan Results		
Monitoring Results		
Reports		
Monitoring List		
ADMINISTRATION	*	
Organisations		
Users		
🛢 Data Management		

Duplicate entries and Client ID detection

Preprocessing of batch files include detection of duplicate entries and Client IDs within the same batch file. If the batch validation setting is turned off, duplicate entries will be ignored and excluded from processing. If the validation setting is turned on, the system will not proceed until the duplicates are removed or corrected.

Errors with batch file

Upload a batch file (CSV, XML or ZIP of CSV or XML file) and preview the contents of the file before running the scan.

If there are formatting issues with the batch file, these specific cells will be highlighted for correction in your CSV or XML file, or the source which generated the files. Duplicate entries and Client IDs are also detected and highlighted for your attention. From this screen, you may choose **Close** to stop the batch scan process until the file is corrected, or **Scan Anyway** to ignore the problematic entries and proceed with the scan.

Batch file validation

- Please note that the batch file validation is limited to formatting checks only, and does not check for validity of contents.
- Duplicate entries found within the batch file will not allow the system to proceed until they are removed or corrected.
- If you are unable to proceed to scan the erroneous batch file, your organisation settings may be stopping you from doing so. Please check the **Batch Setting** as described in **Administration > Manage Organisation**

Stars	≡ Batch Scan (?) Support ~ ▷ 오 ~ ₩
INDIVIDUAL SCAN	Organisation (5 organisations found. Select an organisation from list):
은 Single Scan	Demo MemberCheck PEP (DEMOPEP)
	Scan Settings:
Batch Scan	Match Type: Exact Whitelist Policy: Apply PEP Jurisdiction: Ignore Residence Policy: All Default Country of Residence: Australia
ອ Scan Results	The batch file will be run for Demo MemberCheck PEP with Organisation ID DEMOPEP
合 Batch Scan Results	Upload a CSV or XML Batch File:
Monitoring Results	±
CORPORATE SCAN	Drag and drop a file here or click
🏛 Single Scan	Note: Batch files should be in CSV or XML format. ZIP compression of these formats are also acceptable. For assistance in creating these batch files, refer to the Help Guide for batch file templates and samples.
Batch Scan	Update Monitoring List Preview and Scan
ී Scan Results	Preview and Scan
纪 Batch Scan Results	
Monitoring Results	
Reports	
Monitoring List	\bigcirc
ADMINISTRATION	
Organisations	
li∎) Users	
🛢 Data Management	

View results of batch scan

On completion of the batch scan you may opt to run another batch scan if you have multiple files or view results of the batch scan. Results of batch scans are available in **Indiviual Scan > Batch Scan Results**

🛆 Individual Scan	Organisation:
Q Single Scan	MemberCheck Demo PEP IDV (DEMOPEPIDV)
	Scan Settings:
🔲 Batch Scan	Match Type: Exact Whitelist Policy: Apply PEP Jurisdiction: Ignore Residence Policy: All Default Country of Residence: Australia
ອ Scan Results	Select File:
卻 Batch Scan Results	serect rine.
Monitoring Results	Drag and drop a file here or click
🏛 Corporate Scan	Update Monitoring List @
Q Single Scan	Scan
🔳 Batch Scan	
ට Scan Results	
卻 Batch Scan Results	
Monitoring Results	
🖹 Reports	
Monitoring List	
Administration	
Organisations	
E: Users	

Common Questions

Why can't I change the scan settings?

The Compliance Officer for your organisation may have preset the scan settings based on the organisation's risk and compliance obligations. For any changes to these settings, your Compliance Officer can review these settings at **Administration > Organisations > {Organisation Name} > Settings**.

Batch Scans for Corporates

Permissions

Compliance	Advanced	Standard	Data Entry	Billing	Auditor
Officer	User	User	Operator	Officer	
1	/			×	×

You can screen for Sanction, Law Enforcement, Regulatory Enforcement and Adverse Media checks for companies in volume via **Corporate Scan > Batch Scan**.

🏛 Corporate Scan
Q Single Scan
🗐 Batch Scan
න Scan Results
企 Batch Scan Results
Monitoring Results

Before Running a Scan

To perform a batch scan of companies, you will need to check or select the following, and have your CSV or XML batch file prepared:

- 1. Organisation
- 2. Scan settings
- 3. Batch file in CSV or XML format (UTF-8 encoded recommended)

CSV or XML batch file templates

To help you get started, you can download CSV and XML templates and sample batch files here.

Organisation

If you are part of a multi-level organisation structure, select the organisation which you would like to run the check for from the drop down list for **Organisation**.

If you are part of a single level organisation, you do not need to do anything for this step.

Scan Settings

There are multiple settings provided to manage the scope and coverage of Sanction screening as per your organisation's risk level compliance requirements.

Compliance Officers can predetermine and preset these settings or set them to be user defined to enable the settings to be changed during scanning. These settings are defined in the **Organisation Settings**.

Option	Description
Name Match Type	Used to determine how closely a watchlist profile must match a company's name before being consider The options are Exact or Close .
	Exact
	Scan results return matches where the Company Name matches exactly.
	Close
	Scan results show matches where the watchlist record name is matched based on phonetic matching

Scan Setting Details and Description

 Match Rate
 If Close
 Name Match Type is selected, this can be used to control the results by setting a match rate

 A higher threshold will return results with minor variations whereas a lower threshold will return larger

Example 1: The name Greenoil at various thresholds could return these variations:

- 100%: Greenoil
- •80%: Greenoil
- 50%: Greenoil, Greenwill, Greenlay, Greenhill
- 30%: Greenoil, Greenwill, Greenlay, Greenhill, Greenall, Greenhall, Greenwell, Green]
- 10%: Greenoil, Greenwill, Greenlay, Greenhill, Greenall, Greenhall, Greenwell, Green Cornwall etc

Example 2: The name Bayer at various thresholds:

- •100%: Bayer
- 80%: Bayer
- 50%: Bayer, Baer, Payeer
- •30%: Bayer, Baer, Payeer, Bauer, Beyer, Bower, Buyer, Beer, Veier etc
- •10%: Bayer, Baer, Payeer, Bauer, Beyer, Bower, Buyer, Beer, Veier, Bayard, Barre, Bea

- Whitelist
 If Due Diligence has previously been carried out, profiles marked as No Match are whitelisted, and carresults previously determined to not be a true match.

 This option requires a Client ID to be associated with the company.

 The options are:

 Apply: Whitelisted profiles marked as No Match for the company being scanned are excluded a

 Ignore : Display all results regardless of previous due diligence decisions.

 FATF
 Perform additional search to include technical compliance and effectiveness ratings, based on FATF I The options are:
 - Yes : Include FATF Jurisdiction Risk rating information.
 - No : Do not include FATF Jurisdiction Risk rating information.

Running a Batch Scan

To start screening for multiple individuals using a batch file, the following are necessary information:

- Organisation ID
- Company Last Name
- Client ID (check conditions below)

Optional:

Registration Number

i) Client ID

Formerly "Entity Number". A unique reference identifier or profile name for the company is required if you want to add the record for ongoing monitoring or perform due diligence.

You may use a Company Reference or Account ID or any unique identifier for the company.

In cases where the company may be allocated an account number in the future, such as new clients for example, an arbitrary number should not be allocated. The company account number that will be allocated to the company when they become a 'new client' should be used as the Client ID for scanning purposes. In this way, due diligence decisions will be allocated to the real account number and subsequently the whitelist will also be appropriately applied to that Client ID.

Batch files are processed asynchronously. Once the system has completed the upload, it will process the file in the background, enabling you to navigate to other areas of the site, or start uploading another batch file.

There is a protection mechanism in place which will detect if the same batch file name has been processed in the organisation within the last 12 months to warn of duplicate batch processing, whereby you can continue to proceed or cancel the duplicate batch scan.

Quick How-To Guides

Upload and scan batch file

Upload a CSV, XML or ZIP of the batch file and preview the contents of the file before running the scan. The formatting of the batch file will be validated during this process.

Stars	≡ Corporate Batch Scan ⑦ Support ~ 🖓 2	, - <u>+</u>
INDIVIDUAL SCAN	Organisation (5 organisations found. Select an organisation from list):	
🛆 Single Scan	Demo MemberCheck PEP (DEMOPEP) Scan Settings:	· ·
🗐 Batch Scan	Match Type: Exact Whitelist Policy: Apply	~
ວ Scan Results	The batch file will be run for Demo MemberCheck PEP with Organisation ID DEMOPEP	
ধ্ব Batch Scan Results	Upload a CSV or XML Batch File:	
Monitoring Results		
CORPORATE SCAN	Note: Batch files should be in CSV or XML format. ZIP compression of these formats are also acceptable. For assistance in creating these batch files, refer to the Help Guide for batch file templates and samples.	
🏛 Single Scan	Update Monitoring List @	
Batch Scan	Preview and Scan	
ວ Scan Results		
례 Batch Scan Results		
Monitoring Results		
🖹 Reports		
Monitoring List		
ADMINISTRATION		
Organisations	\bigcirc	
Users		
🛢 Data Management		

Duplicate entries and Client ID detection

Preprocessing of batch files include detection of duplicate entries and Client IDs within the same batch file. If the batch validation setting is turned off, duplicate entries will be ignored and excluded from processing. If the validation setting is turned on, the system will not proceed until the duplicates are removed or corrected.

Errors with batch file

Upload a batch file (CSV, XML or ZIP of CSV or XML file) and preview the contents of the file before running the scan. If there are formatting issues with the batch file, these specific cells will be highlighted for correction in your CSV or XML file, or the source which generated the files. From this screen, you may choose **Close** to stop the batch scan process until the file is corrected, or **Scan Anyway** to ignore the problematic entries and proceed with the scan.

Batch file validation

- Please note that the batch file validation is limited to formatting checks only, and does not check for validity of contents.
- If you are unable to proceed to scan the erroneous batch file, your organisation settings may be stopping you from doing so. Please check the **Batch Setting** as described in **Administration > Manage Organisation**

		⑦ Support ~ ▷ 오 · ●
INDIVIDUAL SCAN	Organisation (5 organisations found. Select an organisation from list):	
ප Single Scan	Demo MemberCheck PEP (DEMOPEP) Scan Settings:	·
ा Batch Scan	Match Type: Close (≥80%) Whitelist Policy: Apply	~
ວ Scan Results	The batch file will be run for Demo MemberCheck PEP with Organisation ID DEMOPEP	
む Batch Scan Results	Upload a CSV or XML Batch File:	
Monitoring Results	♪ Drag and drop a file here or click	
CORPORATE SCAN	Note: Batch files should be in CSV or XML format. ZIP compression of these formats are also acceptable. For assistance in creating these batch files, refer to the Help Guide for batch file templates and samples.	
🏛 Single Scan	Update Monitoring List @	
■ Batch Scan	Preview and Scan	
ວ Scan Results		
입 Batch Scan Results		
Monitoring Results		
🖹 Reports		
Monitoring List		
ADMINISTRATION		*
Organisations		
Users		
🛢 Data Management		

View results of batch scan

On completion of the batch scan you may opt to run another batch scan if you have multiple files or view results of the batch scan. Results of batch scans are available in **Indiviual Scan > Batch Scan Results**

MemberCheck Demo Monitoring Scans (DEMOMCMON)		Ŧ
an Settings:		
Match Type: Exact Whitelist Policy: Apply		^
Match Type: Whitelist Policy: Stract Apply Close Ignore		
lect File:		
	±	
	Drag and drop a file here or click	
Update Monitoring List 🕖		
Scan		
ch scan completed.		
w Result		

Common Questions

Why can't I change the scan settings?

The Compliance Officer for your organisation may have preset the scan settings based on the organisation's risk and compliance obligations. For any changes to these settings, your Compliance Officer can review these settings at **Administration > Organisations > {Organisation Name} > Settings**.

Monitoring Results

Permissions

Compliance	Advanced	Standard	Data Entry	Billing	Auditor
Officer	User	User	Operator	Officer	
1		0	×	×	×

Ongoing Monitoring

Ongoing monitoring is integrated into the existing individual and corporate scan processes for a convenient way to access and manage monitoring of individuals and corporate entities, review outcome of monitoring scans and perform risk assessment for due diligence.

Monitoring Results are separated for Individuals and Corporates and can be accessed via **Scan Results** and **Monitoring Results**.

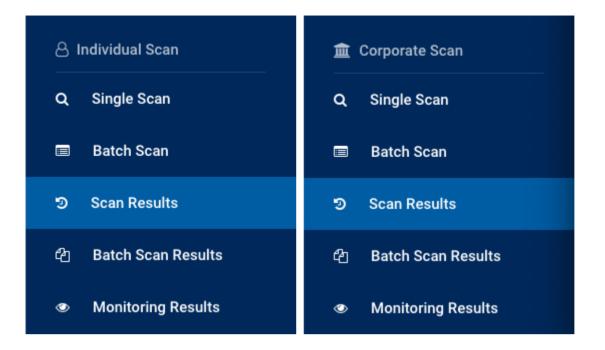
Detected changes in profiles which match monitored individuals or corporate entities will indicate the type of change (new matched profile, updated profile details of matches, or removed matches). These notifications are independent of any due diligence decisions applied.

Notifications of detected changes can be configured to be emailed or notified via API. These monitoring settings are described in greater detail at **Manage Organisations**

Viewing Changes for Individuals and Corporates

Monitoring Scan Results for specific entities

To view results of the automated monitoring scans for individuals, use **Individual Scan > Scan Results** or for companies, use **Corporate Scan > Scan Results**. You can filter and view the monitoring changes from a high level or filter to view changes for a specific individual.



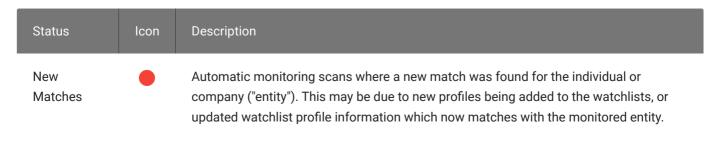
Monitoring Scan Activities

There are two types of ongoing monitoring scan activities performed by the system automatically:

- **Monitoring Scans** detects changes in monitored entities against the frequently updated watchlists on a regular basis and displays the differences in the watchlist profile from when the ongoing process schedule is last run.
- **Monitoring Rescans** runs a scan of the monitored entities against the entire watchlist database and returns matches found. This process does not detect and highlight changes in the profiles returned. This process runs on the anniversary of the subscription renewal date for all active entities in the **Monitoring List**.

Monitoring Status of Matches

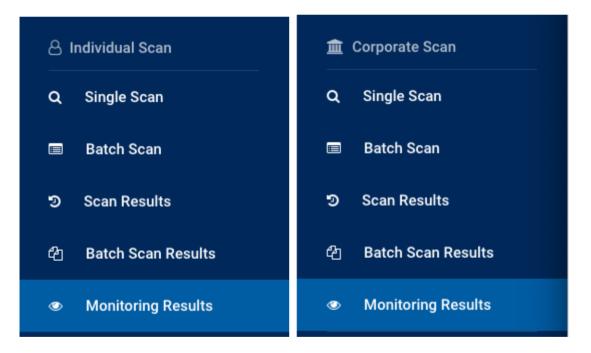
You can filter the monitoring statuses to assist with your prioritisation and escalation of due diligence and risk assessment.



Updated Matches	•	Automatic monitoring scans where the profile of an existing match for the entity has been updated, or updated profile in the watchlist now matches the monitored entity.
Removed Matches	•	Automatic monitoring scans where an existing match no longer applies to the entity due to removal of the profile from the watchlists.
No Changes		Automatic monitoring scans where no changes were found for the monitored entity.

Monitoring Results

For an overview of the monitoring scan activities, which can be run Daily, Weekly, Fortnightly, Quarterly or Semi Annually, use Individual Scan > Monitoring Results or Corporate Scan > Monitoring Results for individuals and companies respectively. This provides an overview of the number of entities being monitored and the results. You can drill down to view detailed changes for a monitored individual or corporate similar to Scan Results.



By default, only monitoring scans which contain changes in matched results are displayed in the list (Monitoring with updates). To view a full list of all monitoring activities, select the option All monitoring scans.

Monitoring Results

⑦ Support ∨ ⋈ ዾ・

MemberCheck Demo PEP IDV (DEMOPEPID	V)					
Scan Date:						
DD/MM/YYYY - DD/MM/YYYY						
can Result: Monitoring with updates	○ All monitoring scans					
Search Download	311 scans found. Select a row to	o view details.				
play 5 💠 records per page				< 1 2 3 4	5	63
	tored î↓ Individuals Checked	1↓ New Matches	1↓ Updated Entities	< 1 2 3 4		63 Status
te 1↓ Total Individuals Monit	tored 11 Individuals Checked	1↓ New Matches	1↓ Updated Entities 2		î↓	
te 1↓ Total Individuals Monit				1↓ Removed Matches	î↓	Status
te 1↓ Total Individuals Monit 127, 2023 22 126, 2023 22	3	0	2	Removed Matches 0	î↓	Status Complete
ate ↑↓ Total Individuals Monit ul 27, 2023 22 ul 26, 2023 22	3 3	0	2	T↓ Removed Matches 0 0 0 0	ţ	Status Complete Complete

Column Name	Description
Date	Date the monitoring process was run.
Total Individuals/ Companies Monitored	Total number of active monitored entities in the Monitoring List on the day of scan.
Individuals/ Companies Checked	Number of profiles in the daily watchlist data flagged as <i>possible</i> matches during the first stage of the monitoring process. The system will perform additional detailed checks to confirm if the profile is a new, updated or removed match.
New Matches	Number of new results which match the monitored entity.
Updated Entities	Number of matched results with changes in the profile which still match the monitored entity.
Removed Matches	Number of results which no longer match the monitored entity.
Status	Status of the monitoring process. Statuses may be Completed, In progress or Error.

You may select a row for the day the monitoring scan was run to view detailed information of the results of the monitoring scan and the scan settings and policies applied.

Monitoring Rescan

In addition to continuous monitoring of entities against the daily updated watchlist, an annual rescan is performed for all active monitored entities in the **Monitoring List** on the date of Subscription Renewal. This is an automated process to proactively ensure compliance with regulations, mitigate financial and reputational risk and reduce the likelihood of inadvertent engagement with sanctioned parties.

The rescan process checks against the entire watchlist database and disregards any whitelisting and due diligence decisions that may have been applied. This process reports on whether the entity has a Match or No Match, and does not report on changes to the profile e.g. new, updated or removed matches.

The outcome of the rescan can be viewed via the following screens:

· Scan Results - Select Monitoring Rescans in the scan type filter



· Monitoring Results - this activity will be displayed in the list as "Rescanned".

splay 5	÷	records per page								< 1 2 3 4	5	15	>
Date	î.	Total Individuals Monitored	$\uparrow \downarrow$	Individuals Checked	î↓	New Matches	î↓	Updated Entities	↑↓	Removed Matches	î↓	Status	Ϋ́
Jul 28, 2023		10015		2349		0		2		0		Completed	d
Jul 21, 2023		10015		2254		0		7		0		Completed	d
Jul 14, 2023		10015		10015 (Rescanned)		-						Completed	d
Jul 01, 2023		10015		1215		0		1		0		Completed	d
Jun 10, 2023		10015		1241		0		30		2		Completed	d

Click on the row to view detailed results of the rescan:

>= 80%) Applicable tored to sidence: Australia & Addresses) lied to All categories	Category TER PEP POI SIP	Individuals 0 41 96 157	Matches 0 53 116	PEP (Tier 1, Tier 2, Tier 3) POI RCA
Applicable nored Jo esidence: Australia & Addresses)	PEP POI SIP	41 96	53 116	POI
No esidence: Australia KAddresses)	POI	96	116	
esidence: Australia Addresses)	SIP			RCA
Addresses)		157		
			266	SIP - Terror, Organised Crime, Financia Crime, Narcotics Crime, Modern
-	RCA	61	62	Slavery, Bribery and Corruption, Cyber Crime, Disgualified Directors, Other,
				Insolvency, Sanctions Lists (All), Law Enforcement, Regulatory Enforcement Reputational Risk
Decision Includes: All Not Reviewed Match No Match Not Sure	All High Medium Low	 ✓ A N U R 	ll ew Matches ● pdated Entities ● emoved Matches ●	
	All Not Reviewed Match No Match	Decision Includes: Assessed Risi ✓ All ✓ All Not Reviewed High Match Medium No Match Low	Decision Includes: Assessed Risk: Monit ✓ All ✓ All ✓ All Not Reviewed High N Match Medium U No Match Low Re	Decision Includes: Assessed Risk: Monitoring Status: ✓ All ✓ All ✓ All Not Reviewed High New Matches ● Match Medium Updated Entities ● No Match Low Removed Matches ●

How-To Guides

View all monitored individuals

To view *all monitored individuals*, within **Scan Results**, you can simply select to filter **Scan Type** for Monitoring Scans .

rganisation:							
MemberCheck Demo Monitoring Scans (E	DEMOMCMON)						,
lser:							
All	•						
can Date:							
DD/MM/YYYY - DD/MM/YYYY							
ican Type: Batch Scans 🗹 Single Scans	Monitoring Scans						
can Service: PEP & Sanctions D Verific	ation						
can Results Settings:							
Match Type: All Whitelist: A	Result: Matches Fo	ound Categories: All	Decisions: All Risks: A	II			
Match Type: ✓ Exact ✓ Exact (Incl. Mid Name) ✓ Close	Whitelist Policy: Applied Ignored	Scan Result: Matches Found No Matches Found	Categories: All TER PEP RCA SIP (subcategories)	Decision Includes: All Not Reviewed Match No Match Not Sure	Low	h Jium	
dividual Member Search: 🕜							
NA							•
Search Download	37 scans found	. Select a row to view details.					
play 5 🗢 records per page					< 1	2 3 4 5	8
onitor Member Number Nam	ne (First Middle Last)	Original Script/Full Name	DOB Categories	Date	Matches	Due Diligence	Risk H M L
	akan Mitantakin		050	Aug 26, 2020			

View monitored individuals with specific outcomes

To view all monitored individuals with specific outcomes, you can select the relevant **Monitoring Status** by New Matches, Updated Entities, Removed Matches.

MemberCheck Demo Monitoring Scan	s (DEMOMCMON)					
ser:						
All		•				
can Date:						
DD/MM/YYYY - DD/MM/YYYY						
can Type:						
Batch Scans Single Sca	ns 🛛 🔽 Monitoring Scan	S				
can Service:						
PEP & Sanctions D Veri	fication					
can Results Settings:						
Match Type: All Whitelist:	All Result: Matches	Found Categories: All	Decisions: All Risks:	All Monitoring Status:	New Matches, Updated Entities	
Match Type:	Whitelist Policy: 👔	Scan Result:	Categories: 👩	Decision Includes:	Assessed Risk:	
Exact	Applied	Matches Found			III	
 Exact (Incl. Mid Name) Close 	🖌 Ignored	No Matches Found	TER PEP	Not Reviewed	High Medium	
			RCA	No Match	Low	
			SIP (subcategories)	Not Sure	Unallocated	
Monitoring Status:						
All New Matches ●						
Updated Entities •						
Removed Matches •						
No Changes						
dividual Member Search: 👔						
NA						•
Search Download	2703 scans	ound. Select a row to view det	ails.			

View specific monitored individual

To view all changes for a specific individual, you can specify the unique identifier for the individual in **Client ID**.

MemberCheck Demo Monitoring Sca	ns (DEMOMCMON)						,
ser:							
All		·					
All							
can Date:							
DD/MM/YYYY - DD/MM/YYYY							
can Type:	_						
Batch Scans Single Sc	ans 🔽 Monitoring Scar	S					
can Service: PEP & Sanctions 🛛 ID Ve	rification						
	anication						
can Results Settings:							
Match Type: All Whitelist	: All Result: Matches	Found Categories: All	Decisions: All Risks:	All Monitoring Status:	All Changes		
Match Type:	Whitelist Policy: 👔	Scan Result:	Categories: 🕜	Decision Includes:	Assessed Risk:		
 Exact Exact (Incl. Mid Name) 	 Applied Ignored 	Matches Found No Matches Found		All Not Reviewed	✓ All High		
Close	S Ignored	No Matches Found	TER PEP	Match	Medium		
-				No Match	Low		
			SIP (subcategories)	Not Sure	Unallocated		
Monitoring Status:							
 New Matches • Updated Entities • 							
Removed Matches							
No Changes							
dividual Member Search: 👔							
NA						\mathbf{Q}	,
						*	
Search Download	2703 scans	found. Select a row to view de	tails.				

Compare updated profile information

Select an entry to view the matching profile. If the monitoring scan has flagged a matching profile as updated, these changes are highlighted and displayed on the left-hand side which contains the latest profile information.

Display 5 ;	records per page							<	1 2 3 >
Monitor	Member Number	Name (First Middle Last)	Original Script/Full Name	DOB	Categories	Date	Matches	Due Diligence	Risk H M L
•	MON-54021	MARIA LOPEZ		23/09/1954	PEP	Jan 17, 2021	1	0001]
•	MON-54021	MARIA LOPEZ		23/09/1954	PEP	Dec 22, 2020	1	0001]
•	MON-54021	MARIA LOPEZ		23/09/1954	PEP	Dec 05, 2020	1	0 0 0 1	
•	MON-54021	MARIA LOPEZ		23/09/1954	PEP SIP	Oct 18, 2020	4	0004	
•• 🜑	MON-54021	MARIA LOPEZ		23/09/1954	PEP SIP	Oct 15, 2020	4	004]
Monitoring scanned on Jan 17, 2021 for Member Check Demo PEP IDV (DEMOPEPIDV) Scan Policies: First Name: MARIA DOB: 23/09/1954 Match scan: Exact Residence policy ignored Middle Name: Address: Whitelist policy: Not Applicable Last Name: LOPEZ 3453 Duncan Street, Preston, VIC, 3000 PEP jurisdiction: Ignored Original Script/Full Name: Gender: Exclude Deceased: No									
	Updated Pro	≛ Dowr	iload 🖂 😇 Summary	Sur	nmary Card View	I Full Card View	u 🔳 Su	ummary Grid View	⊞ Full Grid View
Decision (Risk): Not Review General Info	AKA Maria (PEP) Bolivian O Bolivia ed	file	iload ∨ ा≣ Summary	Decision (R 2 Not R	OI A (P) (P) (P) (P) (P) (P) (P) (P) (P) (P)	d Profile	_	ummary Grid View	E Full Grid View
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Not Review General Info Categories: Primary Location: Further Informatic Also Known Full Name	ed Politically Exposed Bolivia Politically Exposed on: PEP Tier 1 As	file I Lopez Person (PEP)	2015-01-27	Decision (R 2 Not R General Categories Primary Lo Further Info Also Kr Full Name	I Information isk): teviewed I Information Pep T nown As	d Profile Maria Lope P Bolivian Bolivia sally Exposed Person	2Z Ms	te: 2015-0	1-27
Not Review General Info Categories: Primary Location: Further Information Also Known Full Name María Morena Lo	ed Politically Exposed Bolivia Politically Exposed on: PEP Tier 1 As	file I Lopez Person (PEP)	2015-01-27	Decision (R 2 Not R General Categories Primary Lo Further Info Also Kr Full Name	Information isk): teviewed Information Politic creation: Politic pown As rena López	d Profile Maria Lope P Bolivian Bolivia sally Exposed Person	2Z Ms	te: 2015-0	1-27
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View New Matches

Example of a new profile being added to the watchlist that has triggered a new match:

	Member Number	Name (First Middle Last)	Original Script/Full Name	DOB	Categories	Date	Matches	Due Diligence	Risk
	MON-43824	MOHAMMAD IBRAHIM		31/08/1970	SIP	Jan 18, 2021	1	0 0 0 1	
	MON-33926	MARIA GONZALEZ		19/12/1977	PEP	Jan 18, 2021	1	0001	
	MON-36234	FIONA SMITH		14/04/1984	SIP	Jan 17, 2021	1	0001	
	MON-41798	OLIVER HOLMES		4/08/1979	PEP	Jan 16, 2021	1	0001	
	MON-15452	KRISHNA CHANDRA		13/10/1966	SIP	Jan 11, 2021	1	001	
nitoring sca	nned on Jan 17, 2021	for MemberCheck Demo PEP	IDV (DEMOPEPIDV)	Scan Polici	es:				
st Name: Fl	ONA	DOB: 14/04/1984		Match scan	: Exact licy: Not Applica		Residence	policy ignored	
idle Name:	41771.1	Address:			tion: Ignored	bie			
st Name: SN ginal Script/		Gender: Member Number:	MON 26224	Exclude Dec					
3a. eerip (
				Sur	nmary Card View	🗮 Full Card View	🔲 Su	ımmary Grid View	I Full Grid View
	SIP Rritish	file na Dorothy Smith n, United Kingdom						🛓 Download \vee	\Xi Summar
🕅 Not Revie									
ccision (Risk): Not Revie General Inf Categories:									

View Updated Entities

Example of an existing match that has an updated profile in the latest watchlist. A side by side comparison of the new (left side) and previous (right side) profile is displayed for review and due diligence:

	records per page								
Monitor	Member Number	Name (First Middle Last)	Original Script/Full Name	DOB	Categories	Date	Matches	Due Diligence	Risk H M L
	MON-54021	MARIA LOPEZ		23/09/1954	PEP	Jan 17, 2021	1	0 0 0 1	1
	MON-54021	MARIA LOPEZ		23/09/1954	PEP	Dec 22, 2020	1	0 0 0 1	1
	MON-54021	MARIA LOPEZ		23/09/1954	PEP	Dec 05, 2020	1	0 0 0 1	1
	MON-54021	MARIA LOPEZ		23/09/1954	PEP SIP	Oct 18, 2020	4	0004	
•	MON-54021	MARIA LOPEZ		23/09/1954	PEP SIP	Oct 15, 2020	4	0004	1
onitoring scani st Name: MAI ddle Name: st Name: LOP iginal Script/Fu	RIA EZ	for MemberCheck Demo PEP II DOB: 23/09/1954 Address: 3453 Duncan Street Gender: Member Number: M	Preston, VIC, 3000		: Exact licy: Not Appl stion: Ignored	icable	Residence	e policy ignored	
	Updated Pro		aload \vee 📧 Summary	# Sur		Did Profile		Summary Grid View	⊞ Full Grid Vie
♂ Not Review	AKA Maria (PEP) Bolivian O Bolivia ed	ofile	iload \vee 🧮 Summary	Decision (R @ Not R	isk): reviewed	Old Profile AKA Maria Lope PEP Bolivian ⊗ Bolivia		ummary Grid View	⊞ Full Grid Viev
cision (Risk): Control Not Review General Info Categories:	AKA Maria (PEP) Bolivian () Bolivia ed	ofile a Lopez	iload \vee 🧮 Summary	Decision (R C Not R General	isk): teviewed	Did Profile AKA Maria Lope PEP Bolivian © Bolivia	27 Ms	summary Grid View	⊞ Full Grid Viev
Not Review General Info ategories: rimary Location	AKA Maria (PEP) Bolivian O Bolivia ed rmation Politically Exposed : Bolivia	ofile a Lopez	Noad V 🖾 Summary	Decision (R	isk): teviewed	DId Profile AKA Maria Lope PEP Bolivian © Bolivia tically Exposed Person via	27 Ms		
Not Review General Info ategories: rimary Location urther Informatio	AKA Maria (PEP) Bolivian O Bolivia ed rmation Politically Exposed Bolivia on: PEP Tier 1	ofile a Lopez d Person (PEP)		Decision (R	isk): teviewed I Information : Pol cation: Bol pormation: PEF	DId Profile AKA Maria Lope PEP Bolivian © Bolivia tically Exposed Person via	2Z Ms		
Not Review General Info ategories: rimary Location urther Informatia	AKA Maria (PEP) Bolivian O Bolivia ed rmation Politically Exposed Bolivia on: PEP Tier 1	ofile a Lopez d Person (PEP)		Decision (R C Not R Genera Categories Primary Lo Further Infe	isk): teviewed I Information cation: Bol ormation: PEF	DId Profile AKA Maria Lope PEP Bolivian © Bolivia tically Exposed Person via	2Z Ms	ite: 2015-0	
Not Review General Info ategories: rimary Location urther Informati Also Known ull Name	ed PEP Bolivian Bolivia Politically Exposed Bolivia Politically Exposed Bolivia Politically Exposed Bolivia	ofile a Lopez d Person (PEP)	2015-01-27	Decision (R	isk): teviewed I Information cation: Bol ormation: PEF	DId Profile AKA Maria Lope PEP Bolivian © Bolivia tically Exposed Person via	2Z Ms	ite: 2015-0)1-27
Not Review General Info ategories: rimary Location urther Informatic Also Known ull Name laría Morena Lo	ed PEP Bolivian Bolivia Politically Exposed Bolivia Politically Exposed Bolivia Politically Exposed Bolivia	ofile a Lopez d Person (PEP)	2015-01-27	Decision (R	isk): teviewed I Information cation: Boli pormation: PEF nown As	DId Profile AKA Maria Lope PEP Bolivian © Bolivia tically Exposed Person via	2Z Ms	ite: 2015-0)1-27
Not Review General Info ategories: rimary Location urther Informati Also Known ull Name faría Morena Li faría Morena Li	ed PEP Bolivian Politically Exposed is Bolivia on: PEP Tier 1 As ópez	ofile a Lopez d Person (PEP)	2015-01-27	Decision (R Not R General Categories Primary Lo Further Infe Also Kr Full Name María Mor Maria Mor	isk): teviewed I Information cation: Boli pormation: PEF nown As	DId Profile AKA Maria Lope PEP Bolivian © Bolivia tically Exposed Person via	2Z Ms	ite: 2015-0)1-27
Not Review General Info ategories: rimary Location urther Informati Also Known ull Name faría Morena Li faría Morena Li	ed PEP Bolivian Politically Exposed is Bolivia on: PEP Tier 1 As ópez	ofile a Lopez d Person (PEP)	2015-01-27	Decision (R C Not R Genera Categories Primary Lo Further Info Also Kr Full Name María Mor	isk): teviewed I Information cation: Boli pormation: PEF nown As	Did Profile AKA Maria Lope PEP Bolivian © Bolivia tically Exposed Person via P Tier 1	2Z Ms (PEP) Enter Da	ite: 2015-0)1-27
Not Review	ed PEP Bolivian Politically Exposed is Bolivia on: PEP Tier 1 As ópez	ofile a Lopez d Person (PEP)	2015-01-27	Decision (R C Not R Genera Categories Primary Lo Further Info Also Kr Full Name María Mor María Mor María Mor Seles Title	isk): teviewed I Information cation: Boli formation: PEF nown As rena López rena	Did Profile AKA Maria Lope PEP Bolivian Polivia 1 tically Exposed Person via P Tier 1	2Z Ms (PEP) Enter Da	ite: 2015-)1-27 Fitle

View Removed Matches

An example where a previously matched profile has been removed from the watchlists that has triggered a **No Match** result:

Monitor	Mombor Numbor	Nome (First Middle Least)	Original Sprint/Full Name	DOR	Cotogorioo	Data	Matches	Due Diligence	Risk
Monitor	Member Number	Name (First Middle Last)	Original Script/Full Name	DOB	Categories	Date		✓ ? × □	HML
	MON-53620	MARY LLOYD		18/08/1953	SIP	Jan 14, 2021	0	0001	
	MON-19390	KEITH COX		8/11/1975	SIP	Jan 14, 2021	0	0 0 0 1	
	MON-26597	NEIL EDWARDS		30/10/1950	SIP	Jan 14, 2021	0	0001	
	MON-26638	NEIL EDWARDS		10/12/1950	SIP	Jan 14, 2021	0	0 0 1	
	MON-14692	PETER CASE		20/09/1943	SIP	Jan 14, 2021	0	0001	
ddle Name: st Name: LL ginal Script/	LOYD /Full Name:	Address: 600 Sho Gender: Member Number:	rt Street, Preston, VIC, 3000 MON-53620		olicy: Not Applica otion: Ignored ceased: No	DIE			
				Sur	mmary Card View	🗮 Full Card View	🔳 Su	mmary Grid View	⊞ Full Grid Vie
	Removed F Mary Ele	Profile eanor Lloyd						🛓 Download \vee	🗷 Summa
()		in							
ision (Risk): Not Revie General In	America	in							
Not Revie	America								

Enable and Disable Monitoring

Monitoring for individuals and companies can be enabled or disabled by toggling the switch button in the Monitor column.

play 5	records per page						< 1	2 3 4 5	903 :
Monitor	Member Number	Name (First Middle Last)	Original Script/Full Name	DOB	Categories	Date	Matches	Due Diligence	Risk H M L
	MON-36501	ARTURO GUTIERREZ		6/01/1985	PEP	Jan 17, 2021	1	0001	
	MON-41798	OLIVER HOLMES		4/08/1979	PEP	Jan 16, 2021	1	0001	
	MON-53620	MARY LLOYD		18/08/1953	SIP	Jan 14, 2021	0	0001	
	MON-19390	KEITH COX		8/11/1975	SIP	Jan 14, 2021	0	0001	
	MON-26597	NEIL EDWARDS		30/10/1950	SIP	Jan 14, 2021	0	0 0 1	

Individuals and companies enabled for monitoring will appear in the Monitoring List.

If you enable monitoring for an individual or company with an existing entry in the Monitoring List (same Client ID) you will be prompted to confirm replacement of the existing entry in the Monitoring List.

Viewing All Monitoring Scans or Updates only

MemberCheck D	emo Monitoring Scans (DEMOMCMON)					
Scan Date: DD/MM/YYYY - I	DD/MM/YYYY					
Scan Result: Monitoring v Search		ans	ew details.			
splay 10 🜩	records per page				< 1 2 3	4 5 13
ate î.	Total Members Monitored	1 Members Checked	11 New Matches	11 Updated Entities	1↓ Removed Matches	↑↓ Status
an 18, 2021	54967	18	2	10	0	Completed
an 17, 2021	54967	8	1	3	0	Completed
an 16, 2021	54967	331	1	0	0	Completed
an 14, 2021	54967	392	0	0	56	Completed
an 11, 2021	54967	236	8	14	0	Completed
ec 26, 2020	54967	16	1	3	0	Completed
	54967	16	0	1	0	Completed
ec 25, 2020		200	3	0	0	Completed
	54967					
Dec 25, 2020 Dec 24, 2020 Dec 22, 2020	54967 54967	2913	20	21	5	Completed

Monitoring List

Permissions

Compliance	Advanced	Standard	Data Entry	Billing	Auditor
Officer	User	User	Operator	Officer	
1		0	×	0	0

Monitoring List enables you to view, search and manage the monitoring of individuals and corporates ("entities").



Individuals and Corporates are listed separately in the **Monitoring List**. Select **List Type** to jump between views.

The following Individual details are available:

Field	Description
Checkbox	Ability to select one or more entities to enable monitoring, pause monitoring or remove from the Monitoring List entirely.
Monitor	Toggle switch to indicate if the associated individual is being actively monitored or not.
	monitoring of the individual is active
	monitoring of the individual is paused
Client ID	Client ID (or Customer Reference or Client/Account ID or unique profile name) of scanned individual. Client IDs are unique.

First Name	First Name of scanned individual.
Middle Name	Middle Name of scanned individual.
Last Name	Last Name of scanned individual.
Original Script Name/ Full Name	Original Script Name or Full Name of scanned individual.
DOB	Date of birth of scanned individual.
Address	Address of scanned individual.
Added By	Name of user who added the individual for monitoring.
Date Added	Date the individual was first added to the Monitoring List.

The following Corporate details are available:

Field	Description
Checkbox	Ability to select one or more entities to enable monitoring, pause monitoring or remove from the Monitoring List entirely.
Monitor	Toggle switch to indicate if the associated entity is being actively monitored or not.
	monitoring of the corporate entity is active
	monitoring of the corporate entity is paused
Client ID	Client ID (or Company Reference or Client/Account ID or profile name) of scanned corporate entity. Client IDs must be unique.
Company Name	Company Name of scanned corporate entity.
Registration Number	Company registration number, e.g ABN, ACN, NZBN, CRN, RN etc of scanned corporate entity.
Address	Address of scanned corporate entity.
Added By	Name of user who added the corporate entity for monitoring.

Date Added

Date the corporate entity was first added to the Monitoring List.

Quick How-To Guides

Switch between Individuals and Corporate Monitoring Lists

Individuals and Corporates are listed separately in the **Monitoring List**. Select **List Type** to jump between views.

Type: Individuals Copporates nitoring: On Off All npany Search: @	rganisation:		
Individuals Copporates nitoring: On Off All npany Search: @	MemberCheck Demo Monitoring Scans (DEMOMCMON)		
Individuals Copporates nitoring: On Off All npany Search: @	st Type:		
nitoring: On Off All mpany Search: @			
On Off All mpany Search:	-4		
	On Off All		
	ompany Search: 🝘		
earch Download CSV	NA		
earch Download CSV			
	Search Download CSV		

View Active and Paused Monitoring of Individuals and Corporates

All entities enabled for ongoing monitoring are displayed in the **Monitoring List**. This list may include entities added to the Monitoring List but paused (<code>Off</code>) from being actively monitored until a time when they are removed from the Monitoring List entirely, or re-enabled to resume monitoring (<code>On</code>).

	ck Demo Monitoring Scans (D	EMOMCMON)					
List Type: Individua Monitoring: On	ls Corporates						
ndividual Sea	14						
NA	_						`
Search	Download CSV	54953 individuals	found.				
splay 10	records per page					< 1 2	3 4 5 5496
Monitor	Member Number	First Name Middle Nar	me Last Name	Original Script Name	DOB Address	Added By	Date Added
	ABCMON-KRYMIT	Kyriakos	Mitsotakis			mc.compliance	Aug 26, 2020 6:42:59 PM
	ABCMON-ALEDIA	Alexandros	Diakopoulos			mc.compliance	Aug 26, 2020 6:42:21 PM
	ABCMON-KAMHAR	Kamala	HARRIS			mc.compliance	Aug 26, 2020 6:40:34 PM
	ABCMON-JAMMUR	James	MURDOCH			mc.compliance	Aug 26, 2020 6:40:16 PM
	ABCMON-JAMMUR ABCMON-RUPMUR	James Rupert	MURDOCH			mc.compliance mc.compliance	Aug 26, 2020 6:40:16 PM Aug 26, 2020 6:39:55 PM
							-
	ABCMON-RUPMUR	Rupert	MURDOCH			mc.compliance	Aug 26, 2020 6:39:55 PM
	ABCMON-RUPMUR ABCMON-GEOALE	Rupert George	MURDOCH			mc.compliance	Aug 26, 2020 6:39:55 PM Aug 26, 2020 6:39:36 PM
	ABCMON-RUPMUR ABCMON-GEOALE ABCMON-FOUMOU	Rupert George Fouad	MURDOCH ALEX MOUSSA			mc.compliance mc.compliance mc.compliance	Aug 26, 2020 6:39:55 PM Aug 26, 2020 6:39:36 PM Aug 26, 2020 6:36:33 PM
	ABCMON-RUPMUR ABCMON-GEOALE ABCMON-FOUMOU ABCMON-AHMALI	Rupert George Fouad Ahmad	MURDOCH ALEX MOUSSA ALI			mc.compliance mc.compliance mc.compliance	Aug 26, 2020 6:39:55 PM Aug 26, 2020 6:39:36 PM Aug 26, 2020 6:36:33 PM Aug 26, 2020 6:35:53 PM

d Automated annual rescans

All actively monitored entities in the Monitoring List are rescanned against the entire watchlist database (excluding custom watchlists) on the renewal date of your subscription. This does not include paused items.

You have the option to remove all entities from the Monitoring List before your subscription expires. See Automatically clear Monitoring List on subscription renewal below for details.

Searching for a specific Individual

M	emberChecl	k Demo Monitoring Scans (Di	EMOMCMON)						,
	Type: Individual:	s 🔵 Corporates							
Mor	nitoring: On 🔿	Off 🕑 All							
Indi	vidual Sea	rch: 😰							
Ν	A								Q ~
S	earch	Download CSV	549	67 individuals foun	d.				
isplay		records per page						< 1 2	3 4 5 5497
splay	y 10 Monitor	 records per page Member Number 	First Name	Middle Name	Last Name	Original Script Name	DOB Address	< 1 2 Added By	3 4 5 5497 Date Added
spla;			First Name Kyriakos	Middle Name	Last Name Mitsotakis	Original Script Name	DOB Address		
spla;	Monitor	Member Number		Middle Name		Original Script Name	DOB Address	Added By	Date Added
spla;	Monitor	Member Number ABCMON-KRYMIT	Kyriakos	Middle Name	Mitsotakis	Original Script Name	DOB Address	Added By mc.compliance	Date Added Aug 26, 2020 6:42:59 PM
spla;	Monitor	Member Number ABCMON-KRYMIT ABCMON-ALEDIA	Kyriakos Alexandros	Middle Name	Mitsotakis Diakopoulos	Original Script Name	DOB Address	Added By mc.compliance mc.compliance	Date Added Aug 26, 2020 6:42:59 PM Aug 26, 2020 6:42:21 PM
splay	Monitor	Member Number ABCMON-KRYMIT ABCMON-ALEDIA ABCMON-KAMHAR	Kyriakos Alexandros Kamala	Middle Name	Mitsotakis Diakopoulos HARRIS	Original Script Name	DOB Address	Added By mc.compliance mc.compliance mc.compliance	Date Added Aug 26, 2020 6:42:59 PM Aug 26, 2020 6:42:21 PM Aug 26, 2020 6:40:34 PM
splay	Monitor	Member Number ABCMON-KRYMIT ABCMON-ALEDIA ABCMON-KAMHAR ABCMON-JAMMUR	Kyriakos Alexandros Kamala James	Middle Name	Mitsotakis Diakopoulos HARRIS MURDOCH	Original Script Name	DOB Address	Added By mc.compliance mc.compliance mc.compliance	Date Added Aug 26, 2020 6:42:59 PM Aug 26, 2020 6:42:21 PM Aug 26, 2020 6:40:34 PM Aug 26, 2020 6:40:34 PM
	Monitor C C C C C C C C C C C C C C C C C C C	Member Number ABCMON-KRYMIT ABCMON-ALEDIA ABCMON-ALEDIA ABCMON-ALEDIA ABCMON-JAMMUR ABCMON-RUPMUR	Kyriakos Alexandros Kamala James Rupert	Middle Name	Mitsotakis Diakopoulos HARRIS MURDOCH MURDOCH	Original Script Name	DOB Address	Added By mc.compliance mc.compliance mc.compliance mc.compliance	Date Added Aug 26, 2020 6:42:59 PM Aug 26, 2020 6:42:21 PM Aug 26, 2020 6:40:34 PM Aug 26, 2020 6:40:16 PM Aug 26, 2020 6:40:15 PM

Searching for a specific Corporate

MemberCheck Demo Monitoring Scans (DEN	IOMCMON)					
List Type: Individuals 🛛 🕑 Corporates						
Monitoring: 🔵 On 🔷 Off 🛛 🤡 All						
Company Search: 🕜						
NA					G	Ð
Company Name:		Entity Number:				-
(All or part of Company Name)		(Full Entity Number)				Clear
Search Download CSV	537 corporates found.					
Search Download CSV	537 corporates found.				< 1	2 3 4 5 54
	537 corporates found. Company Name		ID Number	Address	< 1 Added By	2 3 4 5 54 Date Added
splay 10 \$ records per page			ID Number	Address		
play 10 ¢ records per page	Company Name		ID Number	Address	Added By	Date Added
play 10 ¢ records per page Monitor Entity Number ABCMON-ASSURE	Company Name Assure Protection Services		ID Number	Address	Added By mc.compliance	Date Added Aug 26, 2020 6:31:59 PM
aplay 10 records per page Monitor Entity Number ABCMON-ASSURE ABCMON-ELRODEO 	Company Name Assure Protection Services El Rodeo	d	ID Number	Address	Added By mc.compliance mc.compliance	Date Added Aug 26, 2020 6:31:59 PM Aug 26, 2020 6:29:58 PM

	k Demo Monitoring Scans (DEMON	lamony			7
List Type:	s 🕑 Corporates				
Monitoring:	Off 🔾 All				
Company Sea	irch: 🕐				
NA					~
Search	Download CSV	524 corporates found.			
splay 10	records per page			< 1	2 3 4 5 53
Monitor	Entity Number	Company Name	ID Number Address	Added By	Date Added
	ABCMCMON.48754	BENEVOLENCE INTERNATIONAL FOUNDATION		mc.demo.abigail	Oct 17, 2019 4:09:52 PM
	ABCMCMON.41303	RABITA TRUST		mc.demo.abigail	Oct 17, 2019 4:09:52 PM
	ABCMCMON.39178	SALAFIST GROUP FOR CALL AND COMBAT		mc.demo.abigail	Oct 17, 2019 4:09:52 PM
	ABCMCMON.39179	ASBAT AL-ANSAR		mc.demo.abigail	Oct 17, 2019 4:09:52 PM
	ABCMCMON.3206173	PRIME BOARD INTERNATIONAL		mc.demo.abigail	Oct 17, 2019 4:09:52 PM
	ABCMCMON.3206172	R & S TRADERS		mc.demo.abigail	Oct 17, 2019 4:09:52 PM
	ABCMCMON.3206160	OZONE INTERNATIONAL		mc.demo.abigail	Oct 17, 2019 4:09:52 PM
	ABCMCMON.3206149	MM TRADERS		mc.demo.abigail	Oct 17, 2019 4:09:52 PM
	ABCMCMON.3208547	AWAIS INDUSTRIES (PVT) LTD		mc.demo.abigail	Oct 17, 2019 4:09:52 PM
	ABCMCMON.5208702	TECNOPLACA SINALIZACAO EIRELI		admin	Oct 01, 2019 9:28:52 AM
				< 1	2 3 4 5 53

Pause Monitoring for Corporate (or Individual)

Remove Corporate (or Individual) from Monitoring List

Entities which can easily be toggled off to pause from monitoring. However if you do not want an entity to be monitored at all (e.g. due to changes in your organisation membership), you can remove an entity entirely from the Monitoring List. Entities which are both actively monitored or paused can be removed from the Monitoring List.

Removal of entities from the Monitoring List does not affect scan history of the entity. Additionally, removed entities can be added back to the Monitoring List from **Scan Results**.

Memberc	heck Demo Monitoring Scans (DEM	OMCMON)				*
List Type:	luals 🛛 👽 Corporates					
Monitoring	-					
	🥑 Off 🗌 All					
Company	Search: 🔞					
NA						~
Search	Download CSV	19 corporates found.				
splay 10						< 1 2
Moni	tor Entity Number	Company Name	ID Number	Address	Added By	Date Added
	ABCMCMON.48754	BENEVOLENCE INTERNATIONAL FOUNDATION			mc.demo.abigail	Oct 17, 2019 4:09:52 PM
	ABCMCMON.3206173	PRIME BOARD INTERNATIONAL			mc.demo.abigail	Oct 17, 2019 4:09:52 PM
$\widehat{\mathbf{v}}$	ABCMCMON.3206172	R & S TRADERS			mc.demo.abigail	Oct 17, 2019 4:09:52 PM
	ABCMCMON.3206160	OZONE INTERNATIONAL			mc.demo.abigail	Oct 17, 2019 4:09:52 PM
	ABCMCMON.3206149	MM TRADERS			mc.demo.abigail	Oct 17, 2019 4:09:52 PM
	ABCMCMON.3208547	AWAIS INDUSTRIES (PVT) LTD			mc.demo.abigail	Oct 17, 2019 4:09:52 PM
	ABCMCMON.5208702	TECNOPLACA SINALIZACAO EIRELI			admin	Oct 01, 2019 9:28:52 AM
	C00127	PERDUE FAMILY REVOCABLE MANAGEMENT TRUST		USA	mc.demo.adam	Sep 26, 2019 5:26:04 PM
	C00126	PERDUE FAMILY WEALTH PRESERVATION TRUST		Wichita USA	mc.demo.adam	Sep 26, 2019 5:26:04 PM
	C00125	REVOCABLE FAMILY TRUST #1		Wichita USA	mc.demo.adam	Sep 26, 2019 5:26:04 PM
						< 1 2

Bulk remove Individual (or Corporate) from Monitoring List

Multiple entities can be removed from being monitored in bulk (e.g. due to changes in your organisation membership).

Entities which are both actively monitored or paused can be removed from the Monitoring List using the **Bulk Remove** feature. Simply select the **List Type** and enter a list of Client IDs in the text box provided. A maximum of 10,000 entries can be removed at once within the text box.

Removal of entities from the Monitoring List does not affect scan history of the entity. Additionally, removed entities can be added back to the Monitoring List from **Scan Results**.

Monitoring	List					🛛 Sı	witch to cla	ssic interface	⑦ Support ∨	2
Organisation:										
MemberChec	k Demo PEP IDV (DEMOPI	EPIDV)								
_ist Type: Individual	s 🔿 Corporates									
Vonitoring: • On	Off 🔿 All									
ndividual Sea	rch: 🕜									
NA										*
Search	Download CSV	Bulk Remove		25 individuals	found.					
splay 15	records per page								< 1 2	2
Monitor	Member Number	First Name	Middle Name	Last Name	Original Script/Full Name	DOB	Address	Added By	Date Added	
	DEMO-MICHSMIT	Matthew		SMITH		1/5/1981	AU	mc.com.officer2	May 07, 2021 3:01:47 F	РM
	DEMO-SALLSMIT	Sandra		SMITH		7/7/1980	AU	mc.com.officer2	May 07, 2021 3:01:47 F	PM
	DEMO-RICHSMIT	Ronald		SMITH		3/2/1950	AU	mc.com.officer2	May 07, 2021 3:01:47 F	PM
	DEMO-ROBESMIT	Robin		SMITH		9/11/1960	AU	mc.com.officer2	May 07, 2021 3:01:47 F	PM
	DEMO-KEVISMIT	Kendra		SMITH		5/9/1970	AU	mc.com.officer2	May 07, 2021 3:01:47 F	PM
	DEMO-WILLSMIT	Wesley		SMITH		5/9/1979	AU	mc.com.officer2	May 07, 2021 3:01:47 F	PM
	DEMO-EARNSMIT	Emily		SMITH		4/5/1955	AU	mc.com.officer2	May 07, 2021 3:01:47 F	PM
	DEMO-HARRSMIT	Henry		SMITH		9/4/1984	AU	mc.com.officer2	May 07, 2021 3:01:47 F	PM
	DEMO-MIKESMIT	Steven		SMITH		5/9/1979	AU	mc.com.officer2	May 07, 2021 3:01:47 F	PM
	DEMO-GEORSMIT	Garry		SMITH		3/1/1963	AU	mc.com.officer2	May 07, 2021 3:01:47 F	PM
	DEMO-LEESMIT	Lester		SMITH		6/3/1988	AU	mc.com.officer2	May 07, 2021 3:01:47 F	PM
	DEMO-KELLSMIT	Kerri		SMITH		7/6/1985	AU	mc.com.officer2	May 07, 2021 3:01:47 F	PM
	DEMO-TRAVSMIT	Thomas		SMITH		2/7/1975	AU	mc.com.officer2	May 07, 2021 3:01:47 F	PM
	DEMO-DOUGSMIT	Darren		SMITH		4/3/1980	AU	mc.com.officer2	May 07, 2021 3:01:47 F	РМ
	DEMO-DONASMIT	Duncan		SMITH		1/4/1975	AU	mc.com.officer2	May 07, 2021 3:01:47 F	РМ
Monitor	Do Not Monitor	Remove from	Monitorina						< 1 2	2
		1								

Automatically clear Monitoring List on subscription renewal

Depending on your organisation requirements, you can clear the Monitoring List of **all** entities on renewal of your organisation subscription account. To do so, the **Compliance Officer** can select the option in **Administration > Organisations > Monitoring Settings** > Auto-clear all entities from monitoring on subscription renewal date.

Ongoing Monitoring:

Turn on Monitoring

Enable email notification of updates detected

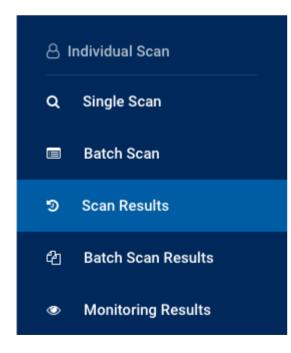
Auto-clear all entities from monitoring on subscription renewal date ②

Scan Results for Individuals

Permissions

Compliance Officer	Advanced User	Standard User	Data Entry Operator	Billing Officer	Auditor
0	0	Ο	×	×	Ο
💉 Standard User P	Permissions				
			ve access to view scan re only view scan results per	. ,	

Individual Scan > Scan Results displays the match results for the individuals screened from both Single and Batch scans, and includes ID Verification scans, Monitoring scans and Monitoring Rescans, if available.



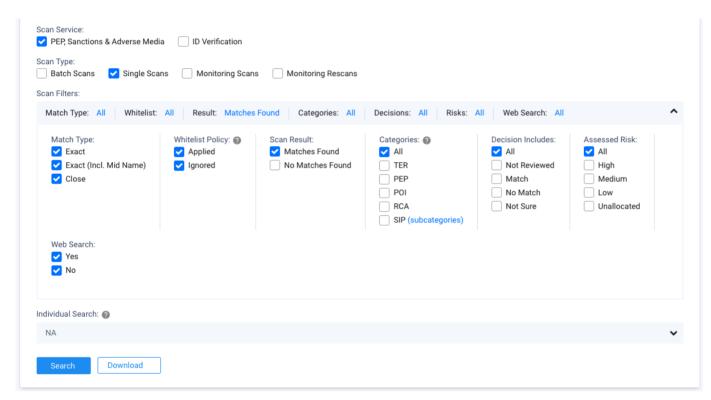
By default, it lists **Single Scan** results of **PEP & Sanctions** for **Matches Found** only. You can change the filters to expand or refine the scan results displayed using the options available for

Scan Date, Scan Service, Scan Type, Scan Filters, Due Diligence Decisions and Individual Search for a person or persons.

If you are part of a multi-level organisation or if you have multiple users associated with your organisation account, you can additionally filter by **Organisation** and **Users** who have performed the scans.

Scan Filters to filter by scan settings and results:

Default filter settings where scans with No Matches Found are excluded in Scan Result.



Scan Result Settings for all scans regardless of match results:

Note that both Single Scans and Batch Scans are selected. Both Matches Found and No Matches Found are selected.

Scan Service: PEP, Sanctions & Adverse Medi	a D Verification					
Scan Type: Batch Scans Vingle Sca	ns 📃 Monitoring Scan	s 📃 Monitoring Rescans				
Scan Filters:						
Match Type: All Whitelist:	All Result: All 0	Categories: All Decisions	: All Risks: All Web S	Search: All		^
Match Type: Exact Exact (Incl. Mid Name) Close	Whitelist Policy: Applied Ignored	Scan Result: ✓ Matches Found ✓ No Matches Found	Categories: All TER PEP POI RCA SIP (subcategories)	Decision Includes: All Not Reviewed Match No Match Not Sure	Assessed Risk: All High Medium Low Unallocated	
Web Search: Yes No						
Individual Search: 🔞						
NA						~
Search Download]					

Scan Result Settings when ID Verification is selected:

Filter ID Verification scans based on the outcome of **IDV Result** (Quick ID) and **FaceMatch Result** biometric screening.

Scan Type: Batch Scans Scan Filters:	✓ Single Scans	Monitoring Scan	s 📃 Monitoring Rescans				
Match Type: All FaceMatch Resul		Result: Matches	Found Categories: All	Decisions: All Risks:	All Web Search: All	IDV Result: All	^
Match Type: ✓ Exact ✓ Exact (Incl. ✓ Close Web Search: ✓ Yes ✓ No	5	Whitelist Policy: @ Applied Ignored FaceMatc All Not R	Scan Result: Matches Found No Matches Found	Categories: All TER PEP POI RCA SIP (subcategories)	Decision Includes: All Not Reviewed Match No Match No Match Not Sure	Assessed Risk: All High Medium Low Unallocated	
ndividual Search: 🌘	 Incomplete Pass Partial Pass Pending Fail 	e Incom	plete v				
NA							~

Scan Result Settings when Monitoring Scans is selected:

Filter scans based on the outcome of ongoing monitoring and type of detected change.

Scan Service: V PEP, Sanctions & Adverse Media	a 📄 ID Verification					
Scan Type: Batch Scans Single Scar	ns 🔽 Monitoring Scan	s Monitoring Rescans				
Scan Filters:						
Match Type: All Whitelist:	All Result: Matches	Found Categories: All	Decisions: All Risks:	All Monitoring Status:	All Changes	^
Match Type: Exact Exact (incl. Mid Name) Close Monitoring Status: All New Matches • Updated Entities • Removed Matches • No Changes	Whitelist Policy: Applied Ignored	Scan Result: ✓ Matches Found ☐ No Matches Found	Categories: All TER PEP POI RCA SIP (subcategories)	Decision Includes: All Not Reviewed Match No Match Not Sure	Assessed Risk: All High Medium Low Unallocated	
Individual Search: 🕐						
NA						*
Search Download						

Scan Result Settings when Monitoring Rescans is selected:

Filter for rescans where actively monitored entities are rescanned against the full database on day of account subscription renewal.

Scan Service: PEP, Sanctions & Adverse Medi Scan Type: Batch Scans Single Sca Scan Filters: Match Type: All Whitelist:	Ins Monitoring Scan	s Monitoring Rescans Categories: All Decisions	: All Risks: All			^
Match Type: Exact Exact (Incl. Mid Name) Close	Whitelist Policy: Applied Ignored	Scan Result: Matches Found No Matches Found	Categories: All TER PEP POI RCA SIP (subcategories)	Decision Includes: All Not Reviewed Match No Match Not Sure	Assessed Risk: All High Medium Low Unallocated	
Individual Search: 🍘						
NA						~
Search Download]					

Individual Search to filter by individuals scanned:

Expand the **Individual Search** panel to search for a specific individual in Batch and/or Single Scans.

Scan Service: PEP, Sanctions & Adverse Media D Verificati	on		
Scan Type: Single Scans Single Scans Monitoring	Scans 🗌 Monitoring Rescans		
Scan Filters:			
Match Type: All Whitelist: All Result: All	Categories: All Decisions: All Risks:	All Web Search: All	~
Individual Search: 🕐			
NA			^
First Name:	Middle Name:	Last Name:	
(All or part of First Name)	(All or part of Middle Name)	(Full Last Name)	
Original Script Name or Full Name:	Client ID:		
(Full Original Script Name or Full Name)	(Full Client ID)		Clear
Search Download			

Searching and Filtering Scan Results

Scan Result Settings:

Fields	Description
Name Match Type	Filter by name Match Type used during scans. The options are Exact, Exact (Including Middle Name) and Close.
	By default, all options are selected.
Whitelist Policy	Filter if whitelist policy was applied during the scan. Profiles marked as No Match are whitelisted and excluded from being returned and displayed again. The options are: Apply and Ignore.
	By default, all options are selected

Scan Result	Filter by the outcome of the scan. Options are Matches Found and No Matches Found . By default, Matches Found is selected.
Categories	Filter results by the major category type of the matching profile. The categories are: TER (Terrorism), PEP (Politically Exposed Person), POI (Profile of Interest), RCA (Relatives or Close Associates of PEP), SIP (Special Interest Person).
	SIPs have filters for additional subcategories such as Sanctions Lists, Law Enforcement, Regulatory Enforcement, Organised Crime, Financial Crime, Narcotics Crime, Modern Slavery, Bribery & Corruption, Cybercrime, Disqualified Directors, Reputational Risk, Insolvency and Other (association or involvement in other offences).
	By default, All categories are selected.
Decision Includes	Filter results by due diligence decisions applied to the matching profile. The decisions available are: Not Reviewed, Match, No Match and Not Sure.
	By default, All decisions are selected.
Assessed Risk	Filter results by due diligence risk assessments applied to the matching profile. The assessed risk options are: High , Medium , Low and Unallocated .
	By default, All assessed risk levels are selected.
Web Search	Filter results where additional web search for adverse media was performed. The options are: Yes and No .
	By default, All options are selected.

ID Verification Scan Result Settings:

Fields	Description
IDV Result	Filter by result of ID Verification.
	The options are All, Not Requested, Incomplete, Pass, Partial Pass, Pending and Fail.
	By default, the All option is selected.
FaceMatch	Filter by result of biometric face matching for ID Verification.
Result	The options are All, Not Requested, Incomplete, Pass, Review, Pending and Fail.
	By default, the All option is selected.

Individual Search:

For a quick and specific search of an individual screened, use the **Individual Search** panel.

Fields	Description
First Name	Search results by the First Name entered during scan. Search supports full or partial matching. Example: Joh returns Joh, John, Johnny etc.
Middle Name	Search results by the Middle Name entered during scan. Search supports full or partial matching.
Last Name	Search results by the Last Name entered during scan. Search supports full matching only.

To search for fields where contents exist, use an asterisk (*).

Original Script Name or Full Name	Search results by the Original Script Name or Full Name entered during scan. Latin-based text are not case-sensitive and the exact full name in the correct order should be used. For original script text, it must be entered exactly as screened, including casing.
	Example: If you have screened with the Full Name Renée DUMAS, this can be found when filtering for Renée Dumas or renée dumas but not with Renee Dumas. or Dumas Renée
Client ID	Search results by Client ID entered during scan. Search supports exact full matching only.

Filtering scans by categories and subcategories:

Special Interest Persons (SIP) are further categorised into subcategories. See descriptions of the **SIP subcategories**.

■ Scan Results	⑦ Support ∨ ≙ [*] ↓
Organisation (3 organisations found. Select an organisation from list):	
MemberCheck Demo Monitoring Scans (DEMOMCMON)	v
All ~	
Scan Date:	
DD/MM/YYYY - DD/MM/YYYY	
Scan Service: PEP & Sanctions ID Verification Scan Type: Batch Scans Single Scans Monitoring Scans Monitoring Rescans Scan Filters:	
Match Type: All Whitelist: All Result: Matches Found Categories: All Decisions: All Risks: All Web Search	h: All
Match Type: Whitelist Policy: Scan Result: Categories: Decision Inclusted in the constraint of the	Ved High
Web Search: Yes No	
Individual Search: 🕖	
NA	*
Search Download 22768 scans found. Select a row to view details.	
Display 5 \$ records per page <	1 2 3 4 5 4554 >
Monitor Client ID Name (First Middle Last) Original Script/Full Name DOB Categories Date Ma	tches Due Diligence Risk
DEMO-DARRBROW Darren BROWN SIP May 08, 2021	5 1 24 0 L
DEMO-JOHNBROW John BROWN 1970 PEP SIP RCA May 08, 2021	5 1 0 4 20 L
DEMO-DAVIMORR David MORRIS PEP SIP May 08, 2021	5 1 0 4 20 L
DEMO-SCOTAMORR Scott Allen MORRISON 1968 PEP SIP RCA May 08, 2021	
DEMOID-103 成竞业 1959 PEP May 08, 2021 1	001

Viewing Scan Results

Scan results of individuals screened are summarised as follows. Results are displayed in chronological order from most recent first.

The table below contains all possible columns. What is viewed on-screen is dependent on the **Scan Service** selected:

Field	Description
Monitor	If a Client ID has been assigned to the individual during scanning, a toggle switch to enable or disable monitoring is displayed.
Client ID	The unique identifier or profile name assigned to the individual during scanning.
Name (First Middle Last)	The name entered during screening, combining First, Middle and Last Name.
Original Script Name/Full Name	The non-Latin Original Script Name or Latin-based Full Name entered during screening.
DOB	Date of Birth or Year of Birth entered during screening.
ID Number	Identifier for the individual entered during screening.
Categories	Major categories of matched profiles. These can be one or any combination of the following:
	 TER : Special Interest Persons - exposure or associations with terrorist related activities.
	PEP : Politically Exposed Persons
	POI : Profiles of Interest
	RCA : Relatives or Close Associates of PEPs.
	 SIP : Special Interest Person - People on Sanctions, Regulatory Enforcement, Law Enforcement lists, and Adverse Media sources.
	• A blank Category indicates that no matches were found.
Date	Date the scan was run.

Matches	Number of matching profiles for the scanned individual.

Ø indicates no matches found.

Due Diligence	Number of due diligence decisions made against the matching profiles based on the decision types:
	Match
	Not Sure
	No Match
	Not Reviewed
Risk	Assessed risks assigned to matching profiles:
	High
	Medium
	Low
Comment	Remark or comment associated with the due diligence decision.
Comment IDV ⁺	Remark or comment associated with the due diligence decision. Online ID verification status of individual's Name, DOB and Address against verified sources:
	Online ID verification status of individual's Name, DOB and Address against verified
	Online ID verification status of individual's Name, DOB and Address against verified sources:
	Online ID verification status of individual's Name, DOB and Address against verified sources: • Not Requested : Identity document verification not requested • Incomplete : Identity document verification request not completed by a member of your organisation. Incomplete processes are not able to be resumed at this point in
	 Online ID verification status of individual's Name, DOB and Address against verified sources: Not Requested : Identity document verification not requested Incomplete : Identity document verification request not completed by a member of your organisation. Incomplete processes are not able to be resumed at this point in time.
	 Online ID verification status of individual's Name, DOB and Address against verified sources: Not Requested : Identity document verification not requested Incomplete : Identity document verification request not completed by a member of your organisation. Incomplete processes are not able to be resumed at this point in time. Pass : Data is able to be fully verified

FaceMatch⁺ Biometric face matching of the individual including liveness detection, facial recognition and data extraction using OCR (optical character recognition):

- Not Requested : Facial matching verification not requested
- Incomplete : Facial matching verification request not completed by a member of your organisation. Incomplete processes are not able to be resumed at this point in time.
- · Pass : Biometric is able to be fully verified
- Review : Biometric is partially verified and should be reviewed
- · Fail : Biometric does not match and is unable to be verified
- Pending : Biometric verification by the individual not yet complete.

⁺ These are available if your organisation has subscribed to the **ID Verification** service and if the ID Verification Scan Service is selected.

Web Search for adverse media

If the web search option was selected for additional adverse media on popular search engines, you will see an additional tab with the search engine results.



The first 10 most relevant results are displayed and each link will open up to a new browser tab.

Compromised Information

If an email address was entered for the Individual during the PEP, sanction and adverse media check, you will see an additional tab with a list of sites with known data breaches for the email address.



FATF Jurisdiction Risk

If the FATF Jurisdiction Risk option was selected during scan, you will see an additional tab containing information about the country associated with the matched profile, if available.

EQ PEP, Sanctions & Adverse Media	1	Jurisdiction Risk 1	Google Results	D Compromised Information	0

Viewing Scan Result Details

Matching profile information are displayed in **card** or **grid** format with either a **summary** or **full** detailed card view of the profile.

Click on a scan result record to view details of matching profiles:

Card views provide a quick look into the matching profile with the high level summary with the options to expand to view details.

Grid views provide an additional table with summarised profile details with an overview and comparison of results. Where information in the profiles match with the scanned individual, cells are highlighted to indicate full match or partial match.

Card view

			Summary Card View	🔳 Ful Card View	Summary Grid View	I Full Grid View
Decision (Risk): C Not Reviewed General Informat Categories: Original Script Names: Further Information:	Politically Exposed Person (PEP) : 何鴻蘂; 鴻蘂何;	Also Known As: 아 Ho Hung Original Script Names: (이게) Roles: 아 Former Member Locations: Macau Hong H Linked Individuals: 아 Chiu Linked Companies: 아 Socia	美门 鴻蘂何 of the Economic Develo Cong Ha Ho (PEP) %) (Ung-in	ok Chan (SIP/RCA) %	u Deborah Ho (RCA) %	
Also Known As Full Name Ho Hung-sun Hung Sun Ho Ho Hung Sun Stanley Hung Sun Ho					Title	
-	Politically Exposed Person (PEP)	Also Known As: Stanley Wa Original Script Names: 何偉 Roles: Member of the 6th 3	肮〕(偉航何) Sai Kung District Counc	il (Pak Sha Wan Const		律航 備航 何 作航 【備航 何 rom: 1 January 2
	AKA Kai Ho Ho Mr	Also Known As: Kai Ho Star			± Download Ho) (Kai Ho Ho) (Ho Kai	트 Summary Ho

Grid view

Scanned on Aug 26, 2020 6:23:11 PM by mc.compliance for MemberCheck Demo Monitoring Scans (DEMOMCMON)					Scan Policies: Match scan: Exact (Incl. Mid Name) Residence policy ignored				
First Name: Stanle	ey .	DOB:			list policy: Applied			, , , , ,	
Middle Name:		Addre	955:	PEP j	urisdiction: Exclude: N	lone			
Last Name: HO		Gend	er:	Exclu	de Deceased: No				
Original Script/Full	Name:	Mem	ber Number: ABCMON-STAHO						
					Summary Card View	₩ Full Card \	/iew	Summary Grid View	⊞ Full Grid View
Display 5 🔶	records								< 1 2
Full Name	Script Name	DOB	Address	Gender	Category Su	ocategory		ecision (Risk) Cor	nment
Hung-sun Ho 😱	何鴻燊 ,	1921		Male	PEP			Not Reviewed	
Wai Hong Ho	何偉航 ,	1984	Hong Kong	Male	PEP			Not Reviewed	
Kai Ho Ho			Hong Kong	Male	PEP			🕼 Not Reviewed	
Ngai Kam Ho			Hong Kong		PEP			🕼 Not Reviewed	
Ngai Kam Ho			Heng Fa Chuen, , Hong Kong	Male	PEP			🕼 Not Reviewed	
									< 1 2

Detailed information of profiles are displayed in the cards and may include:

Fields	Description
Profile Details	Key profile information:
	• Full Name
	• Category e.g. PEP, POI, SIP, RCA, TER
	• Date or Year of Birth
	• Nationality
	Primary country or location
	• Deceased Date, if applicable
	Due diligence decision and risk level assessment
	• Tax haven and Sanction indicators based on the primary country of residence.

General Information	 Categories of the profile e.g. Politically Exposed Person (PEP), Special Interest Person (SIP) - Regulatory Enforcement Original Script Name The date the record was last reviewed or updated Further information and profile notes PEPs are further categorised into tiers based on the level of risk exposure. See below for description of PEP Tiers.
Also Known As	 Name - aliases or other names associated with the individual Type - type of name variation e.g. original script name, name spelling variation, shortened name, maiden name, nickname, previous name, fake name.
Roles	 This is only available for PEP profiles: Title - represents the job Role of the PEP in the particular PEP position Country - represents the country of the government for the political position Segment - the category of in scope positions for the PEP for a particular country Status - represents whether the particular role is Current or Former . There can be more than one Current and Former roles held by the PEP. From - represents the Start date of the term of office in the particular role, where available To - represents the End date of the term of office in the particular role, where available.

Important Dates	For each Date:
	• Type - e.g. Date of Birth, Deceased Date
	• Date
Locations	All registered or known locations associated with the individual:
	• Country
	• City
	• Address
	• Type e.g. place of birth, residential, business, previous residential, previous business
Official Lists	Name of Sanction List this profile appears in.
	• Name - name of the official Sanctions list e.g. Office of Foreign Asset Control
	Category - category of the official list
	• Measures - list of measures enforced by the official list e.g. asset freeze, travel ban
	• Origin - country or region of the official list
	• Type - type of sanction classified by the official list
	• Status - status of the entity on the official list i.e. current or former .

Identifiers	List of ID numbers or tax number of the individual.
	• Type - type of identifier e.g. tax number, national ID, passport number, OFAC unique ID, SECO unique ID
	• Value
Sources and Adverse Media	For each Source:
	• URL - link to the source of information regarding the entity
	• Category - category type of source e.g. PEP, Sanction, Adverse Media, Law Enforcement, ID/V (ID Verification)
	• Date of Capture - date the source article was recorded. This may contain multiple dates where the source was reviewed and recorded.
	 Info - additional information on the publication e.g. publication date, credibility, language of the article, title and summary, if available
	C Links to news articles may be out of date or broken depending on how recently they have been reviewed. Some source articles contain cached PDF copies. If the cached PDF is available, this is provided as a hyperlink in Date of Capture .
Linked Individuals	List of persons associated with the organisation.
	• Full Name
	• Category e.g. PEP, RCA
	Description
	${igodol R}$ Click on the name of a Linked Individual to view further information of the person.

LinkedLists any associations with businesses and companies such as founder, executive,Companiesassociate, shareholder, adviser of the company.

- Name
- Categories e.g. SIE
- Description

Click on a Linked Company to view further information of the company.

Something amiss with the profile data?

If the information in the existing profile data appears to be outdated, incomplete or unclear as to reasons for being listed in the watchlist, you can report this profile directly to the MemberCheck team for review. See tip on how to **report profile for review**.

Profile Categories

Politically Exposed Person (PEP) Tiers

PEPs are categorised into 3 different tiers depending on their level of risk exposure:

Category Description

PEP Tier	Represents:
1	
	Head of state and their deputies
	• Head and members of government (national level in unitary states; sub-federal/state level in federations; supranational level European Commission, Europe Council) and their deputies
	 Heads and top commanders of the armed forces - armed forces joint command members, commanders of the main branches of the armed forces
	• Members of the legislature (national level in unitary states; sub-federal/state level in federations; supranational level European Parliament)
	• Heads and members of last-instance courts (supreme, constitutional, high, European Court of Justice, specialised courts)
	• Heads and members of central banks and court of auditors (national level in unitary states; sub- federal/state level in federations; supranational level European Court of Auditors)

• Party leaders and executive council members (Parties represented in the national parliament of unitary states and in the federal and sub-federal parliaments in federations)

PEP Tier 2	Represents:
	 Senior diplomats (ambassadors, high-commissioners, charge d'affaires, permanent representatives)
	 Heads and board members of the executive bodies of international organisations established by treaty (the highest governing bodies of ARI list of organisations)
	Members of the board of directors of SOEs, top executives (C-level)
	 Senior officials (e.g. high-ranking civil servants, director generals, directors, heads of units) of agencies and boards appointed by the head of state, the government (cabinet and ministries) and the parliament
	 Members of executive (e.g. governor, prefect) bodies at sub-national level in unitary states and below sub-federal level in federal jurisdictions
	• Members of legislative (e.g. aldermen, councillors) bodies at sub-national level in unitary states and below sub-federal level in federal jurisdictions
	Mayor of capital city and large municipalities (megapolis)
	 Judges, justices, magistrates, prosecutors, attorneys in courts with jurisdiction at sub-national level in unitary states and below the sub-federal level in federations
	• Commanders of major national military units (battalions, brigades, flotillas, bases)
PEP Tier 3	Represents:
	 Middle ranking diplomats (minister-counsellors, councillors, 1st Secretaries and 2nd Secretaries) and low-ranking diplomats (attaché)

Mayor, council member and senior officials of medium to small municipality.

Profile of Interest (POI)

Profile of Interest is a category designed to capture legacy data of PEPs who served on relevant PEP positions more than 12 months ago, as well as legacy data of profiles which no longer fits the new Reputational Risk Exposure methodology.

Category	Description
Sanctions Lists	Persons appearing on official financial sanctions lists who are involved, or suspected of being involved, in illegal activities.
Law Enforcement	Persons appearing on an official law enforcement public domain site as either wanted, investigated, or arrested by an official law enforcement body or the police; or individuals or entities charged, prosecuted, convicted and/or sentenced by a competent criminal court that constitutes a criminal act.
Regulatory Enforcement	Persons listed on an official regulatory enforcement public domain site against whom official regulatory administrative action has been taken by a government or independent regulatory agency responsible for the supervision and oversight of specific administrative regulations or rules for breaches of said rules and regulations.
Organised Crime	Persons involved or alleged to have been involved in criminal activity relating to organised crime, including illicit arms trafficking, smuggling or illicit trafficking in goods, and organised crime groups, gangs and syndicates.
Financial Crime	Persons involved or alleged to have been involved in criminal activity relating to financial crime, including financial and non-financial fraud, money laundering, tax offences, embezzlement, counterfeiting of currency, high-value theft and robbery, insider trading, unexplained wealth orders / interim assets freeze, and failure to comply with relevant financial regulations.
Narcotics Crimes	Persons involved or alleged to have been involved in criminal activity relating to narcotics, including production, trafficking and distribution of drugs.
Modern Slavery	Persons involved or alleged to have been involved in criminal activity relating to modern slavery, including human trafficking and exploitation, labour trafficking and exploitation, and sex trafficking and exploitation.

Subcategories of Special Interest Persons (SIP)

Bribery & Corruption	Persons involved or alleged to have been involved in criminal activity relating to bribery and corruption, including being bribed, bribing another person (including facilitation payments), bribing a foreign public official, failure of a relevant commercial organisation to prevent bribery, and corrupt practices.
Cyber Crime	Persons involved or alleged to have been involved in criminal activity relating to cybercrime, including identity theft, scams, hacking, and credit card or payment fraud.
Other	Individuals involved with other alleged offences related to any of the above categories but without evidence of official action by relevant national or foreign authorities.
Disqualified Directors	Individuals that have been disqualified as acting as company directors (for UK only).
Reputational Risk	Individuals that have been involved or alleged to have been involved in activities which exposes a risk in reputation.
Insolvency	Individuals that have been declared as bankrupt or insolvent (for UK and Ireland only).
Custom Watchlist	Individuals that have been listed in your organisation's self managed custom watchlist.

You can view a PDF of the major sanctions, regulatory and law enforcement list sources.

ID Verification

If ID Verification was included in the screening, additional information will be displayed for the individual scanned.

mberCheck Demo PEP IDV (DEM imber: +610400000000 Australia (AU)	DPEPIDV)	🛓 Download 🚿
f Birth Address	Result Indicators	
N/A	PASS Data matched at source	
FAIL	FAIL Data failed to match at source	
PASS	PARTIAL Data partially matched at source	
FAIL	 Data not present at source N/A Data not applicable at source 	
Australia 6000		

Detailed information of individual's data and biometric matching results vary between country sources used for verification and generally includes:

Fields

Description

ID Check Results	Overall data matching result based on successful verification against 2 or more independent sources. Includes list of sources used for data matching of individual's Name, Date of Birth and Address.
Identity Check Verification Results	Details entered by the individual or customer for verification including document type for verification e.g. Passport number, Driver Licence number, Government or Tax ID number, Health Card number, Visa number, Vehicle Plate number, Voter ID number etc. These document verification types vary based on country selected for verification.
FaceMatch Check Results	Verification results of biometric matching including:
	Document check
	Anti-Tamper check
	Verification document not expired
	Face comparison
	Passive liveness check
	Data comparison
	Screen Replay attack check
FaceMatch	Photos of documentation used for verification including a liveness video, where available.

Comparison

To keep a copy of the report of the results, you can click on the **Download** button to save as PDF, Word or Excel. Please note that the ability to enlarge photos and viewing of the Liveness video is only available online and is not included in the downloadable report.

Downloading Reports

For record keeping and for purposes of auditing for your organisation, you can download reports of your screening activities and the associated results in PDF, Word, Excel and CSV formats. Where large volumes of data are downloadable, the application may only offer download in CSV format.

This option is available through the **Download** button in all screens where download of reports are available.

In the Scan Results screen, the Download button offers the ability to:

- Preview PDF report before download
- Export as PDF
- Export as Word
- Export as Excel
- Export as CSV
- Export Results Summary report.

The **Results Summary report** option enables you to download a summary of all the profiles of matched results for your PEP and Sanction screening, and is available in both the **Scan Results** and **Batch Scan Results** screens. This report is available in CSV format only and is compressed and downloaded as a ZIP file. The ZIP file is secured and password protected using the email address of the person who generated this report. If you have initiated the download of this report, the password to the ZIP file will be your registered email address in the application and entered as lower case. To check which email address you have registered in the system, you can review the information in **My Profile**.

Brail Address to unlock Results Summary Report

If the email address has different casing such as UserName@domain-name.com then the password to unlock the ZIP file will be username@domain-name.com

i Availability of reports during trials and demos

If you are trialling the service on a demo environment, only the PDF and CSV options are available.

Quick How-To Guides

Filtering for all results with Original Script Name or Full Name

MemberCheck Demo PEP IDV (DEMOPEPIDV)						
lser:						
All 🗸						
Scan Date:						
DD/MM/YYYY - DD/MM/YYYY						
ican Type: Batch Scans 🗹 Single Scans 🗌 Monitoring Scans						
can Service: PEP & Sanctions ID Verification						
can Results Settings:						
Match Type: All Whitelist: All Result: All Ca	ategories: All Decisions: All	Risks: All				
idividual Search: 🔞						
NA						(r
First Name:	Middle Name:		Last Name:			`
(All or part of First Name)	(All or part of Middle Name)		(Full Last Name	e)		
Original Script Name or Full Name:	Member Number:					
(Full Original Script Name or Full Name)	(Full Member Number)					Clear
Search Download 14 scans foun	d. Select a row to view details.					
play 5 💠 records per page					< 1	2 3
		DOB Categories	Date	Matches	Due Diligence	Risk H M I
	Original Script/Full Name					
	Original Script/Full Name	PEP SIP	May 05, 2021	2	0 0 2	
onitor Member Number Name (First Middle Last)	Original Script/Full Name		May 05, 2021 May 03, 2021	2	0 0 0 2	
Onitor Member Number Name (First Middle Last) DEMO-SCOTMORR Scott MORRISON	Original Script/Full Name 習近平	PEP SIP		_	0002	
onitor Member Number Name (First Middle Last) DEMO-SCOTMORR Scott MORRISON Paul John BROWN		PEP SIP	May 03, 2021	1		

Filtering results by Category

The Category filter only displays the matching profiles with the same category. It does not affect the overall number of matches in the scan result summary.

0001

1

1

May 03, 2021

May 03, 2021

MemberCheck Demo PEP IDV (DE	MOPEPIDV)						-
Scan Type: Batch Scans V Single: Scan Results Settings:	Verification		Decisions: All Risks:	All			~
Match Type: ✓ Exact ✓ Exact (Incl. Mid Name) ✓ Close	Whitelist Policy: @	Scan Result: Matches Found No Matches Found	Categories: @ All TER CA SIP (subcategories)	Decision Includes: All Not Reviewed Match No Match Not Sure	All	gh edium	
ndividual Search: 🍘 NA Search Download	14 scans for	und. Select a row to view details.]				v
						. 1	2 3
play 5 💠 records per p	age					Due Dilinene	
play 5 \$ records per p Ionitor Member Number	age Name (First Middle Last)	Original Script/Full Name	DOB Categories	Date	Matches	Due Diligence	Risk H M L
		Original Script/Full Name	DOB Categories	Date May 05, 2021	Matches 2		Risk

PEP SIP

PEP SIP

習近平

習近平

2021-JPX-002

Viewing profile information in card summary mode

DEMO-SCOTMORR S	cott MORRISON			PEP SIP	May 05, 2021	2	0 0 0 2	
Scanned on May 05, 2021 6:54:39 Pl DEMOPEPIDV) First Name: Scott Middle Name: .ast Name: MORRISON Driginal Script/Full Name:	M by mc.com.officer2 for Meml DOB: Address: Canberra Gender: Member Number: J	, Australia	Whitelis PEP juri:	licies: can: Exact t policy: Appliec sdiction: Ignore Deceased: Yes		(also appli	untry of residence: <i>I</i> ed to blank Address policy applied to All	es)
				Summary Card Vie	w 🔚 Full Card Vie	w 🗐 Su	mmary Grid View	⊞ Full Grid Viev
ecision (Risk): 2 Not Reviewed		Locations: Shop Linked Individuals:	of the House 3, 346 Por Jenny M	se of Represent t Hacking Road orrison (RCA) 9	Morrison Scott atives for Cook, New New South Wales 22 (Abbey Morrison (I SIE (Former Governo	29, Caringbal RCA) % Lily	n, Australia Morrison (RCA) %	2

Card and Grid views

The card view is useful for quick access to the matching profiles to view details, however for larger number of matching profiles, the grid view provides an overview of the key information of the matching profiles. The grid view also provides the option to perform due diligence risk assessment in bulk.

Display 5 💠 records per p	bage					< 1	2 3 4 5	29 >
Monitor Member Number	Name (First Middle Last)	Original Script/Full Name	DOB	Categories	Date	Matches	Due Diligence	Risk
DEMO-WILLSMIT	William SMITH		5/9/1979	SIP RCA	May 05, 2021	30	0 0 0 30	
DEMO-HARRSMIT	Harriet SMITH		9/4/1984	RCA	May 05, 2021	1	0 0 0 1	
DEMO-MIKESMIT	Mike SMITH		5/9/1979	RCA	May 05, 2021	2	0002	
DEMO-MICHSMIT	Michael SMITH		1/5/1981	SIP RCA	May 05, 2021	50	0 0 0 50	
DEMO-GEORSMIT	George SMITH		3/1/1963	SIP RCA	May 05, 2021		0 0 0 16	
Scanned on May 05, 2021 10:24 Scans (DEMOMCMON) First Name: George Middle Name: Last Name: SMITH Original Script/Full Name:	DOB: 3/1/1963 Address: USA Gender:	mberCheck Demo Monitoring	Whitelist p PEP jurisc	cies: in: Close (>= 90% iolicy: Ignored iction: Exclude: t eceased: No		Residence	policy ignored	
			** s	ummary Card View	I Full Card View	💷 Sur	mmary Grid View	I Full Grid View
Image: Summary Card View Image: Summary Card View Image: Summary Grid View Image: Summary								
Georg	e Smith Mr 100%		· · · · ·				📥 Download 🗠	i≣ Details

Viewing Cached Sources and Adverse Media

Sources and adverse media links can be archived, moved, removed and changed causing broken links in the original URL. Where available, a PDF copy of the article is cached and made available with the date of the captured snapshot.

To access this, look for hyperlinked dates in Date of Capture

	E Scan Results	🛛 Swite	ch to classic interfac	ce	upport ~	2
vidual Scan	Scott John Morrison		å D	ownload	E Summary	1
ingle Scan	iiii 13 May 1968					
atch Scan						
can Results	Decision (Risk): Comment:					
atch Scan Results	General Information					
Ionitoring Results	Categories: Politically Exposed Person (PEP) Enter Date: 2008-11-05					
rporate Scan	Further Information: PEP Tier 1					
ingle Scan	O Also Known As					
atch Scan	© Roles					
can Results	O Important Dates					
atch Scan Results	O Locations					
atch Scan Results fonitoring Results	O Locations					
	Sources and Adverse Media	Catagory	Date of Capture			
Aonitoring Results	 Sources and Adverse Media URL 	Category PEP,	Date of Capture			
Nonitoring Results	 Sources and Adverse Media URL https://www.aph.gov.au/Senators_and_Members/Parliamentarian?MPID=E3L 	PEP, ID/V	2020-02-23	*		
Aonitoring Results	Sources and Adverse Media URL https://www.aph.gov.au/Senators_and_Members/Parliamentarian?MPID=E3L https://tallyroom.aec.gov.au/HouseDivisionPage-24310-112.htm	PEP, ID/V PEP	2020-02-23 2019-05-31	k		
Aonitoring Results eports Aonitoring List	Sources and Adverse Media URL https://www.aph.gov.au/Senators_and_Members/Parliamentarian?MPID=E3L https://tallyroom.aec.gov.au/HouseDivisionPage-24310-112.htm https://www.pmc.gov.au/sites/default/files/publications/ministry-list-26-may-2019.pdf	PEP, ID/V PEP PEP	2020-02-23	•		
Aonitoring Results eports Aonitoring List	Sources and Adverse Media URL https://www.aph.gov.au/Senators_and_Members/Parliamentarian?MPID=E3L https://tallyroom.aec.gov.au/HouseDivisionPage-24310-112.htm https://www.pwc.gov.au/sites/default/files/publications/ministry-list-26-may-2019.pdf www.news.com.au/national/federal-election/who-is-scott-morrison-everything-you-must-know-about-aust ralias-prime-minister/news-story/919d90eda21ef398b8abbf146a72b341	PEP, ID/V PEP	2020-02-23 2019-05-31	ħ		
Aonitoring Results eports Aonitoring List hinistration rganisations	Sources and Adverse Media URL https://www.aph.gov.au/Senators_and_Members/Parliamentarian?MPID=E3L https://tailyroom.aec.gov.au/HouseDivisionPage-24310-112.htm https://www.pmc.gov.au/sites/default/files/publications/ministry-list-26-may-2019.pdf www.news.com.au/national/federal-election/who-is-scott-morrison-everything-you-must-know-about-aust	PEP, ID/V PEP PEP PEP,	2020-02-23 2019-05-31 2019-05-27	*		
tonitoring Results eports tonitoring List inistration rganisations sers	Sources and Adverse Media URL https://www.aph.gov.au/Senators_and_Members/Parliamentarian?MPID=E3L https://tallyroom.aec.gov.au/HouseDivisionPage-24310-112.htm https://www.pmc.gov.au/sites/default/files/publications/ministry-list-26-may-2019.pdf www.news.com.au/national/federal-election/who-is-scott-morrison-everything-you-must-know-about-aust ralias-prime-minister/news-story/919d90eda21ef398b8abbf146a72b341 https://www.aph.gov.au/About_Parliament/Parliamentary_Departments/Parliamentary_Library/Parliament	PEP, ID/V PEP PEP, ID/V	2020-02-23 2019-05-31 2019-05-27 2019-02-28	•		
Aonitoring Results eports Aonitoring List	Sources and Adverse Media URL https://www.aph.gov.au/Senators_and_Members/Parliamentarian?MPID=E3L https://tallyroom.aec.gov.au/HouseDivisionPage-24310-112.htm https://www.pmc.gov.au/sites/default/files/publications/ministry-list-26-may-2019.pdf www.news.com.au/national/federal-election/who-is-scott-morrison-everything-you-must-know-about-aust ralias-prime-minister/news-story/919d90eda21ef398b8abbf146a72b341 https://www.aph.gov.u/About_Parliament/Parliamentary_Departments/Parliamentary_Library/Parliamentar	PEP, ID/V PEP PEP, ID/V PEP	2020-02-23 2019-05-31 2019-05-27 2019-02-28 2018-08-28	•		
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Aonitoring Results eports Aonitoring List ministration irganisations isers	Sources and Adverse Media URL https://www.aph.gov.au/Senators_and_Members/Parliamentarian?MPID=E3L https://www.aph.gov.au/Senators_and_Members/Parliamentarian?MPID=E3L https://www.pmc.gov.au/sites/default/files/publications/ministry-list-26-may-2019.pdf www.news.com.au/national/federal-election/who-is-scott-morrison-everything-you-must-know-about-aust ralias-prime-minister/news-story/919409eda21ef398b8abb1146a72b341 https://www.aph.gov.au/About_Parliament/Parliamentary_Departments/Parliamentary_Library/Parliamen tary_Handbook/Current_Ministry_List https://www.bbc.co.uk/news/world-australia-45292637 http://www.aph.gov.au/Senators_and_Members/Members/Parliamentarian_Search_Results?expand=1&q=&mem=1	PEP, ID/V PEP PEP ID/V PEP PEP PEP	2020-02-23 2019-05-31 2019-05-27 2019-02-28 2018-08-28 2018-08-24 2018-08-24	•		
Aonitoring Results eports Aonitoring List ministration irganisations isers	Sources and Adverse Media URL https://www.aph.gov.au/Senators_and_Members/Parliamentarian?MPID=E3L https://tallyroom.aec.gov.au/HouseDivisionPage-24310-112.htm https://www.pmc.gov.au/sites/default/files/publications/ministry-list-26-may-2019.pdf www.news.com.au/national/federal-election/who-is-scott-morrison-everything-you-must-know-about-aust ralias-prime-minister/news-story/919d90eda21ef398b8abbf146a72b341 https://www.aph.gov.au/Sout_About_Parliamentary_Departments/Parliamentary_Library/Parliamentary_Handbook/Current_Ministry_List https://www.bbc.co.uk/news/world-australia-45292637 http://www.aph.gov.au/Senators_and_Members/Members/Members_Photos http://www.thgourau/Senators_and_Members/Parliamentarian_Search_Results?expand=1&q=&mem=1 ∥=n&gen=0&ps=100&&st=1 http://www.thgourau.com/australia-news/2016/feb/13/malcolm-turnbulls-new-cabinet-and-ministry-th	PEP, ID/V PEP PEP, ID/V PEP, ID/V PEP, PEP, PEP, PEP, PEP, PEP, PEP, PEP, PEP, ID/V	2020-02-23 2019-05-31 2019-05-27 2019-02-28 2018-08-28 2018-08-24 2016-10-13 2016-07-25			
Aonitoring Results eports Aonitoring List ministration irganisations isers	Sources and Adverse Media URL https://www.aph.gov.au/Senators_and_Members/Parliamentarian?MPID=E3L https://tallyroom.aec.gov.au/HouseDivisionPage-24310-112.htm https://www.pmc.gov.au/sites/default/files/publications/ministry-list-26-may-2019.pdf www.news.com.au/national/federal-election/who-is-scott-morrison-everything-you-must-know-about-aust ralias-prime-minister/news-story/919d90eda21ef398b8abbf146a72b341 https://www.aph.gov.au/Sout_Parliament/Parliamentary_Departments/Parliamentary_Library/Parliament tary_Handbook/Current_Ministry_List https://www.bbc.co.uk/news/world-australia-45292637 http://www.aph.gov.au/Senators_and_Members/Members/Members_Photos http://www.thg.gov.au/Senators_and_Members/Parliamentarian_Search_Results?expand=1&q=&mem=1 ∥=n&gen=0&ps=100&st=1 http://www.thguardian.com/australia-news/2016/feb/13/malcolm-turnbulls-new-cabinet-and-ministry-th e-full-list	PEP, ID/V PEP PEP, ID/V PEP, PEP,	2020-02-23 2019-05-31 2019-05-27 2019-02-28 2018-08-28 2018-08-24 2016-03-25 2016-02-19			

Report profile for review

Directly report profile data issues or submit questions about a specific profile. Expand the options for the profile and select the most appropriate Subject and enter your comment or query. If wish to report a profile to be outdated, please include details with hyperlinks to publicly available sources or official lists for review.

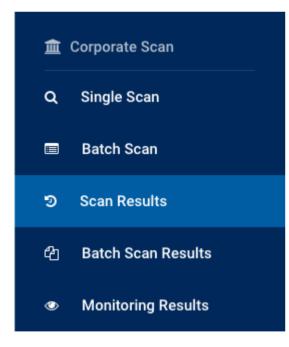
■ Single Scan		Support ~	3 `
John Brown Mr GIP American I United States of America		Lownload → 🔁 Summary	:
ecision (Risk): Comment:			
Categories: Special Interest Person (SIP) - Law Enforcement, Special Interest Person (SIP) - Regulatory Enf	orcement		
Primary Location: United States of America Enter Date: Further Information: Regulatory Enforcement Lists Enter Date:	2007-02-06		
Decations			
Country	City	Address	
United States of America			
Sources and Adverse Media			
URL	Category	Date of Capture	
http://www.accessdata.fda.gov/scripts/wlcfm/recent@gs.cfm	Law Enforcement	2006-04-10	

Scan Results for Corporates

Permissions

Compliance Officer	Advanced User	Standard User	Data Entry Operator	Billing Officer	Auditor
0	0	0	×	×	0
🖍 Standard User	Permissions				
-			ave access to view scar only view scan results p	•	

Corporate Scan > Scan Results displays the match results for the companies screened.



By default, it lists **Single Scan** results for Sanction and Adverse Media **Matches Found** only. You can change the filters to expand or further refine the scan results displayed using the options available for **Scan Service**, **Scan Type**, **Scan Result Settings** and **Company Search**.

If you are part of a multi-level organisation or if you have multiple users associated with your organisation account, you can additionally filter by **Organisation** and **Users** who have performed the scans.

Scan Results Settings to filter by scan settings and results:

Default filter settings where scans with No Matches Found are excluded in Scan Result.

User:						
All		~				
Scan Date:						
DD/MM/YYYY - DD/M	IM/YYYY					
Scan Service: Sanctions & Adv	erse Media 📃 Know Yo	ur Business				
Scan Type: Batch Scans	🗸 Single Scans 🗌 Mo	nitoring Scans 🗌 Monitor	ing Rescans			
Scan Filters:						
Match Type: All	Whitelist: All Res	ult: Matches Found Cate	egories: All Decisions: A	Risks: All Web	Search: All	^
Match Type: Exact Close	Whitelist Policy: Applied Ignored	Scan Result: ✓ Matches Found No Matches Found	Categories: All TER POI SIE (subcategories)	Decision Includes: All Not Reviewed Match No Match Not Sure	Assessed Risk: All High Medium Low Unallocated	Web Search: Yes No
Company Search: 👩)					
NA						~
Search	Download					

Scan Result Settings for all scans regardless of match results:

Note that both Single Scans and Batch Scans are selected. Both Matches Found and No Matches Found are selected.

User:						
All		~				
Scan Date:						
DD/MM/YYYY - DD/M	IM/YYYY					
Scan Service:						
Sanctions & Adve	erse Media 📃 Know Yo	ur Business				
Scan Type: ✔ Batch Scans	🖌 Single Scans 🗌 Mo	onitoring Scans 🗌 Monitor	ing Rescans			
Scan Filters:						
Match Type: All	Whitelist: All Res	ult: All Categories: All	Decisions: All Risks:	All Web Search: All		^
Match Type: Exact Close	Whitelist Policy: Applied Ignored	Scan Result: Matches Found No Matches Found	Categories: All TER POI SIE (subcategories)	Decision Includes: All Not Reviewed Match No Match Not Sure	Assessed Risk: All High Medium Low Unallocated	Web Search: Yes No
Company Search: 🕐)					
NA						~
Search	Download					

Scan Result Settings when Monitoring Scans is selected:

Filter scans based on the outcome of ongoing monitoring and type of detected change.

User:	
All ~	
Scan Date: DD/MM/YYYY - DD/MM/YYYY	
Scan Service:	
Scan Type: Batch Scans Single Scans 🖌 Monitoring Scans Monitoring Rescans	
Scan Filters:	
Match Type: All Whitelist: All Result: Matches Found Categories: All Decisions: All Risks: All Monitoring Status: All Changes	^
Match Type: Whitelist Policy: ② Scan Result: Categories: ② Decision Includes: Assessed Risk: Image: Close Image:	
Company Search: 👔	
NA	~
Search Download	

Scan Result Settings when Monitoring Rescans is selected:

Filter for rescans where actively monitored entities are rescanned against the full database on day of account subscription renewal.

User:						
All		~				
Scan Date:						
DD/MM/YYYY - DD/M	1M/YYYY					
Scan Service: Sanctions & Adv	verse Media	ur Business				
Scan Type:		_	ring Rescans			
Match Type: All	Whitelist: All Res	ult: Matches Found Cate	egories: All Decisions: A	All Risks: All		^
Match Type: Exact Close	Whitelist Policy: Applied Ignored	Scan Result: Matches Found No Matches Found	Categories: All TER POI SIE (subcategories)	Decision Includes: All Not Reviewed Match No Match Not Sure	Assessed Risk: All High Medium Low Unallocated	
Company Search: 👔)					
NA						~
Search	Download					

Company Search to filter by companies scanned:

Search for a specific company in Batch and/or Single Scans.

Know Your Busines	s					
	'S					
	s					
Scans Monitoring So						
	cans 🗌 Monitorii	ng Rescans				
ist: All Result: All	Categories: All	Decisions: All R	Risks: All	Web Search: All		
plied 🔽 Ma	atches Found	Categories: All TER POI SIE (subcategorie			Assessed Risk: All High Medium Low Unallocated	Web Search: Ves No
Company Name: Registration Nur		nber:	Client ID	i:		
(All or part of Company Name) (All o		part of Registration Number)		(All or part of Client ID)		Clear
	st Policy: Scan R plied ored No	st Policy: plied bored Scan Result: Matches Found No Matches Found Registration Nur	st Policy: Scan Result: Scan R	st Policy: Scan Result: Plied Matches Found No Matches Found No Matches Found No Matches Found Registration Number: Client ID	st Policy: Scan Result: Matches Found No Matches Found No Matches Found No Matches Found Registration Number: Client ID: Categories: Decision Includes: All All All All Not Reviewed Not Reviewed Not Sure Client ID:	st Policy: Scan Result: Plied mored Sored Matches Found No Matches Found POI POI SIE (subcategories) Not Sure Unallocated Registration Number: Client ID:

Filtering for Know Your Business checks:

Filter scans for all Know Your Business checks, which are conducted via Single Scans only.

User:	
All 🗸	
Scan Date: DD/MM/YYYY - DD/MM/YYYY	
Scan Service:	
Scan Type: Batch Scans Image: Construction of the second	
Company Search: 🕖	
NA	~
Search Download	

Searching and Filtering Scan Results

Scan Result Settings:

Fields	Description
Name Match Type	Filter by the Name Match Type used during scans. The options are Exact and Close.
	By default, all options are selected.
Whitelist Policy	Filter if whitelist policy was applied during the scan. Profiles marked as No Match are whitelisted and excluded from being returned and displayed again.
	The options are: Apply and Ignore.
	By default, all options are selected
Scan Result	Filter by the outcome of the scan. Options are Matches Found and No Matches Found.
	By default, Matches Found is selected.

Categories	Filter results by the major category type of the matching profile. The categories are: TER (Terrorism), POI (Profile of Interest), SIE (Special Interest Entity).
	SIEs have filters for additional subcategories such as Sanctions Lists, Law Enforcement, Regulatory Enforcement, Organised Crime, Financial Crime, Narcotics Crime, Modern Slavery, Bribery & Corruption, Cybercrime, Disqualified Directors, Reputational Risk, Insolvency and Other (association or involvement in other offences).
	By default, All categories are selected.
Decision Includes	Filter results by due diligence decisions applied to the matching profile. The decisions available are: Not Reviewed, Match, No Match and Not Sure. By default, All decisions are selected.
Assessed Risk	Filter results by due diligence risk assessments applied to the matching profile. The assessed risk options are: High, Medium, Low and Unallocated.
	By default, All assessed risk levels are selected.
Web Search	Filter results where additional web search for adverse media was performed. The options are: Yes and No.
	By default, All options are selected.

Company Search:

For a quick and specific search of the company scanned, use the **Company Search** panel.

To search for fields where contents exist, use an asterisk (*).

Fields	Description
Company Name	Search results by the Company Name entered during scan. Search supports full or partial matching. Example: com returns Company, Computer Whizz, The Company etc.
Registration Number	Search results by the Registration Number entered during scan. Search supports full and partial matching.
Client ID	Search results by Client ID entered during scan. Search supports full and partial matching.

Filtering scans by categories and subcategories:

Special Interest Entities (SIE) are further categorised into subcategories. Descriptions of the **SIE subcategories** are described below.

ser: Al Al Al Can Date: DD/MA/YYY Can Type: Starth Secting: Match Type: Al Whitelist: Al Result: Matches Found Categories: SiE Decisions: Al Risks: Al Match Type: Al Whitelist: Al Result: Matches Found Categories: Pacessed Risk: Categories: Al Risks: Al Match Type: Whitelist Policy: Scan Result: Categories: Al Risks: Al Match Type: Whitelist Policy: Scan Result: Categories: Al Risks: Al Match Type: Whitelist Policy: Scan Result: Categories: Al Risks: Al Match Medium No Matches Found No Matches Found Star E Subcategories: Star Cost Crime Narcotics Crime Na									
AI	MemberCheck Demo Monitoring	Scans (DEMOMCMON)							Ψ.
DVMAUYVY- DDAMAUYVY Can Type: Batch Scans Single Scans Monitoring Scans can Result Setting: Match Type: Al Whitelist All Result: Matchee Found Categories: SIE Decisions: All Risks: All Match Type: Whitelist Policy: Scan Result: Categories: Period All Categories: Period Paper Categories: Period Paper Categories: Period Paper Sectors Lists Sanctons Lists Decision Includes: Assessed Risk: All Not Reviewed Site Subcategories: Period Paper Bisbery & Coruption Polyce Categories: Period Paper Match Type: Paper Match Street Na Categories: Period Paper Categories: Period Paper Match Paper Na Categories: Period Paper Paper Paper Pape	Jser: All	~							
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Match Type: All Whitelist: All Result: Categories:: SIE Decisions: All Risks: All Match Type: Whitelist: All All All All All Match Type: Whitelist: All Matches Found It It All Imatch Type: Whitelist: All All All All Imatch Type: Whitelist: All All All Imatch Type: Matche Regulatory Enforcement Organised Crime Disqualified Directors Imatch Type: Imatcher Bribery & Corruption Cyber Crime Disqualified Directors Imatcher Imatcher Imatcher Imatcher Imatcher Imatcher Imatcher Imatcher Imatcher Imatcher Imatcher Imatcher Imatcher Imatcher Imatcher Imatcher Imatcher Imatcher Imatcher Imatcher </td <td>Scan Type: Batch Scans 🛛 🔽 Single</td> <td>Scans Monitoring Scans</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>	Scan Type: Batch Scans 🛛 🔽 Single	Scans Monitoring Scans							
Match Type: Whitelist Policy: Scan Result: All Close Ignored Matches Found TER Ignored Ignored Not Matches Found Ignored Ignored Ignored Ignored <t< td=""><td>-</td><td>liet: All Result: Matches Fo</td><td>Ind Categories: SIE</td><td>Decisions: All</td><td>Dieke: All</td><td></td><td></td><td></td><td>^</td></t<>	-	liet: All Result: Matches Fo	Ind Categories: SIE	Decisions: All	Dieke: All				^
NA Search Download 11 scans found. Select a row to view details. play \$	 ✓ Exact ✓ AF ✓ Close ✓ Ig SIE Subcategories: @ Sanctions Lists Narcotics Crime 	Deplied Anored Anorem Matches I No Matches I	Found Image: All es Found TER Image: Construction SIE (subcall) Regulatory Enforcement Bribery & Corruption	itegories)	All Not Reviewe Match No Match No Match Not Sure	ed All High Low Financial Cr	um ocated ime		
play 5 + records per page <									~
ID Number Categories Date Matches Due Diligence ??* Risk H M L DEMO-MALIVER Maliver SIE May 06, 2021 1 0 0 1	Search Download	11 scans found.	Select a row to view details.						
DEMO-MALIVER Maliver Maliver Maliver Maliver Maliver Maliver	play 5 💠 records per p	page						< 1	2 3 3
	Ionitor Entity Number	Company Name	I	D Number C	ategories	Date	Matches		
DEMO-GEPS GE Power Systems GmbH SIE May 06, 2021 1 0 0 1									
	DEMO-MALIVER	Maliver			SIE	May 06, 2021	1	0 0 0 1	

Viewing Scan Results

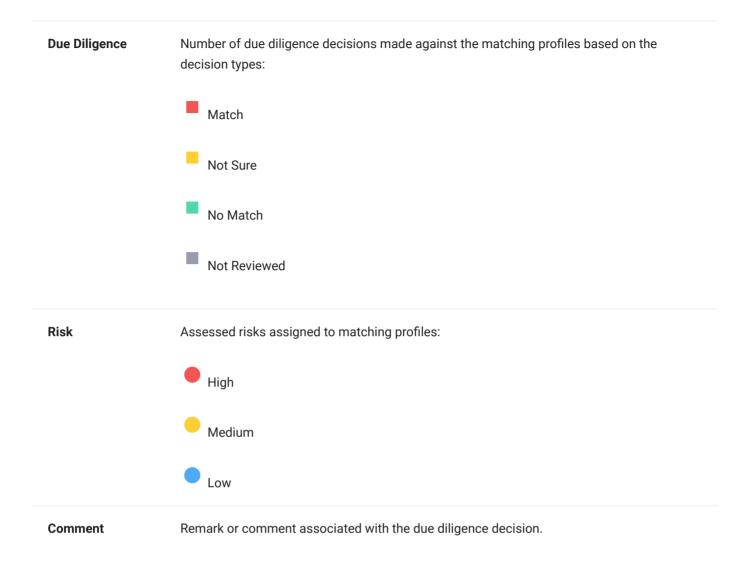
Scan results of companies screened are summarised as follows. Results are displayed in chronological order from most recent first.

The table below contains all possible columns. On-screen visibility depends on the selected **Scan Service**:

Field	Description
Monitor	If an Client ID has been assigned to the company during scanning, a toggle switch to enable or disable monitoring is displayed.
Client ID	The unique identifier assigned to the company during scanning.

Company Name	The name entered during screening.
Registration Number	The company registration number entered during screening.
Categories	Major categories of matched profiles. These can be one or any combination of the following:
	• TER : Special Interest Entity - exposure or associations with terrorist related activities.
	• POI : Profile of Interest - exposure or associations with terrorist related activities.
	• SIE : Special Interest Entity - Organisations on Sanctions, Regulatory Enforcement, Law Enforcement lists, and Adverse Media sources.
	 A blank Category indicates that no matches were found.

Date	Date the scan was run.
Documents	Number of registry documents requested. This may be 0 or more depending on whether you have requested for any registry documents.
Enhanced Profile	Number of enhanced profile data (UBO) requested. This may be 0, 1 or more depending on whether you have requested for the UBO, and for 1 company record or multiple company records.
Matches	Number of matching profiles for the scanned company. Ø indicates no matches found.



Know Your Business check

If the business check for Know Your Business was selected for screening, you will see an additional tab for the KYB results.

Sanctions & Adverse Media 1 Know Your Business 1 Google Results Jurisdiction Risk 1

Web Search for adverse media

If the web search option was selected for additional adverse media on popular search engines, you will see an additional tab with the search engine results.



The first 10 most relevant results are displayed and each link will open up to a new browser tab.

FATF Jurisdiction Risk

If the FATF Jurisdiction Risk option was selected during scan, you will see an additional tab containing information about the country associated with the matched profile, if available.

|--|

Viewing Scan Result Details

Matching profile information for Sanction and Adverse Media are displayed in **card** or **grid** format with either a **summary** or **full** detailed card view of the profile.

Click on a scan result record to view details of matching profiles:

Card views provide a quick look into the matching profile with the high level summary with the options to expand to view details.

Grid views provide an additional table with summarised profile details with an overview and comparison of results. Where information in the profiles match with the scanned company, cells are highlighted to indicate full match or partial match.

isplay (5 \$ records per pa	age					<	2 3
Monitor	Entity Number	Company Name	ID Number	Categories	Date	Matches	Due Diligence	Risk H M L
	DEMO-MALIVER	Maliver		SIE	May 06, 2021	1	0001	
	DEMO-GEPS	GE Power Systems GmbH		SIE	May 06, 2021	1	0001	
	DEMO-MOROILF	Moro Islamic Liberation Front		TER SIE	May 06, 2021	1	0001	
	DEMO-SEMICOND	Semiconductor Manufacturing International Corp		SIE	May 06, 2021	1	0001	
	DEMO-SUGON	Sugon		SIE	May 06, 2021	1	0 0 0 1	
) Number		Entity Number: DEMO-MALIVER						
				Summap-Sard View	I Full Card View	Sur Sur	mmary Grid View	E Full Grid Viev
Maliver Pty Limited Subcategory: Regulatory Enforcement Subcategory: Regulatory Enforcement Stallangra Road New South Wales 2030, Dover Heights, Australia Decision (Risk): C* Not Reviewed								

Detailed information of profiles are displayed in the cards and may include:

Fields	Description
Profile Details	Key profile information:
	• Company Name
	Category e.g. SIE, TER
	Country or location
	Due diligence decision and risk level assessment
	• Tax haven and Sanction indicators based on the primary location of the company.

General Information	• Categories of the profile e.g. Special Interest Entity (SIE) - Regulatory Enforcement
	 Business Type - type of business e.g. privately-held company, publicly-traded company, charitable organisation, bank
	Activities - description of core activities or services provided
	The date the record was last reviewed or updated
	• Further information and profile notes
Also Known As	• Name - aliases or other names associated with the organisation
	 Type - type of name variation e.g. original script name, name spelling variation, name abbreviation, previous name, brand name, fake name.
Locations	All registered or known locations associated with the organisation:
	• Country
	• City
	• Address

• Type e.g. registered, operating, previous, branch office, representative office, headquarters

Official Lists	Name of Sanction List this profile appears in.
	Name - Name of the official Sanctions list e.g. Office of Foreign Asset Control
	Category - category of the official list
	• Measures - list of measures enforced by the official list e.g. asset freeze, travel ban
	Origin - country or region of the official list
	• Type - type of sanction classified by the official list
	• Status - status of the entity on the official list i.e. current or former.
Identifiers	List of registration and ID numbers of the company.
	• Type - type of identifier e.g. DUNS number, business registration number, business registration date, tax number, OFAC unique ID, SECO unique ID
	• Value

Value

Sources and Adverse Media	Links to online sources and adverse media for the profile.
	URL - link to the source of information regarding the entity
	• Category - category type of source e.g. Sanction , Adverse Media , Law Enforcement , ID/V (ID Verification) etc
	• Date of Capture - date the source article was recorded. This may contain multiple dates where the source was reviewed and recorded.
	 Info - additional information on the publication e.g. publication date, credibility, language of the article, title and summary, if available
	C Links to news articles may be out of date or broken depending on how recently they have been reviewed. Some source articles contain cached PDF copies. If the cached PDF is available, this is provided as a hyperlink in Date of Capture .
Linked Individuals	Individuals associated with the entity with a description of the relationship.
	• Full Name
	Category e.g. PEP , RCA
	Description

Click on a Linked Individual to view further information of the person.

LinkedLists of organisations associated or affiliated with the entity with a description of theCompaniesrelationship.

- Name
- Category e.g. SIE
- Description

Click on a Linked Company to view further information of the company.

Something amiss with the profile data?

If the information in the profile data appears to be outdated, incomplete or unclear as to reasons for being listed in the watchlist, you can report this profile directly to the MemberCheck team for review. See tip on how to **report profile for review**.

Know Your Business profiles are also able to be viewed in **card** or **grid** view with an additional **document view** of requested documents for the company.

Profile Categories

Profile of Interest (POI)

Profile of Interest is a category designed to capture legacy data of profiles which no longer fits the new Reputational Risk Exposure methodology.

Subcategories of Special Interest Entities (SIE)

Category	Description
Sanctions Lists	Entities appearing on official financial sanctions lists what are involved, or suspected of being involved, in illegal activities.
Law Enforcement	Entities appearing on an official law enforcement public domain site as either wanted, investigated, or arrested by an official law enforcement body or the police; or individuals or entities charged, prosecuted, convicted and/or sentenced by a competent criminal court that constitutes a criminal act.
Regulatory Enforcement	Entities listed on an official regulatory enforcement public domain site against whom official regulatory administrative action has been taken by a government or independent regulatory agency responsible for the supervision and oversight of specific administrative regulations or rules for breaches of said rules and regulations.
Organised Crime	Entities involved or alleged to have been involved in criminal activity relating to organised crime, including illicit arms trafficking, smuggling or illicit trafficking in goods, and organised crime groups, gangs and syndicates.
Financial Crime	Entities involved or alleged to have been involved in criminal activity relating to financial crime, including financial and non-financial fraud, money laundering, tax offences, embezzlement, counterfeiting of currency, high-value theft and robbery, insider trading, unexplained wealth orders / interim assets freeze, and failure to comply with relevant financial regulations.
Narcotics Crimes	Entities involved or alleged to have been involved in criminal activity relating to narcotics, including production, trafficking and distribution of drugs.
Modern Slavery	Entities involved or alleged to have been involved in criminal activity relating to modern slavery, including human trafficking and exploitation, labour trafficking and exploitation, and sex trafficking and exploitation.

Bribery & Corruption	Entities involved or alleged to have been involved in criminal activity relating to bribery and corruption, including being bribed, bribing another person (including facilitation payments), bribing a foreign public official, failure of a relevant commercial organisation to prevent bribery, and corrupt practices.
Cyber Crime	Entities involved or alleged to have been involved in criminal activity relating to cybercrime, including identity theft, scams, hacking, and credit card or payment fraud.
Other	Entities involved with other alleged offences related to any of the above categories but without evidence of official action by relevant national or foreign authorities.
Disqualified Directors	Entities that are associated with company directors who have been disqualified or professionally suspended (for UK only).
Reputational Risk	Entities involved or alleged to have been involved in activities which exposes a risk in reputation.
Insolvency	Entities that have been declared as bankrupt or insolvent (for UK and Ireland only).
Custom Watchlist	Entities that have been listed in your organisation's self managed custom watchlist.

You can view a PDF of the major sanctions, regulatory and law enforcement list sources.

Know Your Business checks

If a business check was included in the screening, additional information will be displayed for the company scanned.

nitor	Service	Client ID	Company Name	Categories	Date	Documents	Enhanced Profile	Matches	Due Diligence	Risk
D	হ ৩	MON-CKYB-KIWIBANK-N	Z Kiwibank	SIE	Dec 11, 2023	2		1	0001	
D	হ ৩	MON-CKYB-KIWIBANK-N	Z Kiwibank	SIE	Dec 11, 2023			1	0001	
	Ø	MON-KYB-KYCKR-GB	Kyckr		Dec 10, 2023	3	1	0		
	Q	KYB-HSBCLTD-GB	HSBC Limited		Dec 10, 2023	1	1	0		
ancti	ons & Ad	lverse Media 🚺 🛛	Know Your Busine	ss 🚺	Google Results	Jurisdicti	ion Risk 💶			
	Co (MCD									
	any Name try: New Z		Registration Number State:							
Count	try: New Z									
Count	try: New Z	Cealand CKYB-KIWIBANK-NZ			Card View	🗐 Summary Gri	d View 🗄	∄ Full Grid View	를 Docur	ment View
Count	try: New Z	Cealand CKYB-KIWIBANK-NZ	State:		Card View	🗐 Summary Gri	d View 🗄			ment View ₩ Details
Count Client	try: New Z	tealand CKYB-KIWIBANK-NZ SANK LIMITED 6917211	State:		Docum		ed Company Profil	e) Financial		

If no company profile was found, or no documents or UBO were requested, the **Documents** and **Enhanced Profile** columns will be empty.

	Service	Client ID	Company Name	Categories	Date	Documents	Enhanced Profile	Matches	✓ ? × □	HML
	ন্ত্র 🔎	MON-CKYB-KIWIBANK-NZ	Kiwibank	SIE	Dec 11, 2023	2	1	1	0001	
	হ ৩	MON-CKYB-KIWIBANK-NZ	Kiwibank	SIE	Dec 11, 2023			1	0001	
	Ø	MON-KYB-KYCKR-GB	Kyckr		Dec 10, 2023	3	1	0		
	Ø	KYB-HSBCLTD-GB	HSBC Limited		Dec 10, 2023	1	1	0		
Sanctio	ons & Ad	verse Media 🕕 🛛 Kr	now Your Busine	ss 0	Google Results	Jurisdicti	on Risk 1			
KYB s Demo	scanned on Co (MCDE	Dec 11, 2023 4:03:04 PM b EMO)	y mc.com.officer2	for MemberC		Jurisdicti	on Risk 1			
KYB s Demo Comp	scanned on Co (MCDE Dany Name	Dec 11, 2023 4:03:04 PM b EMO) : Kiwibank R	y mc.com.officer2 egistration Number	for MemberC		Jurisdicti	on Risk 1			
KYB s Demo Comp Count	canned on Co (MCDE Dany Name try: New Z	Dec 11, 2023 4:03:04 PM b EMO) : Kiwibank R	y mc.com.officer2	for MemberC		Jurisdicti	on Risk 1			

Detailed information of the business check may vary between registry jurisdictions and generally includes:

Fields	Description
Company Summary	High-level identification of the business including company name, registration number and status of registration.
Documents	List of requested documents and the status of delivery. Delivery of documents range from near real time to 7 days.
Company Information	Company details including legal and registration details.
Addresses	List of registered addresses
Directors and Shareholders	List of representatives such as shareholders, directors and secretaries, the type of entity (`Person` or `Company`), role, percentage of holdings, address and appointment date.
Ultimate Beneficial Owner(s)	Individual(s) identified as the ultimate beneficial owner including name, nationality, address, and date of birth.

Downloading Reports

For record keeping and for purposes of auditing for your organisation, you can download reports of your screening activities and the associated results. All reports are available in PDF format. Some reports are also available in Word, Excel and CSV formats. Where large volumes of data are downloadable, the application may only offer download in CSV format.

This option is available through the **Download** button in all screens where download of reports are available.

In the Scan Results screen, the Download button offers the ability to:

- Preview PDF report before download
- Export as PDF
- Export as Word
- Export as Excel

- Export as CSV
- · Export Results Summary report.

For Know Your Business checks, the following download options are available:

- · Preview PDF report of the business check activity
- · Export as PDF of the business check activity
- Download documents of requested from the jurisdiction registry
- Download Enhanced Company Profile of the UBO check

The **Results Summary report** option enables you to download a summary of all the profiles of matched results for your Sanction screening, and is available in both the **Scan Results** and **Batch Scan Results** screens. This report is available in CSV format only and is compressed and downloaded as a ZIP file. The ZIP file is secured and password protected using the email address of the person who generated this report. If you have initiated the download of this report, the password to the ZIP file will be your registered email address in the application and entered as lower case. To check which email address you have registered in the system, you can review the information in **My Profile**.

Email Address to unlock Results Summary Report

If the email address has different casing such as UserName@domain-name.com then the password to unlock the ZIP file will be username@domain-name.com

Availability of reports during trials and demos

If you are trialling the service on a demo environment, only the PDF and CSV options are available.

Quick How-To Guides

Viewing Cached Sources and Adverse Media

Sources and adverse media links can be archived, moved, removed and changed causing broken links in the original URL. Where available, a PDF copy of the article is cached and made available with the date of the captured snapshot.

To access this, look for hyperlinked dates in Date of Capture

NDIVIDUAL SCAN			Summary Card View	I Full Card View	Summary Grid View	I Full Grid View
A Single Scan		Genbank			ž D	ownload 🛛 🔚 Summary
🔲 Batch Scan		Crimea-based com temporary adminis	mercial bank put in ration by the Central			
ືວ Scan Results		Bank of Russia. www.genbank.ru				
合 Batch Scan Results	Decision (Risk): Co	mment:				
Monitoring Results	General Information					
ORPORATE SCAN			Sanctions Lists, Special Interest Enti	ty (SIE) - Regulatory Enforcement, Sp	pecial Interest Entity (SIE) - Reputationa	l Risk
	Business Types: Ban	(Last Reviewed:	2023-05-03	
🏛 Single Scan	Original Script Names:		ЕБАНК»; акционерное общество ГЕІ	НБАНК;		
Batch Scan			ode: GEOORUMM and a Registration	ID 1137711000074 (russia)		
ා Scan Results	BIC: Liste	GEOORUMM	by the National Security and Defence	e Council of Ukraine - president decr	ee No. 133/2017 dated 15 May 2017	
名 Batch Scan Results			4 Reg.date: 10 June 2013			
Monitoring Results	CAIso Known As					
Reports	Name				Туре	
Reports	Aktsionernoe Obshchest	vo Genbank			Name Spelling Variation	
	AO Genbank				Name Spelling Variation	
Monitoring List						
	Closed Joint Stock Comp	any Genbank			Name Spelling Variation	
	Closed Joint Stock Comp Closed Joint-Stock Comp				Name Spelling Variation Name Spelling Variation	
DMINISTRATION	Closed Joint-Stock Comp				Name Spelling Variation	
DMINISTRATION	Closed Joint-Stock Comp Genbank AO				Name Spelling Variation Name Spelling Variation	
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DMINISTRATION	Closed Joint-Stock Comp Genbank AO Genbank, AO GEOORUMM	hany Genbank			Name Spelling Variation Name Spelling Variation Name Spelling Variation Name Spelling Variation	
DMINISTRATION Organisations Users	Closed Joint-Stock Comp Genbank AO Genbank, AO GEOORUMM Joint Stock Company Ge	hany Genbank			Name Spelling Variation Name Spelling Variation Name Spelling Variation Name Spelling Variation Name Spelling Variation	
DMINISTRATION Organisations Users	Closed Joint-Stock Comp Genbank AO Genbank, AO GEOORUMM Joint Stock Company Ger Joint-Stock Company Ger	nbank nbank			Name Spelling Variation Name Spelling Variation Name Spelling Variation Name Spelling Variation Name Spelling Variation	
Users	Closed Joint-Stock Comp Genbank AO Genbank, AO GEOORUMM Joint Stock Company Ge Joint-Stock Company Ge JSC Genbank	nbank nbank			Name Spelling Variation Name Spelling Variation Name Spelling Variation Name Spelling Variation Name Spelling Variation Name Spelling Variation	

Report profile for review

Directly report profile data issues or submit questions about a specific profile. Expand the options for the profile and select the most appropriate Subject and enter your comment or query. If wish to report a profile to be outdated, please include details with hyperlinks to publicly available sources or official lists for review.

	sults					
Company Name	Address	Category	Subcategory		Decision (Risk) Comment
Microsoft	Isle of Man	SIE	Regulatory Enforcem	ient	🗌 🕼 Not	Reviewed
Microsoft Corporation	One Microsoft Way, Washington 98052-6399, Redmond, United States of America	SIE	Law Enforcement	Regulatory Enforcement on	C C Not	Reviewed
Microsoft					📩 Download	💷 Summary
SIE) 🔀 S Isle of Man Fake Representative	e cold calling					
Fake Representative	c oord ourning					
ecision (Risk):	Comment:					
ecision (Risk): Not Reviewed General Information	Comment:					
Categories:	Comment:		Enter Date:	2010-12-09		
Accession (Risk): Not Reviewed General Informati Categories: S Primary Location:	Comment: ion Special Interest Entity (SIE) - Regulatory Enforcement		Enter Date:	2010-12-09		
Categories: Categ	Comment: ion Special Interest Entity (SIE) - Regulatory Enforcement	City	Enter Date:	2010-12-09 Address		
Categories: Primary Location: Categories:	Comment: ion Special Interest Entity (SIE) - Regulatory Enforcement	City	Enter Date:			
Categories: Categ	Comment: ion Special Interest Entity (SIE) - Regulatory Enforcement sle of Man	City	Enter Date:			
Categories: Categ	Comment: ion Special Interest Entity (SIE) - Regulatory Enforcement sle of Man	City	Enter Date:		Category	Date of Capture

Due Diligence

Permissions

Compliance	Advanced	Standard	Data Entry	Billing	Auditor
Officer	User	User	Operator	Officer	
	1		×	×	0

Standard User Permissions

Whilst **Compliance Officers**, **Advanced Users** and **Standard Users** can perform due diligence and risk level assessments, **Standard Users** are able to assess and make due diligence decisions on scan results performed by themselves.

Recording Due Diligence and Risk Level Assessments

You can record due diligence decisions, add notes and risk level assessments against matched profiles for both individual and corporate entities scanned for your organisation. This process is integrated into the screening process and is accessible via **Individual Scan > Scan Results** and **Corporate Scan > Scan Results**.

If you have included a unique reference Client ID during screening, you will see a button for the **Decision (Risk)** and **Comment** beneath the profile image.

	 Apple Incorporated SIE One Infinite Loop, California 95014, Cupertino, United States Computer, technology and ebook distributor www.apple.com
Decision (Risk):	Comment:

By default, all results are flagged as **Not Reviewed** until a decision is applied. The options available are as follows:

Status	lcon	Description
Not Reviewed		Default status until a decision is applied. The number in the box indicates the number of matches for the individual or company entity which are not reviewed.
Match	✓	The number in the box indicates the number of matches for the entity which are recorded as match.
Unsure	?	The number in the box indicates the number of matches for the entity which are recorded as unsure.
No Match	×	The number in the box indicates the number of matches for the entity which are recorded as no match.
High	•	Indicates at least 1 recorded high risk level profile. Risk level applies to Matched and Not Sure decisions only.
Medium	•	Indicates at least 1 recorded medium risk level profile. Risk level applies to Matched and Not Sure decisions only.

Low

Indicates at least 1 recorded low risk level profile. Risk level applies to **Matched** and **Not Sure** decisions only.

Understanding the Due Diligence Summary

A summary of the number of decisions and risk levels are displayed in the **Scan Results** screen for each screened entity.

Example of an individual scan which resulted in **25 matching profiles** and all matching profiles have not yet been reviewed:

Before due diligence:

Monitor	Member Number	Name (First Middle Last)	Original Script/Full Name	DOB	Categories	Date	Matches	Due Diligence	Risk H M L
	DEMO-DARRBROW	Darren BROWN			SIP	May 08, 2021	25	0 0 0 25	

After due diligence:

Monitor	Member Number	Name (First Middle Last)	Original Script/Full Name	DOB	Categories	Date	Matches	Due Diligence	Risk H M L
	DEMO-DARRBROW	Darren BROWN			SIP	May 08, 2021	25	1 1 23 0	0

On completion of due diligence, this was found that **23 profiles are not true matches**, **1 profile cannot be certain of a match** and **1 matched profile**. The assessed risk level for this individual is considered **low risk**:

Add Due Diligence Decisions to Matched Profiles

Due diligence decisions, risk level assessments and comments can be applied to a single profile or multiple profiles at once.

You can also replace with a new decision against the profile by adding a new match decision. A history of the decisions will be retained for auditing purposes.

Organisation:										
MemberCheck Demo N	Monitoring Scans (DEMO	DMCMON)								*
User:										
All			~							
Scan Date:										
DD/MM/YYYY - DD/MM	M/YYYY									
Scan Type: Satch Scans	✓ Single Scans	Monitoring Sc	ans							
Scan Service: PEP & Sanctions	D Verificatio	n								
Scan Results Settings	3:									
Match Type: All	Whitelist: All	Result: Match	es Found Categories: All De	ecisions: No	t Reviewed	Ris	ks: All			~
Individual Search: 🕐										
First Name: David	Last Name:	MORRIS								~
Search Dow	rnload	1 scan fou	nd. Select a row to view details.							
									Due Diligence	Risk
Monitor Member Nu		irst Middle Last) ORRIS	Original Script/Full Name	DOB	Categories		ate 1ay 08, 2021	Matches	Due Diligence	HML
_			Original Script/Full Name	DOB			ate 1ay 08, 2021	_	✓ ? X □	HML
_			Original Script/Full Name					_	✓ ? X □	HML
DEMO-DAVI	IMORR David M 121 11:02:10 PM by r	ORRIS	Original Script/Full Name	Scan Poli	PEP SIP			25		HML
DEMO-DAVI	IMORR David M 121 11:02:10 PM by r	ORRIS		Scan Poli Match sca	PEP SIP cies: an: Exact	N		25	✓ ? X □	HML
DEMO-DAVI	IMORR David M 121 11:02:10 PM by r	ORRIS mc.compliance for	MemberCheck Demo Monitoring	Scan Poli Match sca Whitelist	PEP SIP	bred	1ay 08, 2021	25		HML
DEMO-DAVI	IMORR David M 121 11:02:10 PM by r	ORRIS mc.compliance for DOB:	MemberCheck Demo Monitoring	Scan Poli Match sc: Whitelist J PEP jurisc	PEP SIP cies: an: Exact policy: Igno	ored	1ay 08, 2021	25		HML
DEMO-DAVI	IMORR David M	ORRIS mc.compliance for DOB: Address: Au Gender:	MemberCheck Demo Monitoring	Scan Poli Match sc: Whitelist J PEP jurisc	PEP SIP cies: an: Exact policy: Igno diction: Exc	ored	1ay 08, 2021	25		HML
DEMO-DAVI	IMORR David M	ORRIS mc.compliance for DOB: Address: Au Gender:	MemberCheck Demo Monitoring	Scan Poli Match sc Whitelist PEP jurisc Exclude D	PEP SIP cies: an: Exact policy: Igno diction: Exc	ored clude: No No	1ay 08, 2021	25 Residence		HML
DEMO-DAVI	IMORR David M	ORRIS mc.compliance for DOB: Address: Au Gender:	MemberCheck Demo Monitoring	Scan Poli Match sc Whitelist PEP jurisc Exclude D	PEP SIP cies: an: Exact policy: Igno diction: Exc eccased: 1	ored clude: No No	1ay 08, 2021 ne	25 Residence	?)) 25 policy ignored	
DEMO-DAVI	IMORR David M	ORRIS mc.compliance for DOB: Address: Au Gender:	MemberCheck Demo Monitoring	Scan Poli Match sc Whitelist PEP jurisc Exclude D	PEP SIP cies: an: Exact policy: Igno diction: Exc eccased: 1	ored clude: No No	ne I≣ Full Card View	25 Residence	?)) 25 policy ignored	H M L
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DEMO-DAVI	IMORR David M	ORRIS mc.compliance for DOB: Address: Au Gender: Member Nur DOB 30 Dec 1955	MemberCheck Demo Monitoring stralia nber: DEMO-DAVIMORR	Scan Poli Match sc Whitelist PEP jurisc Exclude D	PEP SIP cies: an: Exact policy: Ign diction: Exc diction: Exc summary Car Gender Male	e N ored clude: No No d View Catego PEP	ne I≣ Full Card View	25 Residence	? ? 0 0 2 policy ignored mmary Grid View <	H K I I
DEMO-DAVI	IMORR David M	ORRIS mc.compliance for DOB: Address: Au Gender: Member Nur DOB 30 Dec 1955 28 Jan 1930	MemberCheck Demo Monitoring stralia nber: DEMO-DAVIMORR	Scan Poli Match sc Whitelist PEP jurisc Exclude D	PEP SIP cies: an: Exact policy: Igno diction: Exact summary Carr Gender Male Male	> N ored clude: No No d View Catego PEP PEP	ne I≣ Full Card View	25 Residence	? x 0 0 0 0 2 policy ignored mmary Grid View <	H K I H
DEMO-DAVI	IMORR David M	ORRIS mc.compliance for DOB: Address: Au Gender: Member Nur DOB 30 Dec 1955 28 Jan 1930 1928	MemberCheck Demo Monitoring stralia nber: DEMO-DAVIMORR Address Australia Kidderminster, United Kingdom	Scan Poli Match sc: Whitelist PEP jurisc Exclude D	PEP SIP cles: an: Exact policy: Igno diction: Exo teceased: I Rummary Car Bummary Car Bummary Car Bummary Car Bummary Car Bummary Car Bummary Car	 N ored clude: No No d View Catego PEP PEP PEP PEP 	ne I≣ Full Card View	25 Residence	? ? 0 0 2 policy ignored mmary Grid View <	H M L H M L

If your organisation has predefined risk levels set, the associated risk levels are displayed as a guideline with a recommended risk score. You may elect the risk level based on your own risk assessment.

Match Decision		×
Subcategory:		
High Risk: Medium Risk: Low Risk:	SIE - Financial Crime SIE - Law Enforcement SIE - Regulatory Enforcement SIE - Reputational Risk	
rules of this or	s set to " High Risk " based on the results of the subcategories matching the predefined ganisation. You may choose a different risk level based on your own risk assessment.	
Match Decision: Not Reviewed	() shoresters)	~
Add Comment (max 200) characters)	
OK Cance	1	

The Compliance Officer can define the risk levels for the categories and subcategories within the Organisation administration screens. Refer to Risk Settings for details.

Manage Organisation and Suborganisations

Permissions

Compliance	Advanced	Standard	Data Entry	Billing	Auditor
Officer	User	User	Operator	Officer	
-	Ο	×	×	×	0

The **Compliance Officer** can edit organisation and scan settings for their organisation and suborganisations. You may like to add multiple suborganisations under your parent organisation for different departments or for specific scan criteria and scope for PEP & Sanction screening.

Organisation Details

The **Details** tab allows you to view or edit the following details for the organisation selected from the **Organisation List**:

Name: MemberCheck Demo Co	Org ID: MCDEMO	Address: 7 Railway Street, Chatswood NSW 2067 Australii	Subscription Start Date: May 13, 2020 Termination Date:
Fax Number:	Phone Number:		- Renewal Date: May 13, 2024
Email:	Send Scan Notification Emails to: Compliance Officer Organisation		
Country: Australia	Time zone: (UTC+10:00) Australian Eastern Time (Melbourn V		
Report Logo: Ø t Drag and drop a file here or click			

Field	Required	Character Limit	Description
Name	Mandatory	100	Legal name of the organisation. If you change the name of your parent organisation, please notify support@membercheck.com so that we can update our records.
Org ID	Mandatory	20	Unique identifier for the selected organisation. Your parent organisation Org ID will be assigned to you during enrolment. For suborganisations, you can assign your own Org ID or allow the system to automatically assign an Org ID. The Org ID is key to identifying the organisation you are scanning for in batch files and API requests.
Address	Mandatory	499	Address of the organisation or head office. Free format
Fax Number	Optional	50	Free format.
Phone Number	Optional	50	Free format.
Email	Conditional	125	Organisation email or email address to receive scan notifications. This is <i>Mandatory</i> if you opt to have Scan Notification Emails to set to Organisation Email
Scan Notification Emails to	Mandatory	-	Options: Compliance Officer (default), Organisation Email Batch scan notifications are sent to the Compliance Officer's email address by default. If you prefer to have batch scan notifications sent to a different email address, select the Organisation Email and enter the alternative email address in Email .

This setting applies to batch scan notification emails only.

Country	Mandatory	-	Country where the organisation is based. This affects the Time zone used for the organisation.
Time zone	Mandatory	-	Time zone is automatically set based on the selected Country , however it can be changed to cater for different regions with different time zone settings.
			This time zone will be used for all dates and times displayed for the organisation, with the exception of the Activity Report, which is based on Australian Eastern Standard/Daylight Saving Time (UTC +10/11).
			Time zone is displayed against the Last Login date and time on the MemberCheck banner, for reference
			For users that are assigned to an organisation belonging to a group of organisations with different time zones, the time zone displayed against the Last Login date and time will be that of the group's parent organisation.
Report Logo	Optional	-	An organisation logo can be uploaded to be included for display in exported reports (PDF, Excel, Word). Supported formats: gif, jpg and png.
			Maximum logo dimensions (pixels): 150 width, 100 height.
			Maximum file aize: 100 KB

Maximum file size: 100 KB.

Scan Settings

The default User Defined option enables the users to select the scan criteria prior to scanning and offers the greatest flexibility.

atch Setting	
Batch Validation On Off	
ndividual Scan Settings	Corporate Scan Settings
hdividual Scan Settings Default Name Match Type: Exact Exact (Incl. Middle Name) Close Viser Defined Close Name Match Rate (%): <td< td=""><td>Corporate Scan Settings Default Name Match Type:</td></td<>	Corporate Scan Settings Default Name Match Type:

Batch Setting

Field Required Description

Batch Validation	Mandatory	A setting that determines if batch file validation is performed prior to scanning. Options are:
		On - Default. Any batch file with incorrect formatting or containing invalid data will be rejected and the batch scan will show an error and a status of Error will be displayed against the scan in the Batch Scan History.
		Off - Any batch file with incorrect formatting or containing invalid data will be will be accepted and the batch scan will be completed by ignoring the incorrectly formatted or invalid data.

Individual Scan Settings

Setting options to User Defined enables the user or API client to specify their preference during screening.

Field Required Description

Default	Mandatory	A setting that defines the default name match type across the organisation for all sca
Name		
Match Type		The options are Exact, Exact (Including Middle Name), Close or User Defined

Exact

Scan results show matches where the First and Last Name match exactly. Middle na Middle Name matching does not eliminate watchlist entities with no middle name. So

The First and Middle and Last Name match exactly.

- The First and Last Name match exactly and the watchlist record Middle Name co
- The First and Last Name match exactly and the watchlist record has no Middle N
- The First and Last Name match exactly and the Middle Name does not match.

Exact (Including Middle Name)

- The First and Middle and Last Name match exactly.
- The First and Last Name match exactly and the watchlist record Middle Name co
- The First and Last Name match exactly and the watchlist record has no Middle N

Close

• The First Name and Last Name match based on a phonetic matching algorithm (Names are ignored.

CloseMandatoryApplicable for Close name matches only. Improves relevance of scan results by sNamethreshold.Match RateOptions are:	a atti
	setti
1 - 100 % - Refines the scan results to display only name matches with a match r entered. Accepted values are between 1 and 100.	rate
User Defined - Default. The user can specify a threshold at the time the scan is equal to 80% if no value is entered.	per
Example: The name John at various thresholds:	
• 100% : John .	
• 80%: John, Johnnie, Johnny.	
• 50% : John, Johnnie, Johnny, Jon, Joan, Jonah, Jean, Jan, Joanne, Joa	anna
•1%: John, Johnnie, Johnny, Jon, Joan, Jonah, Jean, Jan, Joanne, Joan Jayne, Juan etc.	nna ,
Whitelist Mandatory A setting that ensures previous due diligence decisions, i.e, an individual is determined into account in future scans. Therefore, previous match results will not be returned Options are:	
Apply - Watchlist entity matches previously classified as No Match are excluded	d fro
Ignore - All watchlist entities matching the scanned individual are displayed. Pre shown.	evio

Country of	Mandatory	A setting, for individual scans, which allows matches to be ignored if the individual's
Residence		that of the matching watchlist entity. This rule can be applied to selected category m
Policy		Options are:

Apply to All - All watchlist entity matches where the individual's Country of Reside locations are excluded from the scan results. This includes Apply to PEP, Apply to settings.

Apply to PEP - PEP (Politically Exposed Persons) watchlist entity matches where the different to the PEP's locations are excluded from the scan results.

Apply to RCA - RCA (Relatives or Close Associates) watchlist entity matches where the RCA's Country of Residence are excluded from the scan results.

Apply to SIP (incl. TER) - SIP (Special Interest Person) watchlist entity matches Residence is different to the SIP's locations are excluded from the scan results.

Ignore - Country of Residence Match Policy is not applied.

Default Country of Residence	Mandatory	Used for nominating a Country of Residence for the individual's address where a cou To utilise the Country of Residence Policy, a country needs to be identified in the mer addresses, which are not blank but do not contain an identifiable country, if a Default nominated, it will be automatically assigned to the member as the Country of Residen
		For MemberCheck users outside Australia , selecting a Default Country of Residence to the address of a member where a country does not already exist in the member's r
		For Australian MemberCheck users , selecting Australia as the Default Country of Country of Residence to member addresses that do not contain a State or "Australi
		The default setting is Not specified , which has no impact on member scans.
		Default Country of Residence should be set once and not changed as no record i
		Only a Compliance Officer can select a Default Country of Residence , it cannot l
Apply to blank Addresses	Mandatory	Used in conjunction with Country of Residence Policy and Default Country of Reside Default Country of Residence is used where Member addresses are blank during PEF
		Including a Country of Residence during PEP and Sanction scans helps to eliminate a provides a catch all if Member addresses do not contain any information.
		Options are:
		Yes - Applies specified Default Country of Residence for all blank Member addresse
		No - No changes to blank Member addresses.

PEP Jurisdiction Policy	Mandatory	A setting which allows matching PEPs and their RCAs to be either excluded or includ being one of the countries in the exclusion or inclusion list. The default which is set by the scanning organisation's Compliance Officer, is Exclud specified in Exclude from screening field). If there are no countries specified in either this policy will be ignored.
		Options are:
		Apply - PEPs and their RCAs are either included or excluded if the PEP's Jurisdictior Countries inclusion or exclusion list.
		Ignore - No PEPs or their RCAs are excluded or included.
		If no country is selected in PEP Jurisdiction - Exclude , this is the same as selected
Exclude from screening	Optional	Allows you to specify countries to exclude from the scan results of PEPs and and the displayed in the adjacent input box. Your obligations under the appropriate AML/CTF or AMC/CFT legislation should determine
		choose to exclude.
Include in screening	Optional	Allows you to specify countries to include within the scan results of PEPs and their R displayed in the adjacent input box.
		Your obligations under the appropriate AML/CTF or AMC/CFT legislation should dete choose to include.
Exclude Deceased Persons	Mandatory	Allows you to specify if deceased persons are to be excluded from the scan results. Options are:
		Yes - exclude profiles where the person is tagged as deceased.
		No - include profiles where the person is tagged as deceased.

Original Script/Full Name Search	Mandatory	A setting, which when turned On , provides an additional Original Script Name or Ful l allow single and batch scanning of a person's name in its original script (e.g. Arabic, Japanese, Thai and other non Latin/Roman scripts). Options are:
		on - Name matching is performed based on First and Middle and Last Name and Or
		Off - Name matching is performed based on First and Middle and Last Name .
lgnore Blank DOB Policy	Mandatory	A setting, which when turned On , allows matches where the watchlist entity does no Options are:
		$_{ m On}$ - Eliminates match results where the date of birth is blank for either the member
		When this option is <code>On</code> , a watchlist entity that could be a true match may be eliminat of birth.
		Off - DOB is optional. If a valid Date of Birth (DD/MM/YYYY) is entered, the Scan Re incomplete or no Date of Birth.
Limit Scan Results	Mandatory	Set limits on the maximum number of scan results returned for Exact and Close na Defaults to 100 for Exact name match type and 200 for Close name match type. Ac

Corporate Scan Settings

Field Required Description

Default Name Match Type	Mandatory	A setting that defines the default name match type across the organisation for all scar Options are:
		Exact - The corporate data entered into the system will only result in a match should

Close - The corporate data entered into the system will result in a match should the d

Close Mandatory Applicable for Close name match type only. Adjust relevance of scan results by s	ettinç
Name(somewhat similar sounding name).MatchOptions are:RateOptions are:	
Match rate - Define the closeness of name matching. Scan results will return main 100 . Setting this rate will apply to all scans performed within the organisation ac	
User Defined - Default. The user can specify a threshold at the time the scan is value is entered.	perfc
Example 1: The name Greenoil at various thresholds with the variations returned	d:
• 100% : Greenoil	
• 80% : Greenoil	
• 50%: Greenoil, Greenwill, Greenlay, Greenhill	
• 30% : Greenoil, Greenwill, Greenlay, Greenhill, Greenall, Greenhall	Gre
• 10% : Greenoil, Greenwill, Greenlay, Greenhill, Greenall, Greenhall Cornwall etc	Gre
Example 2: The name Bayer at various thresholds:	
• 100% : Bayer	
• 80% : Bayer	

- 50%: Bayer, Baer, Payeer
- 30%: Bayer, Baer, Payeer, Bauer, Beyer, Bower, Buyer, Beer, Veier etc

Optional	List of words or phrases to be ignored for Corporate scans. By default, this contains \mathbf{c}_{i}
	The system default is available if you choose to use this, or customise this to cater to
	On occasion, we may update the system default to improve the searchability for our cl on Reset to Default .
Mandatory	A setting that ensures previous due diligence decisions, i.e, a member is determined to will not be returned as a match.
	Options are:
	Apply - Member and watchlist entity matches previously classified, after due diligenc
	Ignore - All watchlist entities matching the scanned member are displayed. Previous
Mandatory	Set limits on the maximum number of scan results returned for Exact and Close na Defaults to 100 for Exact name match type and 200 for Close name match type. Acc
	Mandatory

A Customisation of company stopwords

When customising your company or entity stopwords, be careful not to include common words or suffixes which may also form part of an organisation name, as this may return more results for matches which are irrelevant.

IDV Scan Settings

Field	Required	Description
Available Countries	Read only	A list of countries enabled for your organisation for ID Verification. This list of verification sources applies to all suborganisations and cannot be customised.

Default Country	Optional	Set a default country if you would like a pre-selected country to appear in the field Country of Verification in Single Scan .
		This provides a pre-selected value, but does not restrict the user from selecting a different country for verification.
		This may be useful if majority of the verification sources are the same.

Monitoring Settings

Define scan setting options for ongoing monitoring. These can be set to be the same as **Settings** or adjusted to cater for variations depending on your organisation's AML/CTF obligations.

ngoing Monitoring:	
 Turn on Monitoring Auto-clear all entities from monitoring on subscription renewal date 	e 🕐
lonitoring Frequency:	Notifications:
Interval: Last Monitoring Date: Daily Mar 14, 2024	 Enable email notification of updates detected Enable callback URL notification of updates detected https://yourdomain.com/api/no
ndividual Scan Settings (Monitoring scans only)	Corporate Scan Settings (Monitoring scans only)
Default Name Match Type:	Default Name Match Type:
🕑 Exact Exact (Incl. Middle Name) 🔹 Close	Close
Close Name Match Rate (50 - 100%):	Close Name Match Rate (50 - 100%):
O ≥ 80 ✓ User Defined (defaults to 80%)	O ≥ 80 User Defined (defaults to 80%)
Country of Residence Policy:	Country of Operation Policy:
Apply to All Apply to PEP Apply to RCA	Apply to All 🕑 Ignore
Apply to SIP (incl. TER) 🔽 Ignore	Apply Default Country to Blank Addresses:
Apply Country of Residence to Blank Addresses:	Ves 🗸 No
PEP Jurisdiction Policy:	Update Monitoring List when Scanned?
🔿 Apply 🕑 Ignore	Individual Scans:
Exclude Deceased Persons:	Yes No User Defined (defaults to Yes)
 ○ Yes ♥ No 	✓ User Defined (defaults to No)
 ✓ 	Corporate Scans:
	Yes No User Defined (defaults to Yes)
	✓ User Defined (defaults to No)

Some additional features to note:

Field	Description
Turn on Monitoring	Check this option to enable ongoing monitoring for your organisation.

This is not checked by default.

Auto-clear all entities from monitoring on subscription renewal date	On the first day of subscription renewal, all active entities in the Monitoring List are rescanned. Check this option to automatically clear all entities from the Monitoring List on the first day of subscription renewal. This is not checked or enabled by default.
Monitoring Frequency	Displays the preset interval for ongoing monitoring for your organisation account and the date the process was last run. These values are read-only and can be: Daily, Weekly, Fortnightly, Monthly, Quarterly and Semi Annually. To change the interval to reduce the frequency of ongoing monitoring, please contact your Account Manager or MemberCheck Support.
Enable email notifications of monitoring updates	Check this option to receive email notifications if changes are detected in the watchlist which may affect monitored individuals and or companies. Emails will be sent to the Compliance Officer or Organisation Email. This is not checked or enabled by default.
Enable callback URL notification of updates detected	Check this option to receive API notifications if changes are detected in the watchlist which may affect monitored individuals and or companies. The specified callback URL must be available via GET method without authentication. For detailed usage of the callback URL, refer to FAQ

This is not checked or enabled by default.

Update Monitoring List for New Individual Scan	Preference for adding new individual scans (single, batch and API) to the Monitoring List. Options are: Yes - Automatically add all scans to the Monitoring List. Users are not able to change this option during scans. No - Do not add scans to the Monitoring List. Users are not able to change this option during scans.
	User Defined (defaults to Yes) - Add scans to the Monitoring List. User is able to change this before running a scan, batch scan or via API request.
	User Defined (defaults to No) - Do not add scans to the Monitoring List. User is able to change this before running a scan or batch scan or via API request.
Update Monitoring List for New Corporate Scan	Preference for adding corporate scans (single, batch and API) to the Monitoring List. Options are:
	Yes - Automatically add all scans to the Monitoring List. Users are not able to change this option during scans.
	No - Do not add scans to the Monitoring List. Users are not able to change this option during scans.
	User Defined (defaults to Yes) - Add scans to the Monitoring List. User is able to change this before running a scan, batch scan or via API request.
	User Defined (defaults to No) - Do not add scans to the Monitoring List. User is able to change this before running a scan or batch scan or via API request.

Users

The **Users** tab allows you to view or edit the following details, for the organisation selected from the **Organisation List**.

Compliance Officer:									
MemberCheck CO Demo	(mc.com.office	2)		~					
Display 10 🌩	records								
	Unassi	gned Users	Filter Users		1	Assigned Users	Filt	er Users	
Username 11 Full	Name î↓ R	ole î↓ S	tatus ↑↓		Username ț	Full Name î↓	Role	↑↓ Status ↑↓	
demo.jane Jane	Smith S	tandard User A	ctive Assign	Unassig	n demo.alice	Alice Ainsley	Advanced User	Active	

Field	Description
Compliance Officer	Name of the assigned Compliance Officer for the selected Organisation. Compliance Officers in suborganisations are also available for selection in the list.
Unassigned Users	List of users associated with the primary organisation which are not assigned to the selected organisation or suborganisation.
Assigned Users	List of users assigned to the selected organisation or suborganisation.

List Access

The **List Access** tab allows you to view or select the available watchlists in the system, and the selected watchlists for the selected organisation or suborganisation.

All Watchlists				De	ownload source list
 Politically Exposed Person (PEF PEP Tier 1 PEP Tier 2 PEP Tier 3 Relative or Close Associate (RC Special Interest Person (SIP) Terror Organised Crime Organised Crime Financial Crime Modern Slavery Bribery and Corruption Cyber Crime Obsqualified Directors Reputational Risk Other Insolvency 	Sanctions Lists All Sanctions Specific Country Sanctions Australia Sanctions	 Special Interest Entity (SIE) ✓ Terror ✓ Organised Crime ✓ Financial Crime ✓ Modern Slavery ✓ Bribery and Corruption ✓ Cyber Crime ✓ Disqualified Directors ✓ Reputational Risk ✓ Other Insolvency 			
Custom Watchlists 🔞					Add 🚱
Include Name	Туре	Last Updated	Status	Actions	
	u have not uploaded any custom watchlists yet. F				

A detailed list of sources utilised in the system for Sanctions, Regulatory Enforcement and Law Enforcement are available for your download and reference via **Download source list**.

Individual List Categories

Description of the watchlist categories which apply to Individual scans:

• **Politically Exposed Persons (PEP)** PEPs are categorised into 3 different tiers depending on their level of risk exposure.

Tier	Description
PEP Tier 1	Represents Heads of state (including royal families) and government; cabinet members (including European Commission) and parliaments (including European Parliament); Members of legislative assemblies and governments at state level in case of federal jurisdictions; Heads and
	senior members of Judiciary (including European Court of Justice), Central Banks (including European Central Bank), Military, Law Enforcement, Auditors (including EU Court of Auditors); Top Ranking Political Party Officials.

PEPRepresents Members of legislative and executive bodies at regional, provincial, cantonal orTierequivalent levels (below the level of states in case of federal jurisdiction); Judges, justices,2magistrates, prosecutors, attorneys in courts with jurisdiction at regional, provincial or equivalent
level; Senior diplomats; Senior board members of State-Owned Enterprises (SOEs); Senior
officials of International Organisations (IOs); Mayors of capital and global cities; Heads and
senior members of mainstream, religious groups.PEPRepresents Heads and senior members of International NGOs; Heads, board members and senior
officials of Trade-Unions; Advisers, Heads of cabinet and similar roles of senior officials of the
military, judiciary, law enforcement, central banks and other state agencies, Authorities and state

military, judiciary, law enforcement, central banks and other state agencies, Authorities and state bodies; Senior civil servants at regional and provincial level; Middle ranking diplomats; Mayors and members of legislative and executive bodies at the local level.

Relatives or Close Associates (RCA)

· Persons of Special Interest (SIP) - subdivided into the categories of:

Category	Description
Terror	Persons involved or alleged to have been involved in criminal activity relating to terrorism, including proliferation of weapons of mass destruction, terrorist financing and support, and crimes with terrorist connections.
Organised Crime	Persons involved or alleged to have been involved in criminal activity relating to organised crime, including illicit arms trafficking, smuggling or illicit trafficking in goods, and organised crime groups, gangs and syndicates.
Financial Crime	Persons involved or alleged to have been involved in criminal activity relating to financial crime, including financial and non-financial fraud, money laundering, tax offences, embezzlement, counterfeiting of currency, high-value theft and robbery, insider trading, unexplained wealth orders / interim assets freeze, and failure to comply with relevant financial regulations.
Narcotics Crimes	Persons involved or alleged to have been involved in criminal activity relating to narcotics, including production, trafficking and distribution of drugs.
Modern Slavery	Persons involved or alleged to have been involved in criminal activity relating to modern slavery, including human trafficking and exploitation, labour trafficking and exploitation, and sex trafficking and exploitation.
Bribery & Corruption	Persons involved or alleged to have been involved in criminal activity relating to bribery and corruption, including being bribed, bribing another person (including facilitation payments), bribing a foreign public official, failure of a relevant commercial organisation to prevent bribery, and corrupt practices.

Cyber Crime	Persons involved or alleged to have been involved in criminal activity relating to cybercrime, including identity theft, scams, hacking, and credit card or payment fraud.
Disqualified Directors	Individuals that have been disqualified as acting as company directors (for UK only).
Other	Individuals involved with other alleged offences related to any of the above categories but without evidence of official action by relevant national or foreign authorities.
Insolvency (United Kingdom and Ireland only)	Individuals that have been declared as bankrupt or insolvent. By default, Insolvency related profiles are not included in the standard scope of PEP & Sanctions.

Corporate List Categories

Description of the watchlist categories which apply to Corporate scans:

Entities of Special Interest	: (SIEs) - subdivided	d into the categories of:
------------------------------	-----------------------	---------------------------

Category	Description
Terror	Entities involved or alleged to have been involved in criminal activity relating to terrorism, including proliferation of weapons of mass destruction, terrorist financing and support, and crimes with terrorist connections.
Organised Crime	Entities involved or alleged to have been involved in criminal activity relating to organised crime, including illicit arms trafficking, smuggling or illicit trafficking in goods, and organised crime groups, gangs and syndicates.
Financial Crime	Entities involved or alleged to have been involved in criminal activity relating to financial crime, including financial and non-financial fraud, money laundering, tax offences, embezzlement, counterfeiting of currency, high-value theft and robbery, insider trading, unexplained wealth orders / interim assets freeze, and failure to comply with relevant financial regulations.
Narcotics Crimes	Entities involved or alleged to have been involved in criminal activity relating to narcotics, including production, trafficking and distribution of drugs.

Modern Slavery	Entities involved or alleged to have been involved in criminal activity relating to modern slavery, including human trafficking and exploitation, labour trafficking and exploitation, and sex trafficking and exploitation.
Bribery & Corruption	Entities involved or alleged to have been involved in criminal activity relating to bribery and corruption, including being bribed, bribing another person (including facilitation payments), bribing a foreign public official, failure of a relevant commercial organisation to prevent bribery, and corrupt practices.
Cyber Crime	Entities involved or alleged to have been involved in criminal activity relating to cybercrime, including identity theft, scams, hacking, and credit card or payment fraud.
Disqualified Directors	Entities that are associated with company directors who have been disqualified or professionally suspended (for UK only).
Other	Entities involved with other alleged offences related to any of the above categories but without evidence of official action by relevant national or foreign authorities.
Insolvency	Entities that have been declared as bankrupt or insolvent (for UK and Ireland only).

Consolidated Categories

Official watchlist consisting of Sanctions, Financial Regulation and Law Enforcement which apply to both Individual and Corporate scans:

• Official Lists (SIP & SIE) - subdivided into the categories of:

Category	Description	
----------	-------------	--

Sanction These can be further sub divided into:

Lists

- All Sanctions Lists
- Specific Country Sanctions:
 - Australia Lists, which comprise the following:
 - DFAT (Australia) Autonomous Sanctions
 - DFAT (Australia) Consolidated Sanctions List

- New Zealand Lists, which comprise the following:
 - New Zealand Police Designated Terrorists Non-UN Listed Entities
 - Ministry of Foreign Affairs and Trade (aligned with United Nations sanctions)

Law Enforcement	Persons or entities appearing on an official law enforcement public domain site as either wanted, investigated, or arrested by an official law enforcement body or the police; or individuals or entities charged, prosecuted, convicted and/or sentenced by a competent criminal court that constitutes a criminal act.
Regulatory Enforcement	Persons or entities listed on an official regulatory enforcement public domain site against whom official regulatory administrative action has been taken by a government or independent regulatory agency responsible for the supervision and oversight of specific administrative regulations or rules for breaches of said rules and regulations.

Custom Watchlists

You can include any specific watchlists or blacklists for your organisation to extend the PEP and Sanction screening.

For details on adding your own lists, refer to Manage Custom Watchlists

Risk Settings

The **Risk Settings** tab enables you to standardise risk levels for PEP and Sanction categories and subcategories across your organisation.

Set High, Medium or Low risk levels for any combination of categories and subcategories. These pre-defined levels are then displayed as recommended risk scores during due diligence workflows, but are not enforced.

Category risk levels apply to any unclassified subcategories under them. However, an explicitly set subcategory level takes precedence over its parent category level.

The overall risk score shown reflects the highest associated category/subcategory level for that profile.

Category and subcategory r	isk levels are mu	tually exclusive. Risk levels for the c	ategories are for und	classified subcategories.	Cle
Politically Exposed Person (PEP)		Special Interest Person (SIP)		Special Interest Entity (SIE)	
					H M L
PEP Tier 2		Organised Crime		Organised Crime	HML
PEP Tier 3	HML	Financial Crime	H M L	Financial Crime	H M L
		Narcotics Crime	HML	Narcotics Crime	HML
Relative or Close Associate (RCA)	HML	Modern Slavery	H M L	Modern Slavery	HML
		Bribery and Corruption	H M L	Bribery and Corruption	HML
Profile of Interest (POI)	HML	Cyber Crime	H M L	Cyber Crime	HML
		Disqualified Directors	HML	Disqualified Directors	HML
Official Lists (SIP & SIE)		Reputational Risk	HML	Reputational Risk	HML
Sanctions Lists	HML	Other	HML	Other	HML
Law Enforcement	HML	Insolvency	H M L	Insolvency	HML
Regulatory Enforcement	HML				

An example of how this would be viewed within the scan result due diligence workflow:

Subcategory:	
High Risk:	SIE - Financial Crime SIE - Law Enforcement
Medium Risk:	SIE - Regulatory Enforcement
Low Risk:	SIE - Reputational Risk
rules of this or	s set to " High Risk " based on the results of the subcategories matching the predefine ganisation. You may choose a different risk level based on your own risk assessment
A	
rules of this or atch Decision: Not Reviewed	ganisation. You may choose a different risk level based on your own risk assessment
rules of this or	ganisation. You may choose a different risk level based on your own risk assessment
rules of this or atch Decision: Not Reviewed	ganisation. You may choose a different risk level based on your own risk assessment

Deactivate Organisation

For organisations that are no longer used but require retention of historical scan results and reports, you may deactivate the suborganisation or organisation. Deactivated organisations remain accessible for historical information but will not allow new scans or monitoring.

Please note that all users must have at least 1 active organisation assigned to their account to access MemberCheck.

Delete Organisation

For unused organisations and suborganisations without historical scans, you can deactivate or delete them.

To delete organisations with historical data, run Data Management to erase it first. Reassign or unassign all users associated with the organisation or suborganisation before deleting the account. For security, only organisations with no users or historical data can be deleted.

Deleted accounts cannot be restored.

Users must be assigned to at least 1 active organisation

Please note that all users must have at least 1 active organisation assigned to their account to access MemberCheck.

Manage Users

Permissions

Compliance	Advanced	Standard	Data Entry	Billing	Auditor
Officer	User	User	Operator	Officer	
	Ο	×	×	×	0

Key Elements

- User details
- Assigned organisation
- Role and Access Rights
- API Access Key

A user can be assigned to one or multiple organisations and suborganisations. To create a user account, you must also assign an organisation or suborganisation to the user.

A user is assigned to a single role which applies to all the associated organisation. If a user plays different roles for different suborganisations, we would recommend they be created with multiple user accounts with the relevant roles for the associated suborganisation.

Each user account must have a unique Username and Email.

Each organisation can only be assigned a single **Compliance Officer**, however a **Compliance Officer** can be assigned to multiple organisations or suborganisations.

Roles and Access Rights

For a summary of the permissions available to the various user roles, refer to **Overview > User Roles**. User Roles offer a quick and easy way to allocate permissions for users. Access rights provide additional fine-tuning of a user's access to features. Access rights are dependent on the user role selected and you may see different permissions displayed based on the **User Role** selected.

Access Rights	Description
Single Scan	Permission to perform single scans for individuals.
Scan Results	Permission to view scan results.
Batch Scan	Permission to perform batch scans for individuals.
Batch Scan Results	Permission to view batch scan results
Corporates	Access to Corporate scan functionality. This is used in addition to the above permissions to enable the user to run corporate scans, view corporate scan results, run corporate batch scans and view corporate batch scan results.
Due Diligence Decisions	Permission to perform due diligence decisions. The user may be able to view the final match decision but is not able to view history of due diligence decisions and comments.
Due Diligence Report	Permission to view the Due Diligence Reports for individuals and corporates.
Activity Report	Permission to view the Activity Reports for individuals and corporates.
Organisation Management	Permission to manage organisation settings. This applies to Compliance Officers of a suborganisation.
Data Management	Permission to remove scan data. This applies to Compliance Officers of a suborganisation.
Monitoring	Permission to access the ongoing monitoring features including adding scans to the monitoring list.

User Account Statuses

User accounts will have one of the following statuses:

Status	Description
Pending	Account pending user activation. User must set up password and security question/answer to activate. For API only accounts, this can remain Pending and will not affect the API key access.
Active	Account is active and web access is available to the service.
Inactive	Account is deactivated and will not be able to access the service.
Locked	Account is/was locked due to multiple failed login attempts.
	Locked accounts are automatically unlocked after a period of time, however the status remains as Locked for the attention of the Compliance Officer.

API Access Key

Your access to the MemberCheck service includes API access.

To integrate with MemberCheck's API, generate an API key for each user that requires access. Users can create one API key at a time in their profile's **API Access Key** field.

Separate user and system accounts for API

As API Keys are associated with user accounts, having a separate user account with its own API Key for your production system reduces the risk of impact if the individual user's account is deactivated if they were ever to leave your company.

API Keys are specific to environments

The API keys are different for the Demo and Production environments. If you have accounts in both environments, please use the environment specific key to enable your requests to be successfully authenticated and authorised. Also check the API URL relevant to the location of your account.

Deactivate User Account

Users who have left the organisation or no longer need MemberCheck access can be deactivated. This helps improve security and management of access.

Delete User Account

For pending user accounts or user accounts which do not have any associated historical scans, you can delete these to help improve security and management of access.

Deleted accounts cannot be restored.

A Users must be assigned to at least 1 active organisation

Please note that all users must have at least 1 active organisation assigned to their account to access MemberCheck.

Custom Watchlists

Custom watchlists are managed within the Organisation's **List Access** tab and is only available to the **Compliance Officer**. Custom watchlists enables you to expand on the available sources provided by MemberCheck, making this a versatile solution for clients who have specific blacklists for screening.

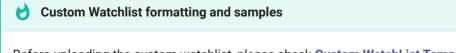
Whether you have a single-level organisation or part of a multi-level organisation, the **Compliance Officer** at every organisation and suborganisation level can upload and manage their own custom watchlists. These custom watchlists can be enabled for inclusion in PEP & Sanction screening for suborganisations.

Example of a multi-level organisation where the root parent organisation displays a blank for **Parent Org**:

Organisations			Switch to classic interface	᠀Support →
organisations found. Select a row to view details.				
lame	1↓ Parent Org	$\uparrow\downarrow$ Compliance Officer	^{↑↓} Email	^{↑↓} Status [↑]
Demo IDV (DEMOIDV)	Root Parent Organis	sation May Smith (demo.may@membercheck.com)	scan-notifications@membercheck.com	Active
Demo IDV Branch A (MCAU114652)	DEMOIDV	May Smith (demo.may@membercheck.com)	scan-notifications@membercheck.com	Active
DEMO PEP Sub-Branch A1 (MCAU114662)	DEMOIDV > MCAU114652	May Smith (demo.may@membercheck.com)	scan-notifications@membercheck.com	Active
MemberCheck Demo Company (MCDEMO)	Root Parent Organis	sation May Smith (demo.may@membercheck.com)		Active

Adding a Custom Watchlist

You can add new custom watchlists within the List Access tab of your selected organisation.



Before uploading the custom watchlist, please check **Custom WatchList Templates** for information on structuring the watchlists as well as access available samples to help get you started.

The default screen where no custom watchlists are set up yet:

All Watchlists				Download source lis
 Politically Exposed Person (PEP) PEP Tier 1 PEP Tier 2 PEP Tier 3 Relative or Close Associate (RCA) Special Interest Person (SIP) Terror Organised Crime Financial Crime Narcotics Crime Modern Slavery Bribery and Corruption Cyber Crime Disqualified Directors Other Insolvency 	 Official Lists (SIP & SIE) Sanctions Lists All Sanctions Specific Country Sanctions Australia Sanctions Law Enforcement Regulatory Enforcement 	 Special Interest Entity (SIE) Terror Organised Crime Financial Crime Narcotics Crime Modern Slavery Bribery and Corruption Cyber Crime Disqualified Directors Other Insolvency 		
Custom Watchlists @				🗜 Add 🤇
Include Name	Туре	Last Updated Status	Actions	
You ha	ve not uploaded any custom watchlists yet. Please	click the Add button to upload a custom wa	tchlist.	

You can create a custom watchlist to contain:

- Individual profiles only
- Corporate profiles only
- Both types of profiles.

The formatting of the CSV for Individuals and Corporates are different and require that these are maintained in separate CSVs.

Field	Required	Character Limit	Description
Watchlist Name	Mandatory	50	Name of the watchlist for easy identification.
Description	Optional	500	Description of the watchlist.

Upload Watchlist Type	Mandatory -	Select the type of watchlist you would like to upload. Options are:
		Individual file - Select this option to upload a single CSV of Individual profiles.
		Corporate file - Select this option to upload a single CSV of Corporate profiles.
		Both - Select this option to upload the 2 CSV files of both types of profiles.
Upload File	Mandatory -	Upload CSV of Individual and/or Corporate profiles.

Depending on which option you have selected for upload, you may see the following panes.

Add Custom Watchlist @

You can create your own custom watchlists by uploading CSV of profiles. For help with the CSV templates, refer to the Help Guide.

Watchlist Name:		
Required Field		
Description (Optional)		
want to upload:		
Individual lile	Corporate file	Both
Jpload File:		
Drag	and drop a file here or	click
	choose file	
Add Watchlist	Cancel	

Combine or separate watchlists for Individuals and Corporates?

The system provides for both approaches depending on your preference and availability of organisation data. You may prefer to maintain both types of profiles within the same custom watchlist or maintain separate watchlists for Individuals and Corporates.

Please note that you can only remove and delete the CSV file by removing the Custom Watchlist. You are not able to select individual CSV files within the custom watchlist to remove. This may assist you in your decision to main combined or separate watchlists for the different entities.

Editing a Custom Watchlist

You can edit the custom watchlist to change the following:

- Change Watchlist Name
- Change Watchlist Description
- · Upload updated replacement CSV files

When you select an existing custom watchlist or the associated Edit button, the **Replace Custom Watchlist** pane is displayed with options to upload both Individual and Corporate profiles. This option enables you to extend the custom watchlist to include both types of entity profiles, regardless of whether you had initially only uploaded profiles for a single type of entity.

To update your custom watchlists with new profiles, changed profile details, or removal of profiles, select the required watchlist and upload the latest CSV into the relevant Individual and/ or Corporate file upload boxes to replace the existing data.

Within this pane, you can download the latest uploaded CSV files for reference.

Example of editing a custom watchlist with both Individual and Corporate profiles:

Custom	Watchlists 🔞 📿				🔁 Add 🔮	Replace Custom Watchlist @
Include	Name	Туре	Last Updated	Status	Actions	You can create your own custom watchlists by uploading CSV of profiles. For help with the CSV templates, refer to the Help Guide.
	Blacklist - High Exposure - 2021	(Individual) Corporate	Sep 24, 2021	Updated	Edit Delete	Watchlist Name:
						Blacklist - High Exposure - 2021 List of high risk exposure entities updated for Jun 2021. Includes both Individuals and Corporates List Files:
						choose file choose file Replace Watchlist Cancel

Example of editing a custom watchlist with only Individual profiles:

Include Name Type Last Updated Status Actions Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Image: Special Interest - 2021 Ima	Custom	Watchlists @				Add 🔮	Replace Custom Watchlist @ You can create your own custom watchlists by uploading CSV of
 Special Interest - 2021 Special Interest - 2021 Individual Sep 24, 2021 Updated Edit Delete Watchist Name: Special Interest - 2021 Individual Sep 24, 2021 Updated Delete U Special Interest - 2021 Individual Sep 24, 2021 Updated Delete U Special Interest - 2021 Individual Sep 24, 2021 Updated Delete U Sep 24, 2021 Updated Delete Description (Optional) Description (Optional)	Include	Name	Туре	Last Updated	Status	Actions	
Special Interest - 2021				Sep 24, 2021	Updated		Watchlist Name:
Individual - SIP - Master Copy - 2021.csv (Individual) Replace File: Image: Drag and drop a file here or click Drag and drop a file here or click Choose file		Special Interest - 2021	Individual	Sep 24, 2021	Updated	Edit	
 Individual - SIP - Master Copy - 2021.csv (Individual) Replace File: Drag and drop a file here or click Drag and drop a file here or click Choose file Choose file 							
Individual - SIP - Master Copy - 2021.csv (Individual) Replace File: Image: Drag and drop a file here or click Drag and drop a file here or click Choose file							
Drag and drop a file here or click Drag and drop a file here or click Choose file Choose file							
Drag and drop a file here or click Drag and drop a file here or click Choose file choose file							Replace File:
choose file							
							choose file choose file
							Replace Watchlist Cancel

Screening against the Custom Watchlist

When a custom watchlist is added, it is activated for the organisation or suborganisation it was uploaded for only. Any associated suborganisations inherit access to the custom watchlists, however, it is not activated by default.

The Compliance Officer for the suborganisation and the Compliance Officer for the parent organisation can opt to enable the custom watchlists. It is not possible to hide the custom watchlists within the organisation hierarchy.

To include the custom watchlists in the PEP and Sanction screening process, simply select the checkbox under **Include** against the associated custom watchlist entry. To exclude the custom watchlist from being included in the screening, simply deselect the checkbox.

Deleting a Custom Watchlist

To remove profiles uploaded in the custom watchlist, you can delete the custom watchlist entry. If you have both Individual and Corporate profiles combined in the single custom watchlist, deleting of the custom watchlist will remove both types of profiles as you cannot select the CSVs separately to remove.

Quick How-To Guides

Add a new custom watchlist of Individual profiles

Example of creating a new custom watchlist of Individual profiles.

All Watchlists					Download source
V Politically Exposed Person (PEP) V PEP Tier 1 PEP Tier 2 PeP Tier 3 Relative or Close Associate (RCA) Special Interest Person (SIP) Terror Special Interest Person (SIP) Signal Supervised Crime Modern Slavery Modern Slavery Bribery and Corruption Cyber Crime Disqualified Directors Other Insolvency	 Official Lists (SIP & SIE) Sanctions Lists Specific Country Sanctions Australia Sanctions New Zealand Sanctions Law Enforcement Regulatory Enforcement 	 Special Interest Entity ✓ Terror ✓ Organised Crime ✓ Innancial Crime ✓ Narcotics Crime ✓ Modern Slavery ✓ Bribery and Corru ✓ Cyber Crime ✓ Obsqualified Direct ✓ Other Insolvency 	ption		
sustom Watchlists 🕖					● Add
Include Name	Туре	Last Updated	Status	Actions	
	You have not uploaded any custom watchlists yet. Pl	ease click the Add button to upload a custor	Watchlist.		
date Cancel Deactivate Organisation	n				

Add a new custom watchlist of both Individual and Corporate profiles

Example of creating a new custom watchlist of both Individual and Corporate profiles.

All Watchlists					Download source
 Politically Exposed Person (PEP) PEP Tier 1 PEP Tier 2 PEP Tier 3 Relative or Close Associate (RCA) Special Interest Person (SIP) Terror Organised Crime Organised Crime Narcotics Crime Narcotics Crime Modern Slavery Sribery and Corruption Cyber Crime Disqualified Directors Other Insolvency 	 Official Lists (SIP & SIE) All Sanctions Lists Specific Country Sanctions Australia Sanctions New Zealand Sanctions Law Enforcement Regulatory Enforcement 	 Special Interest 6 Terror Organised Cr Financial Crit Modern Slaw Bribery and Oyber Crime Other Insolvency 	ime me ery corruption		
custom Watchlists 🕢					🖶 Ad 🖶
Include Name	Туре	Last Updated	Status	Actions	
	You have not uploaded any custom watchlists yet. P	lease click the Add button to upload a cu	stom watchlist.		
date Cancel Deactivate Organisa	tion				

Refresh custom watchlist

The creation, update or removal of a watchlist may take some time between minutes to hours, depending on the volume of data and the load activity on the server.

You can click on the refresh icon next to the Custom Watchlist to refresh the screen to display the latest status.

Include Name	Туре	Last Updated	Status	Actions	
Blacklist - High Exposure - 2021	(Individual) (Corporate)		Update pending	Edit Delete	
Update Cancel Deactivate Organisation					

Edit an existing custom watchlist

Example of updating the watchlist of Corporate profiles.

All Watchlists Politically Exposed Person (PEP) PEP Tier 1 PEP Tier 2 Relative or Close Associate (RCA) Special Interest Person (SIP) Terror	 Official Lists (SIP & SIE) anctions Lists Specific Country Sanctions Australia Sanctions New Zealand Sanctions Law Enforcement Regulatory Enforcement 	Special Interest Grand Display Comparison Grand Display Comparison	rrime ime rime very Corruption		Download source la
Organised Crime Organised Crime Organised Crime Marcotics Crime Modern Slavery Sribery and Corruption Organised Directors Olsqualified Directors Other Insolvency Custom Watchlists @		Other			S Add
Include Name	Туре	Last Updated	Status	Actions	
Blacklist - High Exposure - 2021	(Individual) (Corporate)	Sep 24, 2021	Updated	Edit Delete	
Update Cancel Deactivate Organisatio	n				

Delete a custom watchlist

■ Organisations			Switch to classic interface	Support ~	은 ~
2 organisations found. Select a row to view details.					
Name	1↓ Parent Org 1↓ Compliance Officer		î↓ Email	↑↓ Status	î↓
MemberCheck Demo PEP (DEMOPEPARI)	MemberCheck CO Demo (demo.co@	membercheck.com)	scan-notifications@membercheck.com	Active	
MemberCheck Demo PEP IDV (DEMOPEPIDV)	MemberCheck CO Demo (demo.co@	membercheck.com)	scan-notifications@membercheck.com	Active	
Add New Sub-Organisation					
DEMOPEPARI Details Settings Monito	oring Settings Users List Access				
All Watchlists				Download source lis	st 🛓
 Politically Exposed Person (PEP) PEP Tier 1 PEP Tier 2 PEP Tier 3 Relative or Close Associate (RCA) Special Interest Person (SIP) Terror Organised Crime Naroctics Crime Naroctics Crime Bribery and Corruption Cyber Crime Disidualified Directors Other Insolvency 	 Official Lists (SIP & SIE) Sacctions Lists Specific Country Sanctions New Zealand Sanctions Law Enforcement Regulatory Enforcement 	Special Interest Ent ✓ Teror ✓ Organised Crim ✓ Financial Crim ✓ Financial Crim ✓ Modern Slavery ✓ Bribery and Cot ✓ Cyber Crime ✓ Disqualified Dir ✓ Other ✓ Insolvency	ne 2 2 7 7 ruption		
Custom Watchlists 🖉 🥃	7	Level Mediated	Outra Anti-an	Add 🕄	2
Include Name Blacklist - High Exposure - 2021	Type	Last Updated Sep 24, 2021	Status Actions Updated Edit Delete		
Update Cancel Deactivate Or			Updated (

Reports

Permissions

Compliance	Advanced	Standard	Data Entry	Billing	Auditor
Officer	User	User	Operator	Officer	
0	Ο	Ο	×	0	0

Permissions

Compliance Officers and Auditors have access to view reports for all associated organisations, active and disabled.

Advanced Users, Standard Users and Billing Officers have access to view reports for all associated organisations which are active.

Report Types

The following reports are available in the system.

Report Name	Section	Description
Organisation Activity	Reports	Scan activities per day for the selected organisation. The report includes number of scans for both PEP & Sanctions and as ID Verification.
		This report is generated overnight and does not include scan activities of the current day.

Organisation Group Activity	Reports	Summary of total number of scans for one or more selected organisation. The report includes activities for both PEP & Sanctions and ID Verification.
		This report is generated overnight and does not include scan activities of the current day.
Monitoring	Reports	Ongoing monitoring activities per day for both individuals and corporates.
		The report includes number of individuals and corporates being monitored on a regular basis and the number of detected changes to profiles affecting monitored entities.
Individual Due Diligence	Reports	A report of due diligence decisions and comments recorded against individual scan matches. This applies to PEP & Sanctions scans only.
Corporate Due Diligence	Reports	A report of due diligence decisions and comments recorded against company scan matches.
Business and UBO Check Activity Report	Reports	A report for Know Your Business checks including requested documents and enhanced company profiles, request dates, associated delivery statuses, and prices.
Results Summary Report	Scan Results (Individuals and Corporates)	A report containing a summary of all profile matches returned and the associated due diligence decisions. This report is only available in CSV format.

To view the reports, select the **Report Type**, select an **Organisation or suborganisation** from the available list and the period of activity. The **Activity Date** defaults to "year to date".

For a quick view of the report contents, select from **Download** the option **Preview PDF** Report . You may also opt to download a copy as PDF, Word or Excel.

Download 💊

Preview PDF Report Export as PDF Export as WORD Export as Excel

Screening Activity Details and Results

For record keeping and for purposes of auditing for your organisation, you can download reports of your screening activities and the associated results, and lists of monitored entities. The reports can be downloaded in PDF, Word, Excel and CSV formats. Where large volumes of data are downloadable, the application may only offer download in CSV format.

The report download options are available as a **Download** button throughout the application within the **Scan Results**, **Batch Scan Results**, **Monitoring Results** and **Monitoring List** screens.

Data Management

Permissions

Compliance	Advanced	Standard	Data Entry	Billing	Auditor
Officer	User	User	Operator	Officer	
1	×	×	×	×	×

The **Compliance Officer** can remove historical scan data and whitelists for the organisation.

It is recommended that *before deleting any data* from the system, you have downloaded all the relevant reports for audit management. Data deleted from the system is permanent and cannot be retrieved.

Within **Data Management**, you can select to delete the following types of data for your organisation:

Option	Description
1 - Data from ID Verification only scans	This options enables you to delete all historical ID Verification only scans. This option is only visible if your organisation has subscribed to the ID Verification service.
2 - Data from selected PEP & Sanctions batches	This options enables you to individually select from a list of individual or corporate batch scans for deletion.
3 - PEP & Sanction data, where No Matches were found from single and batch scan information	If you choose to delete only data that had no matches, it is recommended that prior to deletion, you download a Full Report for all batch scans that have been run so that you can keep a record of all members that have been scanned whether they lead to a match or no match.

4 - Data from all single scan, batch scan and whitelist information	This option deletes all scan data including single scan data, batch scan data and all whitelist information . Scan Results and Batch Scan Results will show no scans found. Matches previously added to the whitelist will also be deleted.
	If your organisation has subscribed to ID Verification , this option will also remove all ID Verification scan information.
	If you choose to delete all scan and whitelist information, it is recommended that prior to deletion, you run the appropriate Individual and Corporate Due Diligence Reports so that you can keep a record of all due diligence decisions recorded.
	Please note: If you have entities in the Monitoring List, these will continue to be monitored and are unaffected.
5 - Data from selected single scans	This options enables you to filter and select specific individual or corporate scans for deletion.
	If your organisation has subscribed to ID Verification , this option will also enable you to remove ID Verification scans.
6 - Data from KYB only scans	This options enables you to delete all historical Know Your Business only scans.

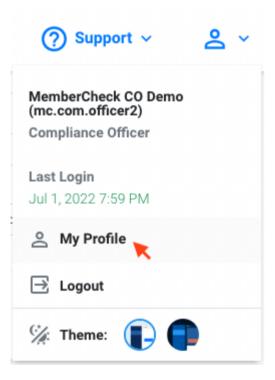
Once you have completed due diligence on a batch file it is recommended that you delete selected batch data (option 2) or only data that lead to no matches (option 3), to comply with National Privacy Principles.

Deleting scan data means that there will be no record of it in the **Scan Results** or **Batch Scan Results**. Whitelist entries are only retained if you choose to delete selected batches (option 2) or only data that lead to no matches (option 3).

API Key

Generate Your Own API Key

All users are able to generate an API key for their own accounts via **My Profile** screen after logging in.



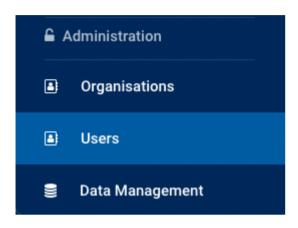
	First Name: Last Name: MemberCheck C0 Demo		Address:	User Role: Compliance Officer
	955:	Phone Number:	Fax Number:	Creation Date: Aug 27, 2020 11:00:16 AM
Osemanie. Enial. Status.				Last Login: Jul 1, 2022 7:59:27 PM

Once your API Access Key has been generated, click on **Update** to save the changes to your profile.

Generate API Key for another account

A **Compliance Officer** can generate an API Key for any user account assigned to their organisation or suborganisation.

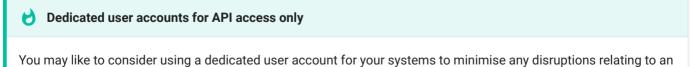
This can be managed through **Administration > User**.



Once you have selected the required user account to view the profile details, click **Generate** for **API Access Key**.

First Name:	Last Name:	Address:	Creation Date:
MemberCheck	C0 Demo		Jun 12, 2020 12:29:11
Postal Address:	Phone Number:	Fax Number:	PM Last Login: Jul 1, 2022 7:59:27 PM
Username:	Email:	Status:	Last Active:
mc.com.officer2	mc.com.officer2@membercheck.com	Active	Jul 23, 2022 8:12:25 PM
API Access Key:	Copy Generate	MFA: Virtual MFA Device	~

Once your API Access Key has been generated, click on **Update** to save the changes to your profile.



individual user's account. For example, when a staff member leaves the company and their account is deactivated.

Important Note

API keys are different for the Demo and Production environments and within different regions. If you have accounts in both environments, please use the environment specific key to ensure your requests are able to be authenticated and authorised.

Batch File Templates and Samples

Templates

Batch scans for **Individuals** and **Corporates** are separate due to their different schema and contents.

The **templates** and **sample** batch files have been provided to assist you in preparing your batch files, and you will need to make some minor adjustments to appropriate the files for your organisation.

Description	🕁 Download Te	emplate
Batch file template for Individuals	CSV	XML
Batch file template for Corporates	CSV	XML
All batch file templates (Individuals and Corporates)	ZIP	

Sample Batch Files

For a quick start, you can download the sample CSV and XML batch files which contain sample text and preset fields.



Please replace the generic Org ID DEMOORG in the sample batch with the Org ID assigned to you during enrolment.

To ensure the file formatting and encoding is retained, we recommend editing these sample files via a text editor rather than Excel or Numbers as these applications can change the formatting and structure of the CSV files.

Individual Sample Batch Files

Minimum requirements for due diligence or monitoring:

Pre	view batch file										×
Show	v 5 🗢 entries	Items: 4									
	Organisation ID	Client ID	First Name	Middle Name	Last Name	DOB	Address	Gender	Original Script Name	ID Number	
1	DEMOORG	DEMOID-100	Scott	John	MORRISON						
2	DEMOORG	DEMOID-101	Chris		BOWEN						
3	DEMOORG	DEMOID-102							Anthony Norman ALBAN	ESE	
4	DEMOORG	DEMOID-103							成竞业		

Type of Data Required	ط ر Sam	Download nple
• Org ID	CSV	Y XML

- Client ID
- First Name and Last Name
- Original Script Name
- Full Name

You must include either **First Name and Last Name**, or **Original Script Name**. If you are not able to separate the First and Last Names, you can enter the individual's Full Name into the **Original Script Name or Full Name** field.

Minimum requirements (no due diligence or monitoring):

Prev	iew batch file										×
Show	5 💠 entries	Items: 4								Search	
	Organisation ID	Client ID	First Name	Middle Name	Last Name	DOB	Address	Gender	Original Script Name	ID Number	
1	DEMOORG		Scott	John	MORRISON						
2	DEMOORG		Chris		BOWEN						
3	DEMOORG								Anthony Norman ALBANES	E	
4	DEMOORG								廖嬋娥		

Type of Data Required	せ _{Dowr} Sample	lload
• Org ID	CSV	XML
First Name and Last Name		
Original Script Name		
• Full Name		

You must include either **First Name and Last Name**, or **Original Script Name**. If you are not able to separate the First and Last Names, you can enter the individual's Full Name into the **Original Script Name or Full Name** field.

Full member details with Gender, Original Script Names/Full Name and ID Number:

Pre	view batch file											×
Shov	Show 5 <pre>\$ entries Items: 4</pre>											
	Organisation ID	Client ID	First Name	Middle Name	Last Name	DOB	Address	Gender	Original Script Nam	ne	ID Number	
1	DEMOORG	DEMOID-100	Scott	John	MORRISON	13/05/1968	AU	Male			PA234567	
2	DEMOORG	DEMOID-101	Chris		BOWEN	1973	Fairfield, NSW, Australia	Male			PA1000111	
3	DEMOORG	DEMOID-102				02/03/1963	AU	М	Anthony Norman A	LBANESE	PA0123456	_
4	DEMOORG	DEMOID-103				1959	15 Coronation Drive, Yarralumla, ACT 2600, AU	Male	廖嬋娥		DE1234567	

Type of Data Required

➡ Download Sample

- Org ID
 Client ID
 First Name and Last Name
 Date of Birth
 Address
 Gender
- Script Name or Full Name
- ID Number

You must include either **First Name and Last Name**, or **Original Script Name**. If you are not able to separate the First and Last Names, you can enter the individual's Full Name into the **Original Script Name or Full Name** field.

Original Script Search or Full Name not enabled for your organisation

If your organisation does not have the **Original Script Search/Full Name** setting activated, the **Original Script Name/Full Name** field should not be included from your batch files.

Full member details with Gender and ID Number (excluding Original Script Name/Full Name):

Pre	view batch file								×
Shov	v 5 ≎ entries	Items: 4							
	Organisation ID	Client ID	First Name	Middle Name	Last Name	DOB	Address	Gender	ID Number
1	DEMOORG	DEMOID-100	Scott	John	MORRISON	13/05/1968	AU	Male	PA234567
2	DEMOORG	DEMOID-101	Chris		BOWEN	1973	Fairfield, NSW, Australia	Male	PA1000111
3	DEMOORG	DEMOID-102	Anthony	Norman	ALBANESE	02/03/1963	AU	М	PA0123456
4	DEMOORG	DEMOID-103	Jingye		CHENG	1959	Yarralumla, ACT 2600, AU	Male	DE1234567

Type of Data Required	🕁 Download Sample		
• Org ID	CSV	XML	
Client ID			

- First Name and Last Name
- Date of Birth
- Address
- Gender
- ID Number

i) Original Script Search/Full Name setting

To check if your organisation has this setting enabled, check out this FAQ or get in contact with your Compliance Officer.

Corporate Sample Batch Files

Minimum requirements for due diligence and monitoring:

Previ	ew batch file					×
Show	v 5 <pre>\$ entries Items: 4</pre>					
	Organisation ID	Client ID	Company Name	Registration Number	Address	
1	DEMOORG	DEMOID-C-10	Microsoft Corporation			
2	DEMOORG	DEMOID-C-11	Alpha, Bravo & Charlie Pty Ltd			
3	DEMOORG	DEMOID-C-12	The Company			
4	DEMOORG	DEMOID-C-13	Apple Incorporated			
Тур	e of Data Required	ط Download	Sample			

• Org ID	CSV	XML
• Client ID		
• Company Name		

Minimum requirements (no due diligence or monitoring):

Show	5 💠 entries Items: 4	ł			
	Organisation ID	Client ID	Company Name	Registration Number	Address
1	DEMOORG		Microsoft Corporation		
2	DEMOORG		Alpha, Bravo & Charlie Pty Ltd		
3	DEMOORG		The Company		
4	DEMOORG		Apple Incorporated		
Тур	e of Data Required		nload Sample		
	e of Data Required Org ID	ك _{Down}	nload Sample XML		

Pre	view batch file						×
Show	v 5 ≑ entrie	s Items: 4					
	Organisation ID	Client ID	Company Name	Registration Number	Address		
1	DEMOORG	DEMOID-C-10	Microsoft Corporation	91-1144442	One Microsoft Way, Redmond WA 98052-6399	9, United States	
2	DEMOORG	DEMOID-C-11	Alpha, Bravo & Charlie Pty Ltd	91-1144442	United States		
3	DEMOORG	DEMOID-C-12	The Company	C1234567	US		
4	DEMOORG	DEMOID-C-13	Apple Incorporated	942404110	US		

×

Type of Data Required	ک Downle	oad Sample
• Org ID	CSV	XML
Client ID		
• Company Name		
Registration Number		
Address/Country		

CSV Batch Files Explained

A CSV (comma separated values) file is a text file containing records and fields delimited with commas. You can create a CSV file containing multiple records where each line records represents a profile. The CSV file follows a specific format and specific order of fields.

- · Each line of the file represents a record (details of one individual or entity)
- Each line of the profile starts with your assigned Organisation ID. This information is available in your account enrolment email or within the Organisation Details if you have appropriate access.
- Headings are optional in the CSV. If included, the first line must start with OrgId to be recognised.
- Each line is terminated with a carriage return and line feed, CRLF or $\r\n$.
- The sequence order of the fields are important as they will be processed as specific types of information
- Details containing commas (e.g. addresses, company names etc.) should be enclosed with double quotes (")
- Special symbols should be replaced by HTML characters e.g. & should be written as & amp;

- Each line is separated or delimited by commas without spaces in between fields. The commas are necessary to differentiate the sequence of fields. Do not remove the commas even if fields are empty
- Batch files containing original script, umlauts or diacritics should be saved in UTF-8 encoding to preserve the information.

Batch files for **Individuals** and **Corporates** are separate and different due to their different structure and contents.

Individuals

Based on your organisation settings, the requirements for the minimum information required to be included in the batch file may differ.

Additional information may be required as a minimum for the batch file to be processed if for example:

- Date of Birth is required if Ignore Blank DOB is enabled
- Client ID is required if Ongoing Monitoring is enabled

If your organisation has **Default Country** specified and **Apply Blank Address** enabled, leaving the **Address** field blank will default to the specified country.

Field	Order	Required	Character Limit	Remarks
OrgID	1	Mandatory	20	The OrgID associated with the organisation or suborganisation you are scanning against. This is assigned to your organisation during enrolment. If unsure, please contact your organisation's Compliance Officer .
ClientID	2	Conditional	100	Unique identifier for the individual such as Customer Reference Number. This is required for due diligence decisions and for ongoing monitoring.

The order of the fields in the CSV file are important and are as follows:

FirstName	3	Mandatory	255	First name or Given name of the individual. This field is required unless you are entering an Original Script Name or Full Name.
				If the person has a single mononymous name, enter a dash (=) in this field and the mononymous name into LastName .
MiddleName	4	Optional	255	If the individual has multiple middle names, enter all middle names separated by spaces.
LastName	5	Mandatory	255	Last Name or Surname or Family Name of the individual. If the individual has a single mononymous name, enter the name in this field.
DateofBirth	6	Conditional	10	This is Required if Ignore Blank DOB is enabled for the organisation by the Compliance Officer. Supported formats: DD/MM/YYYY or YYYY
Address	7	Optional	255	You may enter the full address enclosed in double quotes, or just the Country. Only the Country in the address field will be used for matching.
Gender	8	Optional	20	The application will recognise: Female, F, Male, or M.
OriginalScriptName	9	Optional	255	Non-Latin-based original script name such as Cyrillic, Hebrew, Chinese, Korean, Arabic etc, or Latin-based full name if unable to identify and separate by First and Last Names.
IDNumber	10	Optional	100	Identifier for the individual such as Passport Number, National ID, VAT/Tax Number, Professional Registration Number.

An example of a CSV batch file viewed in a spreadsheet e.g. MS Excel

	А	В	С	D	E	F	G	н	I
1	OrgID	ClientID	FirstName	MiddleName	LastName	DateofBirth	Address or Country	Gender	OriginalScriptName or Full Name (DO NOT DELETE HEADER LINE)
2	YOURORGID	1001-JS	John		SMITH	1/12/1965	1 Short St, Sydney, NSW Australia	Male	
3	YOURORGID	1002-KS	Kevin		SMITH	1980	Australia	м	
4	YOURORGID	1003-LS	Lisa	Jones	SMITH	1975	AU	F	
5	YOURORGID		-		MANISH	1998	Canberra, ACT, Australia		
6	YOURORGID		Scott		MORRISON	1968			
7	YOURORGID		К*		RUDD	21/09/1957	Australia		
8									

An example of a CSV batch file viewed in a text editor e.g. Atom. Some advanced text editors can provide greater insight to the structure and encoding of a CSV file compared to Excel spreadsheet.

sample_individual_batch.c... ×

- 1 OrgID,ClientID,FirstName,MiddleName,LastName,DateofBirth,"Address or Country",Gender,OriginalScriptName
- or Full Name (DO NOT DELETE HEADER LINE)
- 2 YOURORGID,1001-JS,John,,SMITH,01/12/1965,"1 Short St, Sydney, NSW Australia",Male, 🖛
- 3 YOURORGID,1002-KS,Kevin,,SMITH,1980,Australia,M,¤¬
- 4 YOURORGID,1003-LS,Lisa,Jones,SMITH,1975,AU,F,¤¬
- 5 YOURORGID,,-,,MANISH,1998,"Canberra, ACT, Australia",,¤¬
- 6 YOURORGID,,Scott,,MORRISON,1968,,,¤¬
- 7 YOURORGID,,K*,,RUDD,21/09/1957,Australia,,,¤¬

The key elements of the CSV batch file:

Line #1: Default header provided			ple_individual_batch.c ×					
for reference		1	0 orgID,ClientID,FirstName,MiddleName,LastName,DateofBirth,"Address or Country",Gender,OriginalScriptName					
Lines #2 - #4: Contains ClientID		•	or Full Name (DO NOT	DELETE	HEADER LINE)			
which will enable due			2 YOURORGID,1001–JS,John,,SMITH,01/12/1965,"1 Short St, Sydney, NSW Australia", <u>Male</u> ,¤¬					e, ¤¬
ongoing monitoring of the	f the	3	YOURORGID, 1002-KS, Ke	vin,,SM	ITH,1980,Australia,M,	7	Ī	
individual		4	4 YOURORGID, 1003–LS, Lisa, Jones, SMITH, 1975, AU, F				`Female`, `M`, `Male`	
Line #5: Mononymous name with		5 YOURORGID,,_,,MANISH,1998,"Canberra, ACT, Australia",,⊭¬						
dash in FirstName fiel		6 YOURORGID,,Scott,,MORRISON,1968,,,¤¬						
Line #7: Initial of First	Namowith	7	YOURORGID, , K*, , RUDD,	21/09/1	957,Australia,,,¤⊸			
asterisk to indicate pa	0						r	
required		sample	_individual_batch.csv 2:1 (1, 146)					CRLF UTF-8 Plain Text ○ GitHub - Git (0)
	OrgID: Change to reflect your Org ID as per enrolment email or Organisation Details			fBirth: Supports format //M/YYYY ` and ` YYYY `		"CRLF" line endir	ng "UTF-8" encoding	

Corporates

The order of the fields in the CSV file are as follows:

Field	Order	Required	Character Limit	Remarks
-------	-------	----------	--------------------	---------

OrgID	1	Mandatory	20	The OrgID associated with the organisation or suborganisation you are scanning against. This is assigned to your organisation during enrolment. If unsure, please contact your organisation's Compliance Officer .
ClientID	2	Optional		Unique identifier for the company such as Company Reference Number or Account Number. <mark>This is Required for due diligence decisions.</mark>
CompanyName	3	Mandatory	255	Name of company.
RegistrationNumber	4	Optional	100	Company's registration number such as ABN, ACN, NZBN, CRN, RN or equivalent.
Address	5	Optional	255	The company's country of operation or registration. Enter the ISO 3166-1 2-letter country code, or the country name. You can also enter the full address (there are no restrictions imposed on the address format). Only the country component will be used for comparing country of operation or registration when the Country of Operation policy is applied during scanning.

An example of a CSV viewed in a spreadsheet e.g. MS Excel

	A	В	С	D	E
1	OrgID	ClientId	CompanyName	RegistrationNumber	Address or Country (DO NOT DELETE HEADER LINE)
2	YOURORGID	C2101	Microsoft Corporation	91-1144442	One Microsoft Way, Redmond WA, USA
3	YOURORGID	C2102	Micro Software		India
4	YOURORGID	C2103	The Alphabet Company		Australia
5	YOURORGID	C2104	Apple, Bravo & amp; Charlie		AU
6					

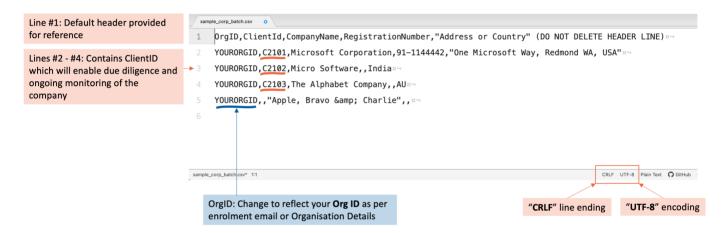
An example of a CSV batch file viewed in a text editor e.g. Atom. Some advanced text editors can provide greater insight to the structure and encoding of a CSV file compared to Excel spreadsheet.

	sampl	le_corp_batch.csv o
	1	<code>OrgID,ClientId,CompanyName,RegistrationNumber,"Address or Country" (DO NOT DELETE HEADER LINE) =-</code>
	2	YOURORGID,C2101,Microsoft Corporation,91-1144442,"One Microsoft Way, Redmond WA, USA" $targeta$
	3	YOURORGID,C2102,Micro Software,,India¤¬
l.	4	YOURORGID,C2103,The Alphabet Company,,AU¤¬
ļ	5	YOURORGID,,"Apple, Bravo & Charlie",,¤¬
(ŝ	

sample_corp_batch.csv* 1:1

CRLF UTF-8 Plain Text 🎧 GitHub

The key elements of the CSV batch file:



XML Batch Files Explained

Individuals

The batch XML file can be validated against the following DTD.

```
<?xml version="1.0" encoding="UTF-8"?>
<!ELEMENT InputList (Person+)><!ELEMENT Person (OrgID, MemberNumber?, ClientID?,
FirstName, MiddleName?, Surname, DOB?, Address?, Gender?, ScriptNameFullName?,
IDNumber?)>
<!ELEMENT OrgID (#PCDATA)>
<!ELEMENT OrgID (#PCDATA)>
<!ELEMENT MemberNumber (#PCDATA)> <!-- superseded by ClientID -->
<!ELEMENT ClientID (#PCDATA)>
<!ELEMENT FirstName (#PCDATA)>
<!ELEMENT FirstName (#PCDATA)>
<!ELEMENT Surname (#PCDATA)>
<!ELEMENT DOB (#PCDATA)>
<!ELEMENT DOB (#PCDATA)>
<!ELEMENT Address (#PCDATA)>
<!ELEMENT Gender (#PCDATA)>
<!ELEMENT Gender (#PCDATA)> <!-- (if Original Script Search is enabled) -->
```

```
<!ELEMENT ScriptNameFullName (#PCDATA)> <!-- (if Original Script Search is
enabled) -->
<!ELEMENT IDNumber (#PCDATA)>
```

The format of the XML file may be similar to the following example where we have the full address in Address :

```
<?xml version="1.0" encoding="utf-8" ?>
<InputList>
<Person>
<ClientID>DEMOORG</OrgID>
<ClientID>DEMOID-100</ClientID>
<FirstName>John</FirstName>
<MiddleName>Andrew</MiddleName>
<Surname>SMITH</Surname>
<DOB>13/05/1968</DOB>
<Address>1 Short Street, Sydney, 2000 NSW, Australia</Address>
<Gender>Male</Gender>
<ScriptNameFullName></ScriptNameFullName>
<IDNumber>M1234567</IDNumber>
</Person>
</InputList>
```

This can be simplified using the ISO 3166-1 2-letter country code in Address :

```
<?xml version="1.0" encoding="utf-8" ?>
<InputList>
<Person>
<ClientID>DEMOORG</OrgID>
<ClientID>DEMOID-100</ClientID>
<FirstName>John</FirstName>
<MiddleName>Andrew</MiddleName>
<Surname>SMITH</Surname>
<DOB>13/05/1968</DOB>
<Address>AU</Address>
<Gender>Male</Gender>
<ScriptNameFullName></ScriptNameFullName>
<IDNumber>M1234567</IDNumber>
</Person>
</InputList>
```

Corporates

The batch XML file can be validated against the following DTD.

```
<?xml version="1.0" encoding="UTF-8"?>
   <!ELEMENT InputList (Company+)>
   <!ELEMENT Company (OrgID, EmployerNumber?, ClientID?, CompanyName, IDNumber?,
RegistrationNumber?, Address?)>
   <!ELEMENT OrgID (#PCDATA)>
   <!ELEMENT EmployerNumber (#PCDATA)> <!-- superseded by ClientId --->
   <!ELEMENT ClientID (#PCDATA)>
   <!ELEMENT ClientID (#PCDATA)>
   <!ELEMENT CompanyName (#PCDATA)>
   <!ELEMENT IDNumber (#PCDATA)>
   <!ELEMENT IDNumber (#PCDATA)>
   <!ELEMENT RegistrationNumber (#PCDATA)>
   <!ELEMENT Address (#PCDATA)>
```

The format of the XML file may be similar to the following example where we have the full address in Address :

```
<?xml version="1.0" encoding="utf-8" ?>
<InputList>
<Company>
<OrgID>DEMOORG</OrgID>
<ClientID>DEMOID-C-100</ClientID>
<CompanyName>ABC Corporation</CompanyName>
<RegistrationNumber>12 345 678 012</RegistrationNumber>
<Address>One Alphabet Way, Sydney, 2000, NSW, Australia</Address>
</Company>
</InputList>
```

This can be simplified using the ISO 3166-1 2-letter country code in Address, and the spaces removed from the ABN in RegistrationNumber :

```
<?xml version="1.0" encoding="utf-8" ?>
<InputList>
<Company>
<OrgID>DEMOORG</OrgID>
<ClientID>DEMOID-C-100</ClientID>
<CompanyName>ABC Corporation</CompanyName>
<RegistrationNumber>12345678012</RegistrationNumber>
<Address>AU</Address>
</Company>
</InputList>
```

Common Questions

Batch file not able to be processed

If a batch file is not able to be processed, please check if the following are applicable to your batch file **Encoding and formatting**:

- The file has UTF-8 encoding
- Line breaks for each record is separated by carriage return and line feed e.g. CRLF or \r\n
- Ampersands should be replaced with HTML format e.g. & amp;
- The OrgID in the profile records refers to your own organisation. The header should not be changed.

Should I use Excel or a text editor to view a batch file?

Both options provide different advantages and can be used to complement each other.

Viewing the CSV batch file via a spreadsheet such as MS Excel will provide a quick overview of the contents of the CSV file and if contents are listed under the correct fields or columns. However, it does not provide detailed information on the encoding, or type of line breaks used in the file, or if there are correct number of specified fields in a row. Additionally, Excel may have some limitations on the size of the contents of a cell.

An advanced text editor e.g. *Atom*, *Notepad++*, *Sublime Text*, to name a few, provides detailed insights to the encoding and structure of the CSV file, the explicit number of fields per row, and the ability to control and change the encoding of the file and line breaks. However, it may be a bit more challenging to obtain an overview of the contents compared to a spreadsheet.

Therefore, it is not unusual to use Excel for an initial review of the contents of the batch file. If troubleshooting is required, the use of advanced text editors can be used for more detailed investigation into the batch file.

Custom Watchlist Templates and Samples

MemberCheck supports custom watchlist to enable you to extend the PEP and Sanction screening to include any blacklist or specific lists applicable to your organisation.

The custom watchlist templates for **Individuals** and **Corporates** require separate CSVs due to their different structure and schema.

The sample templates have been provided to assist you in preparing your own files.

Templates

Example	🕁 Download Sample
Custom watchlist for individual profiles	CSV
Custom watchlist for corporate profiles	CSV

Individual Custom Watchlist

The fields in the CSV file for individual entities are as follows:

Field	Required	Remarks
UniqueID	Mandatory	The unique identifier for the entity for tracking within the system.
Names	Mandatory	Name of the entity including variations in spelling and aliases. Supports multiple names.
DOBs	Optional	Full date of birth or year of birth. Supports multiple dates.
Gender	Optional	Gender of the profile.
Addresses	Optional	Registered or known locations associated with the entity. Supports multiple addresses.

LinkedIndividuals	Optional	Other individuals associated with this entity. Supports multiple unique
		identifiers (UniqueID) of profiles defined in the same custom watchlist.

Formatting and Samples

The first row of the CSV contains the header.

Please keep the items in the header and ensure the contents match the sequence of the header items.

Some fields support array of multiple values, for example: Names, Date of Birth, Addresses and Linked Individuals. For multiple values in the array, each set of data should be separated by semicolon (;) and text containing commas (,) should be enclosed with double quotes (").

The first value in the array of multiple values are considered primary data and will be displayed as the main data in the result profile.

Details of supported formats and examples:

Field	Supported Formats	Examples
UniqueID	Up to 10 digits	Unique identifier from 1 up to 10 digits:
		• 1
		• 10001
		• 100001
		• 200001

Names

Up to 255 characters per name.

Supported name formats:

• "Charles, Burns"

• Charles Burns

• - Suharto

Single name:

- "Charles, Montgomery, Burns"
- FirstName,MiddleName,LastName
- FirstName,LastName
- FirstName LastName
- OriginalScriptName

Multiple names:

習近平

For mononymous names, please enter dash (-) for the FirstName and the actual name in the LastName. See example for Suharto in the next column.

- "Charles, Montgomery, Burns; Monty, Burns; Charlie Burns"
- "Jinping XI; 習近平; 近平習"

DOBs Supported date formats: Single date: • DD-MM-YYYY • 20-04-1960 • DD/MM/YYYY • 20/04/1960 • DD MMM YYYY • 20 APR 1960 • YYYY-MM-DD • 1960-04-20 • YYYY/MM/DD • 1960/04/20 • YYYY • 1960 Multiple dates:

- 1960; 1961; 01/01/1961
- "1950-04-01; 1950-04-02"

Gender	Supported gender values:	
		• Female
	• Female	• female
	• Male	• Male
	For "Unspecified" gender, please leave blank.	• male

Addresses	Address contains 6 specific components separated by commas	Single location:
	(,).	• ",,,,,MU"
	The country component is essential to enable screening by Country of Residence. Other components are not	• ",,Notting Hill,London,,GB"
	used in the screening but provide more detailed information for the profile.	• ",213/100 Railway Street,Chatswood,NSW AU"
	Leave the components blank if you do not have information.	• "Building A, 213/100 Railway Street, Chatswood, NSW, 2067, AU"
	Building name	• "Character Building, 742 Evergreen Terrace, Springfield, Oregon,, US"
	Street address	
	• City	Multiple locations:
	State or County	• ",,Port Louis,,,MU; ,,Pretoria,,,ZA; ,,Maputo,,
	Postal or Zip code	• ",,Notting Hill,London,,GB; ,,Canberra
	• Country	ACT,, AU; ,,Arlington, Virginia,,US"
		 "Character Building, 742 Evergreen Terrace, Springfield, Oregon,, US; ,,Sa Angelo,Texas,,US"

Note: To minimise incompatibilities with variations country name spelling, we recommend using the IS 3166-1 2-letter code for country names.

LinkedIndividuals	The unique identifier (UniqueID) of the	Single associated individual:
	individual(s) associated with this entity. Ensure the unique identifier	
	refers to an existing profile in the	• 10001
	custom watchlist.	
		• 10335

Multiple associated individuals:

• 10001;10002;10335

Example of CSV content

1 UniqueID, Names, Gender, DOBs, Addresses, LinkedIndividuals 1001, "Charles, Montgomery, Burns; Monty Burns; Charlie Burns", Male, 01/01/1961, "Character Building, 742 Evergreen Terrace, Springfield, 0regon,,US; ,,Notting Hill,London,,GB",1002;1003 1002, "Liliana, Bancroft;Liliana, Lily, Bancroft;Lily, Bancroft", Female, 1955, ",,,,,US",1001 1003,Larry Burns, Male,1940-01-01;1939-12-31, ",,,Oregon,,US",1001 1004,Clifford Burns, Male,21/04/1980, ",,San Angelo,Texas,,US", 1005, - Suharto; - Soeharto,Male,, ",,,,ID",

Screening for Charles Burns would return the following profile from the sample custom watchlist:

	AKA Charles Montgome	ery Burns				🛓 Download 🖂	🖭 Summary
	SIP (01) Jan 1961						
Decision (Risk): Not Reviewed	Comment:						
General Information	ation						
Categories:	Special Interest Person (SIP) - Custom V	Vatchlist					
🖨 Also Known As							
Full Name					Title		
Monty Burns							
Charlie Burns							
Important Dates	e						
Туре	5			Date			
Date of Birth				01 Jan 1961			
Date of Birth				01 241 1901			
Locations							
Country		City	Address				
United States of Am	erica	Springfield	Character	Building, 742 Evergreen Terrace C	regon		
United Kingdom		Notting Hill	London				
CLinked Individu							
	als						
Full Name			Category		Description		
Liliana Bancroft			SIP				
Larry Burns		:	SIP				

Corporate Custom Watchlist

The fields in the CSV file for corporate entities are as follows:

Field	Required	Remarks
UniqueID	Mandatory	The unique identifier for the entity for tracking within the system.
Names	Mandatory	Name of the entity including variations in spelling and aliases. Supports multiple names.
Addresses	Optional	Registered or known locations associated with the entity. Supports multiple addresses.

Formatting and Samples

The first row of the CSV contains the header.

Please keep the items in the header and ensure the contents match the sequence of the header items.

Some fields support array of multiple values, for example: Names, and Addresses. For multiple values in the array, each set of data should be separated by semicolon (;) and text containing commas (,) should be enclosed with double quotes (").

The first value in the array of multiple values are considered primary data and will be displayed as the main data in the result profile.

Details of supported formats and examples:

Field	Supported Formats	Examples
UniquelD	Up to 10 digits	Unique identifier from 1 up to 10 digits:
		• 1
		• 10001
		• 100001
		• 200001

Names	Up to 255 characters per name.	Single name:
	Supported name formats:	• "AB & C Alphabet Company"
	• CompanyName	• "Alpha, Bravo & Charlie Pty. Ltd."
	OriginalScriptName	• Springfield Nuclear Power Plant
		・ 11111日1日1日1日1日1日1日1日1日1日1日1日1日1日1日1日1日
		Multiple names:
		• "AB & C Alphabet Company; ABC Alphabet Company;

• "China Tobacco Industrial Company Ltd; 圞州烟草"

The Alpha Bet Incorporated; The Company"

Addresses	Address contains 6 specific components separated by commas (,).	Single location:
	The country component is essential to enable screening by Country of Residence. Other components are not used in the screening but provide more detailed information for the profile.	 ",,Notting Hill,London,,GB" ",213/100 Railway Street,Chatswood,NSW,, AU" "Building A, 213/100 Railway Street, Chatswood, NSW, 2067, AU"
	Leave the components blank if you do not have information.	• "Tower A, 1002 Evergreen Terrace, Springfield, Oregon,, US"
	Building	
	Street address	Multiple locations:
	• City	• ",,Port Louis,,,MU; ,,Pretoria,,,ZA; ,,Maputo,,,MZ"
	State or County	• ",,Notting Hill,London,,GB; ,,Canberra, ACT,,
	Postal or Zip code	AU; ,,Arlington, Virginia,,US"
	• Country	 "Tower A, 1002 Evergreen Terrace, Springfield, Oregon,, US; ,,San Angelo,Texas,,US"

Note: To minimise incompatibilities with variations in country name spelling, we recommend using the ISO 3166-1 2-letter code for country names.

Example of CSV content

UniqueID,Names,"Addresses(Building,Street address,City,State,Postal code,Country)" 1001,Springfield Nuclear Power Plant,",,Springfield,Oregon,,US" 1002,"AB & C Alphabet Company; ABC Alphabet Company; The Alpha Bet Incorporated; Alpha, Bravo & Charlie Pty. Ltd.; The Company",",,San Angelo,Texas,,US; Building A, 188 Main Street, Sydney, NSW, 2000, AU; ,818 Cable Street, Parramatta, NSW, 2150, AU" 1003,"China Tobacco Industrial Company Ltd; IMM烟草",",, Kunming, Yunnan Province,, CN"

Screening for ABC Alphabet Company would return the following profile from the sample custom watchlist:

AKA AB & C Alphabet Com	pany	📥 Download 🖂 🖼 Summary	(
SIE			
Decision (Risk): Comment:			
General Information			
Categories: Special Interest E	Entity (SIE) - Custom Watchlist		
Also Known As			
Name			
ABC Alphabet Company			
The Alpha Bet Incorporated			
The Company			
Locations			
Country	City	Address	
United States of America	San Angelo	Texas	
Australia	Sydney	Building A, 188 Main Street NSW 2000	
Australia	Parramatta	818 Cable Street NSW 2150	

Encoding and formatting

For the best compatibility and success of processing the CSV custom watchlists, please ensure you apply the following to your CSVs:

- The file has UTF-8 encoding
- Line breaks for each record is separated by carriage return and line feed e.g. CRLF or \r\n

- Each set of data within multiple-value array should be separated by semicolon (;)
- Values containing commas (,) should be enclosed with double quotes ()

API Integration

API Testing

Most of the API methods require authentication and requires an API Access Key or Bearer token. All API scans performed in the Developer Centre will count towards the Organisation scan count.

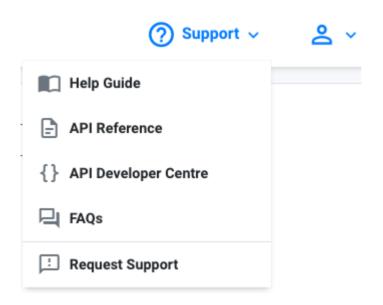
If you need to test the API without impacting on the organisation scan count, please contact your Account Manager or support@membercheck.com with this request.

API V2

API Documentation V2: https://api.membercheck.com/docs/index.html

API Developer Centre V2: https://api.membercheck.com/swagger/index.html

The API V2 documentation and developer centre (Swagger) is also available within the application under the **Support** menu item.



All examples in the API reference documentation refer to the default Demo URL. To send requests to a different environment in a different region, change the URL domain and check that your API key for your account is correct for the specific region and environment.

Default Demo URL: https://demo.api.membercheck.com/api/v2

Default Production URL: https://api.membercheck.com/api/v2

You can find the API domain for your account within the **API Developer Centre**, accessible via the **Support** menu once you have logged in to the web application.



API Keys

The API keys are different for the Demo and Production environments. If you have accounts in both environments, please use the environment specific key to enable your requests to be successfully authenticated and authorised.

For information on generating an API Key for your account or another user account, please refer to the guide in API Keys.

API V1 (Classic) - decommissioned

Sunsetting API Classic V1

The API Classic V1 has been deprecated and decommissioned as of May 7, 2023.

The Classic API V1 documentation is available at the following link for historical reference purposes only:

API Documentation V1: https://app.membercheck.net/docs/index.html

FAQ

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- Reset my password

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Dummy test profiles for trialling services

Unable to recognise my username or password

MemberCheck operates in multiple regions worldwide, giving clients data sovereignty in their chosen locations. Logins for each region are provided via distinct URLs in the account activation emails. These URLs are provided here for reference.

Region	Link
Asia Pacific (Australia)	https://app.membercheck.com
Asia Pacific (Indonesia)	https://app.id.membercheck.com
Europe (Germany)	https://app.eu.membercheck.com
Middle East (Oman)	https://app.z.membercheck.com

Reset my password

When creating and activating a new account, you are prompted to set up a Security Question and Answer. This enables account verification if you need to reset your password later.

If you skip this step and try resetting your password, you may see random security questions as a precaution against brute force attacks on accounts.

Without a Security Question set, you will need your Compliance Officer or MemberCheck Support to reset your password.

Once you regain access, we highly recommend adding a Security Question and Answer for easier self-service password resets.

Screen an individual by the Original Script name

You can search by the Original Script Name (e.g. Arabic, Chinese, Cyrillic, Korean, Japanese, Thai and other non-Latin/Roman scripts). The **Original Script Search or Full Name** is an option that can be enabled by the Compliance Officer for the organisation as an additional search field.

The non-Latin/Roman script name must be entered into the **Original Script Name or Full Name** field to search against the Original Script Name in the watchlist record. There is no script conversion applied to the name fields (First Name, Middle Name, Last Name).

Example of screening by Original Script Name.

Screen a person's Full Name instead of separating by First and Last Name

If you are not able to separate the individual's name by First Name (or Given Name) and Last Name (or Family Name), you can search by the Full Name. Enter the full name into the **Original Script Name or Full Name** field. You can enter the name with the last/family name at the beginning or the end, e.g. XI Jinping or Jinping XI

Example of screening by Full Name.

Original Script Name or Full Name field not visible

If you are not able to view the **Original Script Name or Full Name** field in the **Single Scan** screen for Individuals, it is likely that your organisation settings has not enabled this option. Please check with your organisation's Compliance Officer to check this setting within the **Administration > Organisations** settings.

ADMINISTRATION	Original Script Search/Full Name:
Organisations	🔿 On 🥪 Off
lia) Users	Ignore Blank DOB:

Screen by mononymous names (single names)

Where your customer or applicant has a single mononymous name, you can enter the name into the **Last Name** field. You must enter a dash (-) within the **First Name** field to indicate it is a mononym.

Screening for translated names

There are things that you can do to optimise your screening for translated names. We suggest screening with Close match with a match rate of 80% for names that are translated into English and may have variations of spelling.

Options to reduce the number of false matches in Individual scans

MemberCheck is not able to provide any recommendations on your organisation's scan settings for your AML/CTF obligation. However, you can refer to the following information to assist you with optimising your scan settings to reduce false positives.

As the **Compliance Officer**, it is important to review and set up the scan settings in **Administration > Organisations > Settings** to exclude or filter scans which are not relevant.

The following settings and policies should be reviewed:

Default Country of Residence and Country of Residence Policy for Individual screening

These 2 settings work in combination to enable the system to match the Member's country of residence against the watchlists. Where a member's country of residence is not able to be identified in the Address during a PEP & Sanction scan, the Default Country of Residence defined by the CO will be used. Similarly, you can set the Default Country of Residence to be use in the event the member's address is blank using the option Apply to Blank Addresses.

Default Country of Operation and Country of Operation Policy for Corporate screening

Similar to above, these 2 settings work in combination to enable the system to match the company's country of operation against the watchlists. Where a country of operation is not able

to be identified in the Address during a PEP & Sanction scan, the Default Country of Residence defined by the CO will be used.

Ignore Blank DOB

Enabling this setting will enforce matching against date of birth of the member. This will require a DOB to be entered during PEP & Sanction scanning, and the system will only return results where there is a match against the DOB. Where profiles in the watchlists do not contain DOB, these profiles will not be returned in the results.

Close Name Match Rate

Close Name Match Rate sets the results returned based on the similarity of the names by assigning a percentage where 100% is very close with minimal variations and 1% being somewhat similar. The default Close name match rate recommended by the system is 80%, however the Compliance Officer may specify a different Close Match Rate to be applied for all scans, or leave the closeness of the name matching up to the user during scan. The match rate is only applied to names and does not include date of birth or other data of the profile.

A reasonable close name match rate should be considered during scanning as a low Close Name Match Rate could return large number of results containing all types of variations of the entered name.

For more information on these fields and their impact, please refer to **Customise Scan Settings**.

What does Close Name Match apply to?

The Close Name Match scan type and Close Name Match Rates in PEP, Sanction and Adverse Media screening only applies to the name fields such as First Name, Last Name and Full Name for Latin-based names. Currently, the close matching of names does not include Original Script Name (non-Latin based text e.g. Arabic, Cyrillic, Chinese, Korean etc).

Close Name Match does not include other factors such as Date of Birth or Year of Birth.

What is a Client ID and why is it important

Client ID, formerly "Member Number" for Individuals or "Entity Number" for Companies, is the organisation's unique identifier used to distinguish the individual being scanned (e.g. client

reference, account number or profile name given during scanning). A Client ID is required for recording due diligence decisions, reporting and reconciliation, as well as ongoing monitoring of an Individual.

Similarly, a Client ID is required for recording due diligence decisions, reporting and reconciliation, as well as ongoing monitoring of a Corporate entity.

What if I don't have a Client ID?

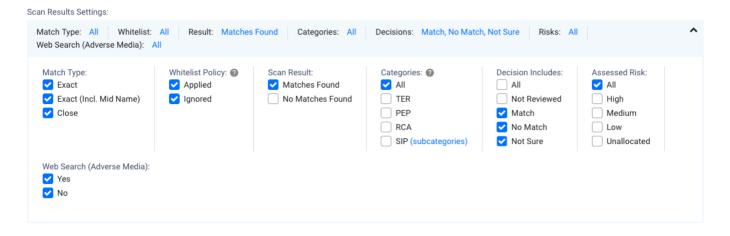
Client ID (e.g. client reference, account number or profile name given during scanning) is the organisation's unique identifier used to distinguish the individual being scanned. It is used for recording due diligence decisions, reporting and reconciliation.

In cases where individuals do not have and never will have a Client ID, such as staff for example, arbitrary Client IDs can be used and prefixed by a letter, or letters, to distinguish them from your regular client base.

In cases where individuals may be allocated a Client ID in the future, such as new clients for example, an arbitrary number should not be allocated. The client identifier that will be allocated to the individual when they become a 'new client' should be used as the Client ID for scanning and tracking purposes. In this way, due diligence decisions will be allocated to the real client identifier and subsequently the whitelist will also be appropriately applied to that Client ID.

View or download a list of matches with specific decisions for audit

You can use a combination of options in the **Scan Result Settings** panel in **Scan Results** to filter the view and download the results for your organisation's record keeping.



- · Go to Scan Results for either Individual or Corporate
- · Specify a date range or leave blank to report on all scans
- Select the Scan Types Batch and Single Scans to ensure you have covered both types of scans
- Select the appropriate **Decisions** options e.g. Match, No Match, Not Sure, Not Reviewed
- To download the <u>screened entities</u>, click the <u>Download</u> button to preview or export the report as an Excel, PDF, Word or CSV file.
- To download the <u>profiles</u> which match the screened entities, click the <u>Download</u> button and select Results Summary Report.

You may be asked to present a record of screening performed and the due diligence conducted for your business. To do so, you can filter and download reports based on the specific decisions of Match and No Match.

What names appear under Also Known As?

This section of the profile record contains AKAs (Also Known As), FKAs (Formerly Known As) and aliases for both Individual and Corporate entity profiles. For Individuals, it may contain aliases, maiden names, variations of spelling of names, and original script names. It contains names which differ partially or completely from the name contained in the primary name fields, or names in addition to the name contained in the primary name fields.

Numerical codes appearing in some of the Original Script Names

For Chinese names, some may include the 'Chinese Commercial Codes' applicable to the name. These codes, which are four-digit numbers from 0000 to 9999, have a one-to-one relationship with the corresponding Chinese characters and are searchable. For example, 5045 6602 1627 is equivalent to 圖近平.

Accessing cached PDFs of adverse media links

URLs to sources and adverse media links can be archived, moved, removed and changed causing broken links in the original URL. Where available, a PDF copy of the article is cached and made available with the date of the captured snapshot. To access this, look for hyperlinked dates in **Date of Capture**.

Where are there multiple dates with hyperlinks for the same article or publication, these are multiple snapshots taken at the various dates indicated.

Sources and Adverse Media		
URL	Category	Date of Capture
https://privycouncil.independent.gov.uk/privy-council/privy-council-members/	PEP	2021-05-31
https://www.wsj.com/articles/afiniti-names-david-cameron-as-advisory-board-chairman-1155930040 0?mod=searchresults&page=1&pos=3	PEP, ID/V	2019-09-27
https://www.afiniti.com/team/david-cameron	PEP, ID/V	2019-09-27
http://www.winstonchurchill.org/about/whos-who/honorary-members	PEP	2016-05-23
http://cartertoneducationaltrust.weebly.com/about-us.html	PEP	2016-05-23
http://www.abdabs-yt.co.uk/	PEP	2016-05-23
http://www.youngepilepsy.org.uk/about-us/who-we-are/president-and-vice-presidents/	PEP	2016-05-23
https://www.epilepsysociety.org.uk/president-and-vice-presidents#.V0LIU_krLIU	PEP	2016-05-23
http://www.parliamentaryrecord.com/content/profiles/mp/David-Cameron/Witney/661	PEP, ID/V	2010-07-21
http://www.parliament.uk/biographies/david-cameron/25752	PEP, ID/V	2010-07-21, 2010-06-24
http://www.number10.gov.uk/news/topstorynews/2010/05/her-majestys-government-49840	PEP	2010-05-21
http://news.bbc.co.uk/1/hi/uk_politics/election_2010/8675705.stm	PEP, ID/V	2010-05-13, 2010-05-12

Tax Haven and Sanction indicators in the profiles

The profiles provide indicators when an individual's primary country of residence or a business's primary country is on the sanction or tax haven lists.

The sanction list is based on FATF's black and grey lists. The tax haven list includes the top 10 countries from the Corporate Tax Haven Index (CTHI) and WorldData.info compiled from:

- FATF: Financial Action Task Force's black and grey lists
- EU: EU List of Non-Cooperative Countries and Territories
- IMF: International Monetary Fund blacklist
- Oxfam: Corporate Tax Havens list

The term 'tax haven' lacks a universally accepted definition, as there is no absolute measure determining when a country qualifies as one. Countries may be considered tax havens if they provide favourable tax conditions that incentivise foreign individuals or companies to shelter assets or income. Though subjective, the designation relies on factors like low or no taxes on foreign earnings, strict bank secrecy laws, and limited transparency requirements. As a result, the distinction remains unclear, as characteristics considered when labelling jurisdictions as tax havens continuously evolve.

No options available to apply due diligence decisions

You will need to have associated a **Client ID** with the Individual or Corporate entity during scans. A Client ID is required if you would like to perform due diligence on the matches returned for both single scans and batch scans.

Once the Client ID is included during the scan, the options to include due diligence decisions with assessed risk levels for matched profiles will be available to you.

Example where an Individual is assigned with a Client ID and another without a Client ID:

Monitor	Client ID	Name (First Middle Last)	Categories	Date	Matches	Due Diligence	Risk H M L
		Paul John BROWN	PEP	May 03, 2021	1		
	2021-PJB-001	Paul John BROWN	PEP	May 03, 2021	1	0 0 1	

If you have applied the Client ID during screening and can verify that the Client ID is assigned to the Individual or Corporate entity, but still unable to view the due diligence options, your user account may not be enabled with Due Diligence Decisions access rights. In this case, please contact the Compliance Officer for your organisation to activate this permission.

Determining if an individual or corporate is a true match or a false match

If you are having difficulty determining if an entity is a true match or a false match:

- Record the Match Decision as "Not Sure" until additional information is provided that enables a more definitive decision to be made.
- Allocate a Risk, either Low, Medium or High, based on the profile. Check to see what activities the entity may have been involved in, in the past. Also check for any current or expired orders.
- Monitor the entity's transactions for a period to determine if any activity is suspicious.
- Based on the above information, conduct enhanced due diligence if you determine that it is required, i.e. "obtain information about the source of wealth or funds of the customer or beneficial owner and take reasonable steps to verify the source of that wealth".
- If still unsure, seek assistance from your compliance and legal team.

If you would like information or assistance to conduct enhanced due diligence (EDD), please reach out to your Account Manager or the team at sales@membercheck.com.

Limit of batch file sizes

The file size upload limit for a single batch file is **30 MB**.

For faster and successful uploads of batch files, especially large file sizes, we recommend compressing the CSV or XML file into ZIP for upload. Each ZIP file should only contain a single CSV or XML file.

Possible reasons for failing batch files

There are 3 supported formats for batch file scanning, **CSV**, **XML** and compressed **ZIP** containing a single CSV or XML file. Batch files can be performed via the MemberCheck web application and via REST API.

Sample batch file templates to get you started

Sample templates of the CSV and XML batch files are available in for your download to help you get started.

CSV format batch files

Refer to the following sections for details and examples of the CSV fields and formatting:

- Individual CSV Batch Files
- Corporate CSV Batch Files

When using CSVs, please take note of the following factors which may invalidate your file:

For Individual batch files:

- · Check that all mandatory fields are included
- A single individual entity should be contained in a single row/line.

Use a text editor to view formatting and invisible characters

You can use Notepad++ for Windows, or Atom for Mac or Linux or alternative preferred text editors to view if the number of fields are correct for each row as well as invisible characters such as new line characters or carriage return characters.

- · Do not add spaces between field separators
- · Remove any trailing spaces at the end of the line/row
- · Do not include footers or blank lines/rows in the file
- Batch files containing diacritics and original script name should be UTF-8 encoded
- Commas are required to separate all fields even if they are blank. There should be a minimum of 7 fields

Record with only FirstName, LastName (no ClientID, MiddleName, DateofBirth or Address)

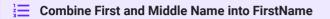
OrgID,,FirstName,,LastName,,

• Multiple names in First Name, Middle Name or Last Name should be separated by a blank space

First Name and Last Name contains multiple names

OrgID,ClientID,Anne Marie,Sarah,Van Hallen,DateofBirth,Address

• First Names and Middle Names can be combined in FirstName, with MiddleName left blank.



OrgID,ClientID,Anne Marie Sarah,,Van Hallen,DateofBirth,Address

Single or mononymous name should be added to the LastName. FirstName should include a dash (-)



• If the Address contains commas (,) to distinguish them from the commas used to separate the fields, the address should be enclosed in double quotes

Multiple lines or commas in Address

OrgID, ClientID, FirstName, MiddleName, LastName, Date of Birth, "7 Railway Street, Chatswood, NSW Australia"

XML format batch files

Refer to the following sections for details of the data type definition to ensure your XML are wellformed and valid:

- Individual XML Batch Files
- Corporate XML Batch Files

RESTful API

If your MemberCheck subscription includes access to API, you can access the RESTful API documentation in **Main Menu > API**. This link is available to all user roles within the organisation.

No option to monitor Individuals and Corporates even though my account has Ongoing Monitoring activated

If your organisation and user account have ongoing monitoring activated and permissions enabled respectively, you will be able to add Individuals and Corporates to the Monitoring List during PEP & Sanction scans. You will need to associate a unique **Client ID** with the Individual or Company during the screening process for Single Scans or Batch Scans. This cannot be added post-screening. Depending on your organisation settings, once the **Client ID** is assigned, the Individual or Company can then be added to the Monitoring List.

Examples of a Single Scan where users are given the option to update the Monitoring List during screening:

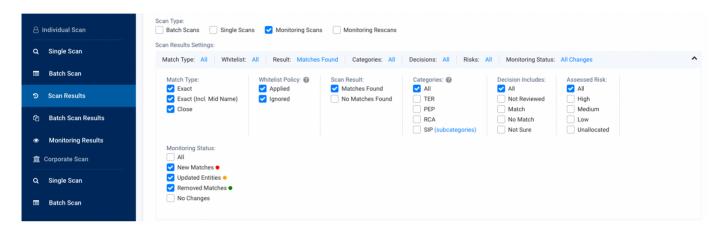
✓ Perform Due Diligence	Member Number/Client ID: 👔
✓ Update Monitoring List	Required Field Note: Enter Client ID to enable Monitoring and Due Diligence for the individual.
✓ Perform Due Diligence	Member Number/Client ID: 🕢
	Required Field
Update Monitoring List 🕐	Note: Enter Client ID to enable Monitoring and Due Diligence for the individual.

Examples where the organisation has preset the Monitoring List option to be enabled or disabled and cannot be changed during screening:

✓ Perform Due Diligence	Member Number/Client ID: 🕐	
_	Required Field	4
Update Monitoring List	Note: Enter Client ID to enable Monitoring a Due Diligence for the individual.	nd
✓ Perform Due Diligence	Member Number/Client ID: 🕜	
_	Required Field	4
Update Monitoring List 🕐	Note: Enter Client ID to enable Monitoring a Due Diligence for the individual.	nd

Changes detected from automated ongoing monitoring

Ongoing monitoring checks for Individuals and Corporate entities in the organisation and suborganisation Monitoring List on a regular basis. Any changes in the profile information may trigger a new match, an update to the match, or removal of a match. These are reflected in the monitoring status such as a New Matches, Updated Entities or Removed Matches and are reported in the **Scan Results and Monitoring Results** screens.



Notification of detected changes via email and API Callback

You may select the methods to receive notification of detected changes. Supported methods are email and API callback URL. By default, email notification is enabled, and can be switched off.

Notifications can be sent via **email** to the Compliance Officer or the Organisation Email based on the preference in **Administration > Organisations > Details > Send Scan Notification Emails to**.

Notifications can also be sent via **API** through the callback URL defined in the **Administration > Organisations > Monitoring Settings**.



The specified callback URL must be available via the GET method and should not require authentication.

You can specify a URL for the MemberCheck system to notify you via API for any detected changes.

The following parameters will be included in the callback URL query:

• ClientId: The Client ID (unique identifier) of the monitored entity.

- entityType: The type of monitored entity. It could be Individual or Corporate.
- type: Type of detected change. It could be one of Added, Updated, or Deleted.
- scanId: The scan identifier is used to retrieve details of the monitoring scan.

For example, if the callback URL is set to https://yourdomain.com/api/notification, the returned callback URL may look like:

- https://yourdomain.com/api/notification?clientId=ID.
 1150&entityType=Individual&type=Updated&scanId=1022922
- https://yourdomain.com/api/notification?clientId=ID.
 428&entityType=Corporate&type=Added&scanId=229215
- https://yourdomain.com/api/notification?clientId=ID.
 350&entityType=Corporate&type=Deleted&scanId=229210

If you are using **API v2**, use **scanld** in GET /api/v2/member-scans/single/{id} or GET /api/v2/corp-scans/single/{id} for Individual and Corporate entities respectively.

If you are using **API v1**, use **scanld** in GET /api/v1/member-scans/single/{id} or GET /api/ v1/corp-scans/single/{id} to retrieve a summary of the result, and subsequently use the **resultId** in GET /api/v1/member-scans/single/results/{resultId} and or GET /api/v1/corp-scans/single/results/{resultId} to retrieve detailed information of the profile.

Enable Ongoing Monitoring for my account

Ongoing Monitoring is an additional service in MemberCheck. This is activated during enrolment as part of the subscription agreement.

If you already have an account and would like to activate this service, please contact your Account Manager or at sales@membercheck.com.

Monitoring Scan vs Monitoring Rescan

There are two types of monitoring scans:

- **Monitoring Scans** detects changes in monitored entities against the frequently updated watchlists on a regular basis and displays the differences in the watchlist profile from when the ongoing process schedule is last run.
- **Monitoring Rescans** runs on the anniversary of the subscription renewal to scan the monitored entities against the entire watchlist database and returns matches found. This process does not detect and highlight changes in the profiles returned.

The difference between a Monitoring Scan and Monitoring Rescan is the former checks the entities in the Monitoring List against smaller and regularly updated profiles that are updated, newly added or removed from watchlists. The latter checks the entities in the Monitoring List against the entite database watchlist.

You may find that Monitoring Rescans have picked up more matches whereas the Ongoing Monitoring Scan did not. This would be due to profiles that exists in the database but are not new or updated recently to trigger the ongoing monitoring detection mechanism.

Therefore, New Matches, Updated Entities and Removed Matches only applies to Monitoring Scans whereas these statuses are displayed with - for Monitoring Rescan activities.

Date î↓	Total Individuals Monitored	$^{\uparrow\downarrow}$ Individuals Checked	^{↑↓} New Matches	$\uparrow\downarrow$ Updated Entities	1 Removed Matches	^{↑↓} Status ^{↑↓}
Jul 01, 2022	7	7 (Rescanned)		-	-	Completed
Jun 14, 2022	7	1	0	1	0	Completed
Jun 11, 2022	7	1	0	1	0	Completed
Jun 10, 2022	7	1	0	1	0	Completed
Jun 08, 2022	7	2	0	1	0	Completed

Example below displays both Monitoring Scan and Monitoring Rescan activities:

List of countries supported for ID Verification

We are continually expanding the scope of countries supported by ID Verification and biometric verification.

The current list of countries are:

Country	Country Code	Pre-registration Required?
Australia	AU	Optional
Austria	АТ	No
Brazil	BR	No
Canada	CA	Yes
China	CN	No
Denmark	DK	No
Finland	FI	No
France	FR	No
Germany	DE	No
India	IN	No
Italy	IT	No
Mexico	МХ	No
Netherlands	NL	No
New Zealand	NZ	Optional
Norway	NO	No
South Africa	ZA	No
Spain	ES	No
Sweden	SE	No
Switzerland	СН	No
United Kingdom	GB	No

United States US No

Country sources that require pre-registration can be applied online via MemberCheck. Country sources where pre-registration is indicated as Optional would enable you to have access to additional data sources, but is not mandatory to get started. Please enquire with your Account Manager or sales@membercheck.com for further information.

Removal of countries with poor pass rates

The following countries have been removed from the list for document verification due to poor pass rates:

- Jun 23, 2023: Hong Kong (HK)
- Apr 10, 2024: Singapore (SG)

Watchlists coverage for PEP & Sanctions scan

Please refer to Sanction Source List for a comprehensive list of sanction, regulatory and law enforcement source lists covered by the system.

This list may not be exhaustive. Should you have any questions about the coverage of specific lists, please reach out to support@membercheck.com.

Change email recipient for scan notifications

Scan related activities and notifications are emailed to the Compliance Officer by default. To change this setting, the Compliance Officer can specify an alternate email address to receive scan notifications.

To do so, the Compliance Officer should change the preference to select **Send Scan Notification Emails to Organisation** and enter the preferred email address in **Administration > Organisations > Details**.

Email:	Send Scan Notification Er	mails to:
	Compliance Officer	🕑 Organisation

The Email field can accept a single email address only. If you would like to have multiple recipients, we recommend that you have a distribution mailing list or shared mailbox set up within your organisation email service.

Please note, scan notifications cannot be switched off.

Change of the parent Organisation's Compliance Officer

Please have the director of the company, with the **director's role and company signature**, email MemberCheck Support (**support@membercheck.com**) to authorise the change of Compliance Officer. The following details should be provided in the email:

- 1. Authorisation to change Compliance Officer
- 2. Confirmation to deactivate or change the role of the outgoing Compliance Officer
- 3. Full name and email address of the new Compliance Officer.

If the outgoing Compliance Officer user account is to be retained, the role will be changed to Advanced User .

Dummy test profiles for trialling the services

There are no available preset dummy data which can be used within the trial environment, however we can offer the following suggestions to preview the various services offered.

PEP and Sanctions

To trial the **PEP & Sanction** screening service, we would recommend testing with a well known political figure or special interest person, such as the president or prime minister of your country to sample the data.

Ongoing Monitoring

To sample the ongoing monitoring detection, we would recommend testing with an entity that is trending in the current news which are highly likely to generate adverse media and sanction list updates.

Customer Identity Verification

As of Dec 7, 2022, dummy profiles for use in the trial service for identity verification are no longer available. This change will shift the trial service to be more aligned with the production service.

You can request for a temporary trial account on the **MemberCheck Demo** environment to preview the service via the web application and API.

If you would like to trial any of these services, please contact your MemberCheck Account Manager or support@membercheck.com.

Purther Assistance

If you have any question which are not covered in this help site, please email us at support@membercheck.com.

Supporting Documentation and Resources

Watchlists and Methodologies

	Document	Description
PDF	Sanctions Source List	Source list of Sanctions covered by MemberCheck.
PDF	Financial Regulatory and Law Enforcement Source List	Source list of Financial Regulatory and Law Enforcement covered by MemberCheck.
PDF	Approach to defining PEPs, Business and SOEs	Approach to the definition of Politically Exposed Persons (PEPs), Businesses and State Owned Enterprises (SOEs).
PDF	PEP Methodology: Approach to defining PEPs	Detailed methodology to the definition and tiers for Politically Exposed Persons (PEPs).

Videos

This video gives an overview of ID Verification options of running the verification on behalf of a customer, or sending the link to the customer via email or SMS for self-completion.

Release Notes

Release 9.5

Released: Mar 17, 2024

Change	Application Section	Description
Feature	Dashboard	Provide visibility into the scan usage for the organisation, with an overview of the breakdown of the major services used.
Feature	Organisation Administration	Compliance Officers can now set standardised High, Medium, Low risk level recommendations for all profile categories and subcategories under the new tab Risk Settings tab. These pre-configured risk levels are displayed during the due diligence workflows to guide - but not enforce - assessments organisation-wide.

Release 9.4.3

Released: Mar 10, 2024

Change	Application Section	Description
Enhancement	Scan Results - Individual & Corporate	Official Lists within the entity profile now include the Status of the sanction lists in the web interface, which can contain both current and former states. The API updated to include the former state (false).
Enhancement	Single Scan - Corporate	Our business check service for KYB now supports the jurisdiction of Malta .
Change	Scan Results - Individual & Corporate	Include Google web search results in PEP & Sanction result report to provide supplementary adverse media information.
Change	Single Scan, Batch Scan, Scan Results - Individual & Corporate	UI label change from Match Type to Name Match Type to clarify the scope of close match screening to the name.

Fix	Administration - Organisation	Fixed time zone mapping on selection of Country in the drop down list for Organisation profile details.
Fix	Batch file validation	Fixed an error with incorrect line terminators (must be CRLF (ASCII $r n$) instead of LF (ASCII n), preventing any lines from being recognised during the batch file import process.

Release 9.4.2

Released: Feb 17, 2024

Change	Application Section	Description
Enhancement	Batch Scan - Individual & Corporate	Duplicate entries and Client IDs in batch files are detected and displayed in the batch file preview before scanning. If the batch validation setting is turned off, duplicate entries are ignored and excluded from scanning.
Enhancement	Organisation administration	Compliance Officers are able to delete user accounts and organisation accounts which are unused or have no historical scan activities.
Change	General	The fuzzy name matching process is now separated from Elasticsearch to provide greater control and improve performance of `Close` match scans for batches and ongoing monitoring.
Change	Single Scan Results, Batch Scan Results - Individual & Corporate	`Tax haven` and `Sanctioned` jurisdiction indicators have been expanded to cover other aspects of the profile. These now cover the person's primary location and nationality, and for corporates, the primary and registered locations.

Change	Single Scan Results, Batch Scan Results - Individual & Corporate, Administration Organisation	Update country list names to reflect latest standard ISO 3166-2. Note: The common names North Korea (KP) and South Korea (KR) have been retained.
		 Removed: Abkhazia, South Ossetia, Tibet, Turkish Republic of Northern Cyprus, Kosovo, Netherlands Antilles, Serbia and Montenegro, Macedonia.
		 Added: Åland Islands (AX), Bonaire, Sint Eustatius and Saba (BQ), French Southern Territories (TF), North Macedonia (MK), United States Minor Outlying Islands (UM)
Fix	Single Scan Results, Batch Scan Results - Individual & Corporate	Improved handling of malformed URLs in Adverse Media source links.
Fix	Single Scan - Individual & Corporate	Fix for **Country** drop down lists which were not loading in some instances.

Release 9.4.1

Released: Dec 23, 2023

Change	Application Section	Description
Change	Single Scan Results, Batch Scan Results - Individual & Corporate	Scope of tax haven countries limited to top 10 most notorious based on the Corporate Tax Haven Index (CTHI).
Change	Single Scan Results, Batch Scan Results - Individual	Documentation for tax haven indicator for individuals have been corrected to refer to the "primary country of residence" instead of "country of nationality".
Fix	Monitoring Results - Corporate	Preview and download of reports for Corporate monitoring results have been fixed to enable reports to be generated and downloaded.

Release 9.4

Released: Dec 10, 2023

Change	Application Section	Description
Feature	Single Scan - Corporate	Business check service for Know Your Business (KYB) and Ultimate Beneficial Owner (UBO) verifications. Search for a company and select from available registry documents for KYB verification. Optionally, request for the company enhanced profile containing detailed company information, associated directors, shareholders and ultimate beneficial owners. These may incur additional charges and you are only charged for the specific information requested.
Feature	Reports	New report for KYB and UBO activities with a list of requested documents or UBO requests, and the associated costs and status of document delivery.
Feature	Single Scan Results, Batch Scan Results - Individual & Corporate	Display new indicators where an individual's country of nationality or a business's primary location has operations in countries considered as tax haven or sanctioned , based on WorldData.info data compiled from various sources including FATF, IMF, EU and Oxfam.
Enhancement	Menu bar	New Video link in the top right menu. Links to a library of "how-to" videos with more in-depth details of various features of the application.
Feature - Experimental	Single Scan Results, Batch Scan Results - Individual & Corporate	Integration with OpenAI ChatGPT for analysis of individual and corporate profiles. This is currently available to a limited number of clients and will be made available to a wider scope of users in due time.
Change	General	Improve cache management in the database.

Release 9.3.5

Released: Oct 1, 2023

Change	Application Section	Description

Feature	Single Scan, Batch Scan - Corporate	Supports wildcard (*) search for partial names e.g. Bank of Ame* can return results of Bank of America, Bank of America Corporation, Bank of America Investment Services etc.
Feature	Single Scan, Batch Scan - Corporate, Organisation administration	Expand list of default company stopwords and the ability for organisations to manage their own stopwords. Compliance Officers can manage this in Organisation Settings .
Enhancement	Organisation administration	Expand custom watchlist to enable the Compliance Officer of a suborganisation to upload and manage their own Custom Watchlists. This was previously limited to the root parent organisation to manage for all suborganisations.
Enhancement	Scan Results - Individual	Remove case-sensitivity when searching for Latin-based text in Full Name search field in Scan Results - Individual Search .
Enhancement	General	Support for Arabic language within the web user interface.
Fix	Single Scan, Batch Scan - Corporate	Web interface updated to reflect the minimum company name length supported in API of 1 character.
Fix	Organisation administration	<i>Applies to Oman service only.</i> Fix for custom watchlist administration where the list was not able to be removed for the organisation.

Release 9.3.4

Released: August 6, 2023

Change	Application Section	Description
Feature	Single Scan - Corporate, Batch Scan - Corporate	Inclusion of text-to-number translations for company profiles to expand the variation of company name screening when using `Close` match. For example, a company name on the watchlist "Company 55 Limited" can be found using `Close` match type with "Company Fifty Five Limited" or "Company Fifty-Five Limited".
Enhancement	Data Management	Added new option for more granular data deletion of single scan results for Individuals and Corporates. This option is available to Compliance Officers only.

Change	User Management	Added validation during user administration management to prevent orphaned user accounts when not linked to any organisation. All users must be assigned to at least 1 organisation. This feature is available to Compliance Officers only.
Fix	Data Management	Running data management process to remove large number of scan results and whitelist data sometimes returned timeout errors. Fix to improve efficiency of process.

Release 9.3.3

Released: June 25, 2023

Change	Application Section	Description
Feature	Single Scan, Batch Scan - Individual & Corporate	Introducing Jurisdiction Risk ratings. Opt-in to include this information during single scans or batch scans to view the technical compliance and effectiveness ratings for relevant countries based on FATF recommendations.
Enhancement	Single Scan - Individual, Batch Scan - Individual	New field ID Number to enable screening with an identifier (e.g. Passport Number, National ID, VAT/Tax Number).
Enhancement	Single Scan - Corporate, Batch Scan - Corporate	Replaced the Address field for corporate scans with Country of Operation (Address) drop down list to enable screening for country of operation or registration using a standard input. For batch files and API requests, the full address of the corporate entity is still accepted but only the country name or country code (ISO 3166-1 2-letter code) will be used for screening.
Enhancement	Group Activity Report	Added a search field to quickly find an organisation to generate a report. This is useful for multi-level organisations or for resellers managing multiple organisations where the list can be long.
Fix	Scan Results - Corporate, Batch Scan Results - Corporate	Filtering by SIE subcategories sometimes returned no match found for existing profiles. This now correctly displays the filtered profiles.

Fix	Scan Results, Batch Scan Results	Improve handling of malformatted URLs in Sources and Adverse Media for PEP and Sanctioned profiles for individuals and
		companies.
		Malformatted URLs may not be able to be fixed for existing links,
		however, these can be reviewed on a case by case basis.

Release 9.3.2

Released: May 28, 2023

Change	Application Section	Description
Enhancement	Single Scan - Corporate, Batch Scan - Corporate	Improved corporate screening by incorporating fuzzy matching for better searchability of name spelling variations.
Enhancement	Batch Scan - Individual & Corporate	Batch scan workflow includes a preview of the formatting of the batch file before scanning. This applies to the web UI only.
Enhancement	Scan Results Reports	New screenings for PEP and sanctions will now show watchlist categories in reports for better auditing.
Enhancement	ID Verification	Display completion timestamps for Quick ID and FaceMatch verifications in the web UI, reports, and API for reference.
Enhancement	Reports	Reports now feature a modern design consistent with the web interface, incorporating additional PEP, Sanction, and Adverse Media information from version 9.3.1 .
Change	Compromised Information report	Separated the Compromised Information report from the PEP, Sanction, and Adverse Media scan result report for improved clarity.

Release 9.3.1

Released: May 7, 2023

Change	Application Section	Description

Enhancement	Watchlist data	PEP, sanction and adverse media profiles expanded with
		 additional details for PEP roles, publication information of adverse media sources, official lists and location types
		 support for multiple images of the individual or corporate entity, where available.

Enhancement	Single Scan - Corporate, Batch Scan - Corporate	Include close match rate threshold to enable adjustment of the closeness of screening of names, ranging from `100`% (almost exact names) to `1`% (somewhat similar sounding names).
Enhancement	Single Scan - Corporate, Batch Scan - Corporate	Improve search by business registration/reference number to return more targetted results and reduce false matches.
Enhancement	Single Scan - Individual, Batch Scan - Individual	Adjustment to the fuzzy matching algorithm to improve relevance and reduce false matches for name screening.
Change	Monitoring List	A limit of `10,000` rows applied to the web interface text area for bulk removal of Monitoring List entities. This does not apply to the API requests, which is dependent on existing API rate limits in the service.
Change	Reports	Reports generated in the Demo environments have been restricted to PDF format and highlights the use for trial purposes only.
Fix	Organisation Activity Report	Fix scan count for PEP & Sanctions service. IDV scan counts were previously combined within Individual Scans section of the report.

Release 9.3

Released: February 26, 2023

		Change	Application Section	Description
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Enhancement	Watchlist data	The database for PEP, sanctions and adverse media profiles have been expanded to contain more detailed information. The API has been updated to include the additional information. Please refer to the API Change Log in this Help Guide, or the relevant API documentation for details. The web user interface will be further enhanced in the coming months to reflect the new information and structure.
Enhancement	Single Scan, Batch Scan, Scan Results, Batch Scan Results, Organisation List Access	Inclusion of a new category for "Profile of Interest" (`POI`). This category will be enabled by default in the organisation List Access tab.
Enhancement	Single Scan, Batch Scan, Scan Results, Batch Scan Results, Organisation List Access	Inclusion of a new subcategory, "Reputational Risk", under Special Interest Person (`SIP`) and Special Interest Entity (`SIE`). This subcategory will be enabled if you have selected `SIP` or `SIE` in the organisation List Access tab.
Enhancement	Scan Results - Individual, Batch Scan Results - Individual	Profiles where multiple dates for the same event e.g. date of birth, deceased dates etc are displayed in the Important Dates section.
Enhancement	Scan Results, Batch Scan Results	Sources and adverse media categories have changed and includes `Profile of Interest` and `Reputational Risk Exposure`. `ID/ V` is now `Identity`.
Enhancement	Scan Results, Batch Scan Results	A new section, Identifiers , lists a variety of ID numbers and unique IDs recorded for the individual or corporate entity. These IDs were previously within the general notes in Further Information . These identifiers include business registration numbers, OFAC unique IDs, VAT/Tax numbers, BIC numbers, IMO numbers etc.
Enhancement	Single Scan - Corporate	Change in the Corporate scanning to take advantage of the new identifiers. Entering a Registration Number during corporate screening will exclude all profiles which do not have an identifier, or if the identifier does not match from being returned as a potential match. This will produce more targetted results and reduce false matches.
Enhancement	General	Service and product updates will be visible in the new Notifications section in the top menu. This central area enables web users to view and manage messages relating to the service.

Change	Scan Results, Batch Scan Results	The Enter Date for a profile has been replaced by Last Reviewed which provides the date the profile record was last reviewed or updated.
Fix	Monitoring List	Bulk removal of monitoring items from monitoring list fixed. This was previously displaying an error when more than 25 items were in the request.

Release 9.2.1

Released: February 12, 2023

Change	Application Section	Description
Feature	Compromised Data check	Enter an individual's email address during PEP, sanction and adverse media screening to check if the member's data has been compromised in known data breaches.
Enhancement	API	IDV - API expanded to enable document verification (ID Check), or biometric facial matching (FaceMatch), or both. Previously FaceMatch could only be performed together with an ID Check.
Enhancement	API	IDV - API expanded to enable email of the verification request to individuals. Previously, individuals could only receive SMS of the verification link.
Change	IDV	If the process to run the FaceMatch verification on behalf of the individual on the web application was interrupted, the FaceMatch status was previously flagged as Pending. This is now changed to Incomplete to more accurately reflect the status.
Change	Scan Result reports, API	For scans with IDV only screening, null references to the irrelevant PEP and Sanction labels have been removed to clean up the reports and response body in the API.
Fix	Monitoring Results	Viewing of historical profiles which have been removed from the watchlist database in some circumstances were returning an error. Correct display of the profile details of the removed entities.

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Change	Application Section	Description
Fix	Monitoring Results	Profiles which were marked as 'removed matches' only in ongoing monitoring were not displaying the details of the profile. These were previously displaying "individual not found" in profile details.

Release 9.2

Released: December 10, 2022

Change	Application Section	Description
Enhancement	Single Scan	IDV - Expanded to enable document verification (ID Check), or biometric facial matching (FaceMatch), or both. Previously FaceMatch could only be performed together with an ID Check ^{**} . <i>See note below</i> .
Enhancement	Single Scan	IDV - Added capability to email customer identity verification to individuals, as well as running the document verification on the individual's behalf. Previously, individuals could only receive SMS of the verification link ^{**} . <i>See note below</i> .
Enhancement	Scan Results	IDV - Images of biometric facial matching and documents included in the scan results for review and verification.
Enhancement	Single Scan, Batch Scan, Organisation Administration	New option to enable inclusion of specific jurisdictions or countries for PEP screening. Previously, there was only the option to exclude specific jurisdictions for PEPs. This is configurable within the organisation administration settings.
Enhancement	Administration	Automated deactivation of Organisation and associated user accounts upon expiry or termination of subscription. The Compliance Officer of an organisation will receive an email to notify of deactivation.
Enhancement	API	Inclusion of a liveness check for the API service which will enable clients to easily check the liveness and status of the API service. Please refer to the API Reference documentation for details at https://api.membercheck.com/docs/index.html?#membercheck-api- health-check.

Change	Application Section	Description
Change	Single Scan - Individuals	Changes to the screening workflow to improve and simplify the selection of services before commencing screening, in anticipation of new services to be introduced in the near future.
Change	Single Scan, Batch Scan	Close Match - Addition of phonetic matching algorithms to improve the relevance and fuzzy matching of names for Individual entities.
Change	General	Various improvements and optimisation within the application to improve responsiveness.

** Note: This is currently only available via the Web UI. API functionality will be made available soon.

Release 9.1.2

Released: October 1, 2022

Change	Application Section	Description
Enhancement	General	Support for French language within the web user interface.
Enhancement	Organisation Administration	Additional options for frequency of Ongoing Monitoring, Daily, Weekly, Fortnightly, Monthly, Quarterly and Semi Annually (see Note below).
Change	User Administration	Increase number of organisations able to be assigned to a user account.
Change	General	Various label changes to the UI to improve comprehension of features.
Fix	Monitoring Results	Monitoring Rescan activities can now be viewed within Monitoring with updates if there are updates resulting from the annual rescan.
Fix	Batch Scan	Improve error handling of CSV batch files that contained headers only without any individual or corporate screening contents.

Change	Application Section	Description
Fix	Scan Results	Fix to display flags for some nationalities which were not appearing in the profile of the matched results.

i Changing the ongoing monitoring frequency

Note: Contact your Account Manager or support@membercheck.com if you would like more information on changing the frequency of the ongoing monitoring service for your organisation account.

Release 9.1.1

Released: July 23, 2022

Change	Application Section	Description
Enhancement	Scan Results	Expand downloadable Results Summary Report to include unique client reference, Client ID .
Change	Scan Results	Updated message prompt when downloading Results Summary Report to clarify the use of the email address in lower case as the password for secured ZIP file.
Change	Single Scan, Batch Scan	Scanning by First Name and Last Name by Close Match previously returned results where First and Last Names were interchanged to return potential matches where the order of the names were uncertain or may vary. This has been changed to only display results in the specific order as entered. Where the order of names for First and Last Name is uncertain, enter the name into Full Name field instead for an expanded search for greater potential matches.
Change	Single Scan, Scan Results	Close match scanning of names which exactly match the names entered for Individuals are now displayed at the top of the list of results for improved visibility of returned results.
Change	New User Account	New User accounts created on login will be prompted to specify a security question and answer, which are used for verification during password reset. This is currently optional but is highly recommended that users complete this process.

Release 9.1

Released: May 15, 2022

Change	Application Section	Description
Enhancement	Due Diligence Decisions	All due diligence decisions including Decision, Risk level and Comments are displayed in all reports containing due diligence decisions. Previously all Comments and only the latest Decision and Risk levels were retained and displayed
Enhancement	Scan Results	Ability to directly report issues or questions relating to profile details of Individuals or Corporates to MemberCheck Support team to improve quality of data in the watchlists. Predefined reports include profile data incompleteness or inaccuracies, request for more detailed information of a profile, or reasons for profile being listed in the watchlists
Enhancement	General	Resellers of MemberCheck are able to advise if they would like to display their logo in the main menu of the application. Only horizontal/landscape logo designs are supported at the moment
Fix	Individual - Single Scan, Batch Scan	Fix for Close match screening of mononymous names. This was previously unable to return results. Exact matching for mononymous names is unaffected
Fix	Individual - Single Scan, Batch Scan	Changes to Full Name search to reduce false matches and improve relevance. All names entered in Full Name will search for occurrences of all the names entered. Note: Screening by Full Name with Exact or Exact (incl. Mid Name) match will return the same results as full name does not differentiate the Middle Name
Fix	Monitoring List	Enable CSV download of large volumes of entries within the Monitoring List. The Download CSV button was previously erroring for downloads of over 1 million entries

Release 9.0

Released: December 11, 2021

Change	Description
Enhancement	Support partial search on First Name of an individual. Where only initials are available, use an asterisk (*) after the initial e.g. K* . For partial or incomplete first names, use an asterisk after the name prefix e.g. Ken*
Enhancement	Expand Results Summary Report to include the latest due diligence decisions. This report in CSV format is available for both single and batch scans for Individuals and Corporates
Enhancement	IDV - Detect and warn of duplicate requests for ID verification of the same name within 24 hours
Enhancement	Organisation Administration - Support for Reseller organisations. Compliance Officer of a reseller organisation can manage and track the Subscription Start Dates and Termination Dates of their clients (suborgs)
Enhancement	System notifications - Important account information such as subscription renewal reminders are automatically sent out to the Compliance Officer of the root parent organisation on behalf of the Account Manager
Enhancement	Various enhancements and optimisation in the backend databases to improve scan response time and retrieval of scan results
Change	The default HTTP 404 error page has been given a facelift with helpful links to help the user navigate back to the site and help guide
Fix	Organisation User management - Remove irrelevant message displayed within User administration list where no users are assigned

Release 8.4

Released: September 25, 2021

Change	Description
Feature	Extend PEP & Sanction screening to support Custom Watchlists . Create one or more custom watchlists by uploading CSV files of Individual and Corporate profiles via List Access .
Enhancement	Activity Reports include separate Web Search (adverse media) scan activities to provide more information for reporting.

Change	Description
Enhancement	New status Pending for user accounts which have not yet completed the account set up to differentiate from the default status of Active users.
Enhancement	Within user's Profile screen, change button label for API Access Key from Reset to Generate for clarity of function. Inclusion of a Copy button to enable ease of copying of the API Access Key.
Enhancement	Unsaved settings detected in Administration and Profile screens will prompt to confirm to discard changes to minimise loss of configuration changes.
Change	Email notifications of scan activity and system reminders will be sent from donotreply@membercheck.com instead of admin@membercheck.com.
Fix	Ongoing monitoring change highlights extended to include changes detected in the addition or removal of cached URLs in Date of Capture of the adverse media.
Fix	Fixed possible minor variation where a large number of scan results are returned for Close match type scans performed with Full Name search.

Release 8.3.1

Released: September 4, 2021

Change	Description
Enhancement	Ability to download a report immediately for Single Scans which do not return matches.
	Additional message displayed in results panel where no results are found for combined screening of PEP & Sanction and web search.
Fix	Various fixes and changes to the backend for Log reports.

Release 8.3

Released: August 29, 2021

Change	Description
Enhancement	Support secure exporting of additional report containing summary of profiles returned for Single and Batch Scans. The CSV report is compressed and downloadable in a password protected ZIP file. Password is the email address of the user who generated the report. Report is available for download as Results Summary Report .
Enhancement	Reports section has been updated to simplify the selection of reports and includes descriptions to improve usability.
Enhancement	Improve the relevance of web search results returned for Google searches.
Change	Email address validation expanded to support additional top level domains.
Change	Email notifications of scans results sent from the Modern UI has changed in the display order. Links to the Modern UI is displayed before Classic UI.
Fix	Full Report and Exception Report of batch results have been cleaned up to display the number of profiles in the major categories of PEP, RCA, SIP, SIE.
Fix	Various fixes to the validation of XML batch files.

Release 8.2

Released: August 15, 2021

Change	Description
Feature	Option to extend PEP and Sanction screening to include a web search on Google for adverse media for Single Scans . Option is available within Scan Settings panel. API - API clients can enable this setting with the new optional property includeWebSearch.
Enhancement	IDV - New verification source for Singapore.
Enhancement	Added option to quickly generate a suggested new Client ID (previously Member Number and Entity Number) during Single Scans. This is available within the UI only.

Change	Description
Enhancement	Inclusion of a document containing source lists used for PEP & Sanction screening within the organisation List Access.
	The same document is also available in this help guide Resources section.
Change	Relabel fields Member Number and Entity Number in Individual and Corporate Scans to Client ID to reflect the purpose of the field more accurately.
	API - a new separate property clientId is available and recommended for use over the existing properties memberNumber and entityNumber which will be deprecated in the future. These however will continue to be available until further notice.
Change	Protect users from over clicking buttons and performing duplicate tasks by displaying a progress icon within the pressed button.
Change	Protect users from processing duplicate batch scans. If the same batch file name is identified as being scanned within the last 12 months, a prompt is displayed for the user to proceed or cancel.
	API - API clients are able to set if duplicate batch file names are allowed to be processed with the new optional property allowDuplicateFileName .
Change	We have received positive and encouraging feedback on the application and are happy to remove the "PREVIEW" status from the modern interface.
Fix	Error in handling new user account setup after expiry of the registration link.

Release 8.1.1

Released: July 18, 2021

Change	Description
Enhancement	Support monitoring notifications of detected changes via API callback URL defined by the Compliance Officer.
Enhancement	Distinguish monitoring rescan activities in Monitoring Results.

Change	Description
Change	Change "monitoring with updates" filter to only display and notify activities with new, updated or removed results. Changes in Monitoring with updates filter in Monitoring Results and trigger for ongoing monitoring notifications.
Change	Update of icons to reflect the updated modern user interface including browser favicons, due diligence icons in Reports, and light and dark themes.
Fix	Error in allowing multiple COs to be assigned to suborganisations causing multiple suborganisations to be displayed in Organisation list. Fix to enforce single CO per suborganisation.
Fix	Error in sending Monitoring Rescan Emails if no Corporate entity exists in Monitoring List.

Release 8.1

Released: June 27, 2021

Change	Description
Feature	Identity Verification includes biometric face matching, an optional feature in Single Scan.
Feature	Actively monitored entities will be rescanned on first day of renewed subscription.
Feature	Ability to bulk remove multiple entities in Monitoring List .
Enhancement	Display watchlist categories for new scans for scope of PEP & Sanction scan by expanding the scan settings in Single Scan .
Enhancement	Organisation subscription and renewal dates displayed in Organisation details.
Enhancement	API - First release of the new version of API v2 to integrate with modern UI. API Reference and Developer Centre can be accessed via the Support menu item.

Release 8.0.1

Released: June 6, 2021

Change	Description
Feature	Screen for both PEP & Sanction and ID Verification with a single click within Single Scan.
Feature	Option to select specific nation of Australia and New Zealand for targetted sanction scans within List Access.
Feature	ID Verification now includes China as an additional source. Supported countries: Australia, New Zealand, Austria, Brazil, Canada, China, Denmark, Finland, France, Germany, India, Italy, Mexico, Netherlands, Norway, South Africa, Sweden, Switzerland, United Kingdom and United States.
Enhancement	Option to preview Reports before downloading as PDF, Word or Excel format.
Change	Hide columns in Scan Results where no data is available for the page view.
Fix	User login times to reflect organisation timezone.
Fix	Enable creation of suborganisations for client accounts where monitoring is not enabled.
Fix	Fix display of original script text in PDF reports. Previously displaying "box" symbols.

Release 8.0

Released: May 9, 2021

Change	Description
Feature	Improved and modernised user interface.
Feature	Supports screening by Full Name for PEP & Sanction.
Enhancement	IDV - Countries for ID Verification now extends beyond Australia and New Zealand to include Austria, Brazil, Canada, Denmark, Finland, France, Germany, India, Italy, Mexico, Netherlands, Norway, South Africa, Sweden, Switzerland, United Kingdom and United States.

Release Notes for MemberCheck Classic

To view the list of changes in the MemberCheck Classic interface, you can refer to the **Release Notes** available at https://help2.membercheck.com.

API Change Log

Deprecated

Fields deprecated or scheduled for deprecation, and will be decommissioned (removed).

Name	API Schema	Deprecation Date	Decommission Date
enterDate	Entity EntityCorp	26 Feb 2023	ТВА
title	Entity	26 Feb 2023	ТВА
NameDetail.title	Entity	26 Feb 2023	ТВА
xmlFurtherInformation	Entity EntityCorp	26 Feb 2023	ТВА
image	Entity	ТВА	ТВА
originalScriptNames	Entity EntityCorp	ТВА	ТВА
dates_Urls	Source	ТВА	ТВА

Release 9.5

Released: Mar 17, 2024

Name	API Schema	Description
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category	RiskResult	New method to retrieve organisation-wide defined risk levels, and overall risk score, for the specific scan result. The risk levels are set by the Compliance
subcategory		Officer within the application Administration screens.
risk		
overallRisk		

Release 9.4.2

Released: Feb 18, 2024

Name	API Schema	Description
companyProfileAvailable productAvailable	KYBCountryResult	New parameters to indicate if the enhanced company details (including UBO) and registry documents are available for the country jurisdiction.
companyProfileAvailable productAvailable	KYBStateResult	New parameters to indicate if the enhanced company details (including UBO) and registry documents are available for the country-state jurisdiction.
nationalitiesCodes	ScanResult.matchedEntities	2-letter country code of nationality based on ISO 3166-2 standard.
taxHavenCountryResult	ScanResult.matchedEntities CorpScanResult.matchedEntities	Indicator of tax haven jurisdiction.
sanctionedCountryResult	ScanResult.matchedEntities CorpScanResult.matchedEntities	Indicator of sanctioned jurisdiction.

isPrimaryLocation	ScanResult.matchedEntities. taxHavenCountryResults	Additional information of the tax haven jurisdiction and if it
countryCode	CorpScanResult.matchedEntities.	applies to the primary location of the entity.
comment	taxHavenCountryResults	
url	ScanResult.matchedEntities.	
	resultEntity.taxHavenCountryResults	
	CorpScanResult.matchedEntities.	
	resultEntity.taxHavenCountryResults	
	ScanResult.matchedEntities.	
	monitored Old Entity. tax Haven Country Results	
	CorpScanResult.matchedEntities.	
	monitoredOldEntity.taxHavenCountryResults	
isPrimaryLocation	ScanResult.matchedEntities. sanctionedCountryResults	Additional information of the sanctioned jurisdiction and if
isPrimaryLocation countryCode	sanctionedCountryResults CorpScanResult.matchedEntities.	Additional information of the sanctioned jurisdiction and if it applies to the primary location of the entity.
	sanctionedCountryResults	sanctioned jurisdiction and if it applies to the primary
countryCode	sanctionedCountryResults CorpScanResult.matchedEntities.	sanctioned jurisdiction and if it applies to the primary
countryCode comment	sanctionedCountryResults CorpScanResult.matchedEntities. sanctionedCountryResults	sanctioned jurisdiction and if it applies to the primary
countryCode comment url	sanctionedCountryResults CorpScanResult.matchedEntities. sanctionedCountryResults ScanResult.matchedEntities. resultEntity.sanctionedCountryResults	sanctioned jurisdiction and if it applies to the primary
countryCode comment url isBlackList	sanctionedCountryResults CorpScanResult.matchedEntities. sanctionedCountryResults ScanResult.matchedEntities.	sanctioned jurisdiction and if it applies to the primary
countryCode comment url isBlackList	sanctionedCountryResults CorpScanResult.matchedEntities. sanctionedCountryResults ScanResult.matchedEntities. resultEntity.sanctionedCountryResults CorpScanResult.matchedEntities. resultEntity.sanctionedCountryResults	sanctioned jurisdiction and if it applies to the primary
countryCode comment url isBlackList	sanctionedCountryResults CorpScanResult.matchedEntities. sanctionedCountryResults ScanResult.matchedEntities. resultEntity.sanctionedCountryResults CorpScanResult.matchedEntities.	sanctioned jurisdiction and if it applies to the primary
countryCode comment url isBlackList	sanctionedCountryResults CorpScanResult.matchedEntities. sanctionedCountryResults ScanResult.matchedEntities. resultEntity.sanctionedCountryResults CorpScanResult.matchedEntities. resultEntity.sanctionedCountryResults ScanResult.matchedEntities.	sanctioned jurisdiction and if it applies to the primary
countryCode comment url isBlackList	sanctionedCountryResults CorpScanResult.matchedEntities. sanctionedCountryResults ScanResult.matchedEntities. resultEntity.sanctionedCountryResults CorpScanResult.matchedEntities. resultEntity.sanctionedCountryResults ScanResult.matchedEntities.	sanctioned jurisdiction and if it applies to the primary

scanService

ScanHistoryDetail.scanParam

CorpScanHistoryDetail.scanParam

New parameter returns the type of scan service.

Release 9.4

Released: Dec 10, 2023

Name	API Schema	Description
comment	ScanResult.matchedEntities. taxHavenCountryResult	New parameters to indicate if the individual's primary country of residence
url	CorpScanResult.matchedEntities. taxHavenCountryResult	or a company's primary address is considered a tax haven country.
comment	ScanResult.matchedEntities. sanctionedCountryResult	New parameters to indicate if the individual's primary country of residence
url isBlackList	CorpScanResult.matchedEntities. sanctionedCountryResult	or a company's primary address is considered a sanctioned country, and the associated FATF lists. Countries in
isGreyList		the "black list" are considered high risk jurisdictions and "grey lists" are countries under increased monitoring.
isAIAnalysisActive	OrgInfo OrgDetails	Indicates if the **AI Analysis** service is enabled for organisation.
	OrgDetails	
isKybActive	OrgInfo OrgDetails.corporateScanSettings	Indicates if the **Business check** service (KYB) is enabled for organisation.
aiAnalysisQuestionCount	ScanResult.matchedEntities CorpScanResult.matchedEntities	Returns the number of remaining questions or credits for AI queries on a profile.
member-scans/single/result	s/{id}/questions	New methods available in Individual scans to perform AI Analysis of profiles.
member-scans/single/result	s/{id}/questions/{questionId}	

corp-scans/single/results/{i	d}/questions	New methods available in Corporate scans to perform AI Analysis of profiles.
corp-scans/single/results/{i	d}/questions/{questionId}	, , , , , , , , , , , , , , , , , , ,
kyb/countries		New methods available in business-ubo- checks to support business verifications
kyb/countries/{countryCode}/	states	for Know Your Business (KYB) and Ultimate Beneficial Owner (UBO).
kyb/company		
kyb/{scanId}/company/profile		
kyb/{scanId}/products		
kyb/{scanId}/products/order		
kyb/{scanId}/products/status		
kyb/{scanId}/products/{produ	ctId}/file	
kyb/{scanId}		
kyb/{scanId}/company/{compan	yId}/report	
kyb/{scanId}/products/file		
kyb/{scanId}/company/{compan	yId}/products/file	
kyb/{scanId}/products/sample	/{productTitle}/file	
kyb/{scanId}/company/{compan	yId}/profile/report	
kyb/{scanId}/company/profile	/charge	
kyb/{scanId}/products/report		
reports/business-ubo- activity		New method to download report of KYB and UBO activities.
scanType	data-management/scans	Support for KYB scan type.
	data-management/corp-scans	

data-management/scans/count

countryCode registrationNumberSearch	CorpScanInputParam.kybParam	New parameters for Business check service (KYB).
allowDuplicateKYBScan		
KYBCountry	CorpScanInputParamHistory	Country or country-state code for KYB scan
KYBScanResult	CorpScanResult	Results returned for KYB scan
KYBProductsCount	CorpScanHistoryLog	Returns KYB related information for KYB scans.
KYBCompanyProfileCount		
IsPaS		
IsKYB		
ScanService		

Release 9.3.4

Released: August 6, 2023

Name	API Schema	Description
data- management/ member-scans		New method to return a list of Individual scan results and the associated scanId. This provides a subset of functionality to member-scans/single but is specifically catered for API user accounts with data management permissions.
data- management/ corp-scans		New method to return a list of Corporate scan results and the associated scanId. This provides a subset of functionality to corp-scans/single but is specifically catered for API user accounts with data management permissions.
data- management/ single-scans		New method to delete at a granular level, single scan results for Individual and Corporate entities. This includes PEP, Sanctions & Adverse Media and ID Verification results.

Release 9.3.3

Released: June 25, 2023

Name	API Schema	Description
idNumber	ScanInputParam	Optionally include an ID Number (e.g. Passport Number, National ID, VAT/Tax Number, Professional Registration ID) for screening of the individual to exclude matches that does not contain the entered ID Number.
includeJurisdictionRisk	ScanInputParam BatchScanInputParam CorpScanInputParam CorpBatchScanInputParam	Option to search for FATF jurisdiction risk rating and information for countries associated with matched profiles.
fatfJurisdictionRiskResult. jurisdiction	ScanResult CorpScanResult	Country name of FATF jurisdiction.
fatfJurisdictionRiskResult. effectivenessScore	ScanResult CorpScanResult	Effectiveness score to which the country's measures are effective based on the ratings against the 11 immediate outcomes from FATF.
fatfJurisdictionRiskResult. effectivenessLevel	ScanResult CorpScanResult	Level of effectiveness of the country's measures.
fatfJurisdictionRiskResult. complianceScore	ScanResult CorpScanResult	Compliance score to which the country's implementation of technical requirements of the 40 FATF Recommendations.
fatfJurisdictionRiskResult. complianceLevel	ScanResult CorpScanResult	Level of compliance of the country's technical implementation.
fatfJurisdictionRiskResult. comments	ScanResult CorpScanResult	Summary of compliance with FATF recommendations.
fatfJurisdictionRiskResult. fatfCompliance	ScanResult CorpScanResult	Status of compliance.

fatfJurisdictionRiskResult. fatfComplianceNotes	ScanResult CorpScanResult	Notes on compliance shortcomings.
fatfJurisdictionRiskResult. fatfEffectiveness	ScanResult CorpScanResult	Level of effectiveness of the country's measures.
fatfJurisdictionRiskResult. fatfEffectivenessNotes	ScanResult CorpScanResult	Notes on effectiveness shortcomings.
fatfJurisdictionRiskResult. fatfEffectivenessSubtitles	ScanResult CorpScanResult	Overall level of effectiveness of the country's measures.
fatfJurisdictionRiskResult. countryCode	ScanResult CorpScanResult	Two-letter country code.

Release 9.3.1

Released: May 7, 2023

Name	API Schema	Description
closeMatchRateThreshold	CorpScanInputParam CorpBatchScanInputParam	Specify the close match rate threshold for entity screening (from `100`% for very close to `1`% for somewhat similar). This is optional and defaults to `80`% if not specified.
closeMatchRateThreshold	CorpScanInputParamHistory CorpBatchScanResults CorpMonitoringScanResults	Returns Close Match Rate threshold applied during screening.
matchRate	CorpScanEntity	Returns percentage rate of the matching name of the entity profile.

Release 9.3

Released: February 26, 2023

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API Schema

Description

title	Entity	Removed parameter.
NameDetail.title	Entity	Removed parameter.
disqualifiedDirectors	Entity	New parameter for a list of disqualifications for the profile.
nationalities	Entity	New parameter with the nationalities of the profile.
placeOfBirth	Entity	New parameter for the birth place for the profile.
generalInfo	Entity	Parameter changed to only return the nationality for an individual.
generalInfo	EntityCorp	Parameter changed to return additional information for the company, where available.
enterDate	Entity EntityCorp	Removed parameter.
xmlFurtherInformation	Entity EntityCorp	Removed parameter.
identifiers	Entity EntityCorp	New parameter for a list of registration or ID numbers for the profile.
images	Entity EntityCorp	New parameter with a list of pictures available for the profile.
lastReviewed	Entity EntityCorp	New parameter of date the profile record was last reviewed or updated.
profileOfInterest	Entity EntityCorp	New parameter with detailed profile of interests for the profile.
category	Entity EntityCorp	Parameter includes the new "POI" category of the profile.
categories	Entity EntityCorp	Parameter includes the new "POI" category of the profile.
countryCode	Location	New parameter for the country code of the location.

type	Location	New parameter for the location type.
category	OfficialList	New parameter for the watchlist category of the official list.
measures	OfficialList	New parameter with a list of measures enforced by the official list.
origin	OfficialList	New parameter of the country or region of the official list.
types	OfficialList	New parameter of the type of sanction classified by the official list.
segment	Role	New parameter of the category of in scope positions for the PEP for a particular country.
status	Role	New parameter of the status of the associated role held by the PEP.
details	Source	New parameter with a list of details for the captured source and adverse media.
categories	Source	Changes in the returned values for the category of the source and adverse media.
nameType	NameDetail CorpNameDetail	Change in returned values. Expanded to include more details.
description1	Description	Parameter includes the new "POI" reference for the profile.
description2	Description	Parameter includes the new "Reputational Risk" reference for the profile.
category	AssociatePerson AssociateCorp	Parameter includes the new "POI" reference for the profile.

Release 9.2.1

Released: February 12, 2023

1	Name	API Schema	Description

emailAddress	IDVInputParam	New parameter to enable the ID Verification request link to be sent to the individual's email address.
birthDate	IDVInputParam	New parameter for the individuals birth date for ID Verification, if available. Date format: DD/ MM/YYYY.
idvSubType	IDVInputParam	New parameter to specify the delivery method and ID Verification type e.g. email/SMS the ID Check, FaceMatch or both.
dataBreachCheckParam.emailAddress	ScanInputParam	New parameter to include the individual's email address to run a compromised information check against a list of known data breaches.
dataBreachCheckResults	ScanResult	New parameter in response body containing a list of email breaches found, if an email address was provided in dataBreachCheckParam.emailAddress.

Release 9.2

Released: December 10, 2022

Name	API Schema	Description
isPepJurisdictionExclude	ScanInputParamHistory BatchScanResults MonitoringScanResults	New parameter to either include or exclude one or more countries for the PEP Jurisdiction policy.
pepJurisdictionCountries	ScanInputParamHistory BatchScanResults MonitoringScanResults	New parameter to specify one or more countries for inclusion or exclusion for PEP Jurisdiction.
pepJurisdictionExclude	ScanInputParamHistory BatchScanResults MonitoringScanResults	Decommission parameter.

Release 9.1.2

Released: October 1, 2022

Name	API Schema	Description
dates	Source	Decommission parameter. Replaced by dates_Urls
dates_Urls	Source	New parameter replacing dates to include link to cached PDF of URL, if available.